

Appendix 1 - Summary of Corporate and IRMP planning priorities 2017-20

Operational Improvements	Target completion	Corporate Improvements	Target completion
Upgrade Lutterworth fire station to a wholetime duty system during the day, keeping On-Call provision both day and night	March 2018	Implement the recommendations of the review into our buildings and estate	April 2027 (a 10-year planned strategy)
Introduce the Day Crewing Plan duty system at Wigston fire station for wholetime staff	June 2017	Implement the recommendations of the review into our management structure	September 2017
Introduce Tactical Response Vehicles at the following stations: <ul style="list-style-type: none"> • Coalville – replacing the On-Call fire engine • Melton Mowbray – replacing the On-Call fire engine • Market Harborough – replacing the second On-Call fire engine • Loughborough – long term Emergency First Responder pilot in partnership with EMAS 	August 2017	Implement the recommendations of the review into our fleet of vehicles	March 2020
Review our On-Call capability to improve recruitment, retention and availability	May 2019	Review business processes within our support services and implement efficiencies and collaboration where possible	April 2020
Work with the Local Resilience Forum to ensure that sufficient numbers of managers are trained to operate effectively at Tactical and Strategic Co-ordinating Groups and embed the Joint Emergency Service Interoperability Principles	April 2018	Implement improvements and work towards an excellent rating under the Fire and Rescue Service Equality Framework	March 2018
Deliver our risk-based premises inspection programme to improve safety and compliance with the RRO 2005	April 2020	Ensure that suitable succession planning arrangements are in place across the Service	January 2018
Identify and then implement the Braunstone Blues partnership approach in other areas of high risk and vulnerability, starting at Highfields in 2017	October 2017	Complete building works for revised crewing at: <ul style="list-style-type: none"> • Lutterworth • Wigston 	June 2017 March 2018

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Procure a new aerial ladder platform to replace our older fire appliance	April 2019	Review our ICT business solutions and update ICT software through a modernised and consistent strategy. This will include identifying procuring and/or replacing systems and installing the solutions in: <ul style="list-style-type: none"> • An electronic fleet tracking system • An integrated learning management system • An incident recording system • A premises risk information system • Performance and planning systems This will also include extension of IP telephony and Windows 10 to the whole organisation	April 2018 April 2018 April 2018 April 2019 April 2018 August 2017 & December 2018
Procure breathing apparatus compatible radios for firefighters to use to improve communication and safety at incidents	August 2017	Implement an Electronic Incident Management System to improve command and control at incidents	August 2018
Design, buy and construct a government funded Urban Search and Rescue training facility	June 2017	Ensure our accounts and other areas and procedures are conducted appropriately and receive confirmation from external audit where possible	October of each year
Continue to participate in the Emergency First Responder trial in partnership with East Midlands Ambulance Service in responding to medical emergencies and extend to further areas where appropriate	April 2020	Review information security and verify our findings via an external assessment and implement identified improvements	March 2018
We will recruit 25 firefighters and aim to ensure that our intake is more reflective of our community via use of an effective positive action campaign	October 2017	Continue to review and improve our new website and improve accessibility and availability, as well as transparency to our communities	September 2018

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Work with the partners in the Better Care Together programme to support the planned integration of health and social care services	April 2019	Extend Coalville fire station to accommodate all three emergency services	September 2017
Implement the Emergency Services Network – the next generation emergency services communication system for blue light responders and other public safety users	March 2019	Implement the recommendations following the outcomes of the employee survey; and conduct a further survey in 2018/19	April 2019
		Complete a review of our processes for learning and performance. This will include our appraisal process, learning management system, and personal development records	April 2019
		Continue to identify and implement ways of making longer term efficiencies and value for money, and explore ways of generating income.	March 2020