

Performance Improvement Family Group 4

Performance Report Q1-Q4 2021/22

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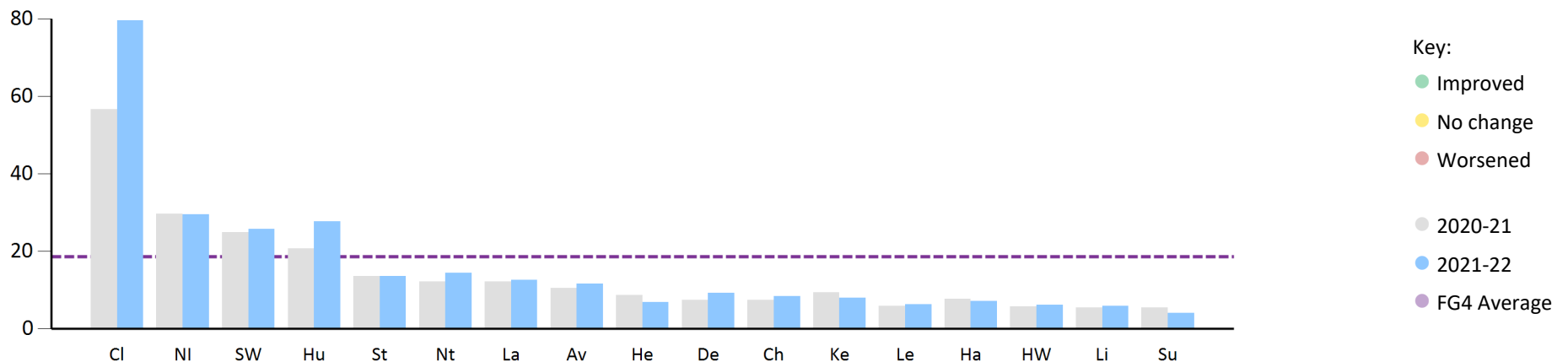
NI 33 - Deliberate fires per 10,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Surrey	5.77	6.19	5.38	4.08	-24.1%	-29.2%
Hertfordshire	11.20	9.31	8.69	6.90	-20.7%	-38.5%
Kent	9.71	9.64	9.33	8.00	-14.3%	-17.7%
Hampshire	8.18	7.77	7.75	7.12	-8.1%	-12.9%
Staffordshire	21.11	13.20	13.54	13.61	+0.5%	-35.5%
N. Ireland	37.13	25.86	29.61	29.55	-0.2%	-20.4%
South Wales	33.45	24.84	24.95	25.72	+3.1%	-23.1%
Lancashire	17.50	15.12	12.15	12.63	+4.0%	-27.8%
Hereford & Worcester	7.42	5.41	5.76	6.15	+6.8%	-17.1%
Lincolnshire	6.31	5.39	5.46	5.92	+8.5%	-6.1%
Leicestershire	8.62	6.97	5.87	6.34	+7.9%	-26.5%
Cheshire	10.22	8.70	7.44	8.33	+11.9%	-18.5%
Avon	14.78	11.56	10.42	11.56	+10.9%	-21.8%
Nottinghamshire	18.04	13.14	12.16	14.37	+18.2%	-20.3%
Derbyshire	10.75	8.22	7.41	9.25	+25.0%	-13.9%
Humberside	30.35	27.30	20.62	27.72	+34.4%	-8.7%
Cleveland	64.59	65.76	56.54	79.54	+40.7%	+23.1%
<i>Family Group 4 Average</i>	<i>18.54</i>	<i>15.55</i>	<i>14.30</i>	<i>16.28</i>	<i>+13.9%</i>	<i>-12.2%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Surrey	4.08
2	Lincolnshire	5.92
3	Hereford & Worcester	6.15
4	Leicestershire	6.34
5	Hertfordshire	6.90
6	Hampshire	7.12
7	Kent	8.00
8	Cheshire	8.33
9	Derbyshire	9.25
10	Avon	11.56
11	Lancashire	12.63
12	Staffordshire	13.61
13	Nottinghamshire	14.37
14	South Wales	25.72
15	Humberside	27.72
16	N. Ireland	29.55
17	Cleveland	79.54
	<i>Family Group 4 Average</i>	<i>16.28</i>



NI 33i - Deliberate primary fires per 10,000 population

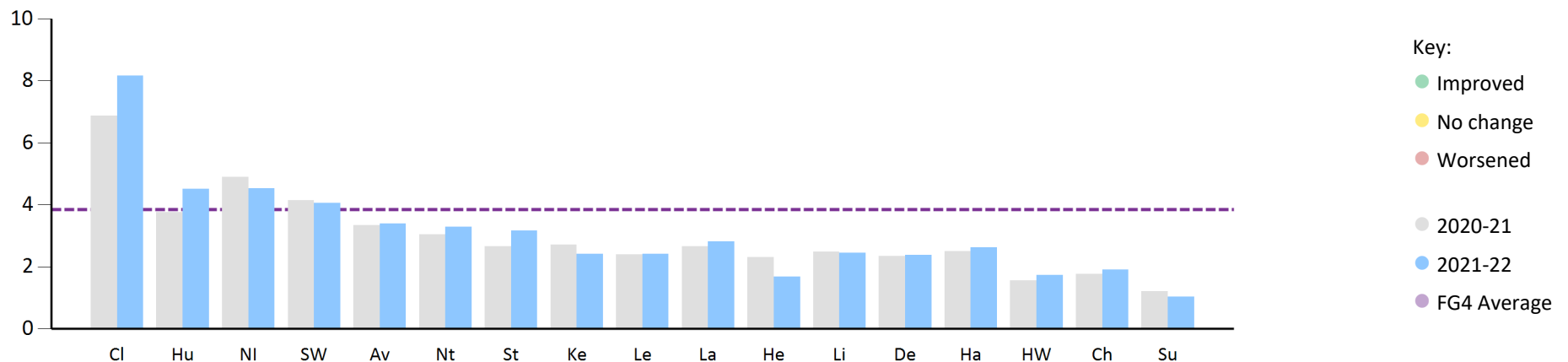
Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Hertfordshire	3.03	3.28	2.31	1.68	-27.4%	-44.6%
Surrey	2.30	2.29	1.20	1.03	-14.8%	-55.5%
Kent	3.64	3.88	2.71	2.41	-11.1%	-33.8%
N. Ireland	5.87	5.46	4.89	4.53	-7.3%	-22.7%
South Wales	4.82	4.53	4.14	4.06	-2.0%	-15.9%
Lincolnshire	2.90	2.40	2.48	2.45	-1.1%	-15.6%
Derbyshire	2.75	2.88	2.34	2.37	+1.2%	-13.7%
Leicestershire	3.42	3.23	2.40	2.42	+0.9%	-29.4%
Avon	4.76	4.28	3.33	3.39	+1.7%	-28.8%
Lancashire	3.40	3.91	2.66	2.80	+5.3%	-17.6%
Cheshire	2.38	2.37	1.76	1.90	+8.0%	-20.2%
Nottinghamshire	4.13	3.40	3.03	3.28	+8.3%	-20.5%
Hampshire	2.57	2.57	2.50	2.62	+4.6%	+2.0%
Hereford & Worcester	2.51	1.90	1.56	1.73	+10.9%	-31.2%
Staffordshire	3.81	3.71	2.65	3.17	+19.5%	-16.9%
Cleveland	6.85	7.84	6.87	8.16	+18.8%	+19.1%
Humberside	6.12	5.55	3.76	4.51	+19.9%	-26.4%
<i>Family Group 4 Average</i>	<i>3.84</i>	<i>3.73</i>	<i>2.98</i>	<i>3.09</i>	<i>+3.8%</i>	<i>-19.6%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Surrey	1.03
2	Hertfordshire	1.68
3	Hereford & Worcester	1.73
4	Cheshire	1.90
5	Derbyshire	2.37
6	Kent	2.41
7	Leicestershire	2.42
8	Lincolnshire	2.45
9	Hampshire	2.62
10	Lancashire	2.80
11	Staffordshire	3.17
12	Nottinghamshire	3.28
13	Avon	3.39
14	South Wales	4.06
15	Humberside	4.51
16	N. Ireland	4.53
17	Cleveland	8.16
	<i>Family Group 4 Average</i>	<i>3.09</i>

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NI 33ii - Deliberate secondary fires per 10,000 population

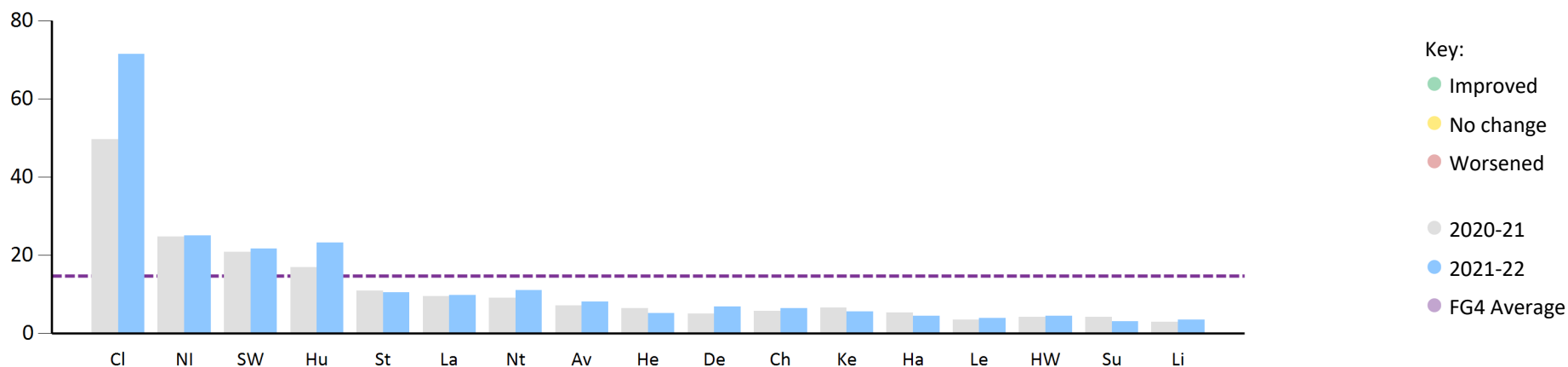
Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Surrey	3.47	3.90	4.18	3.06	-26.8%	-11.8%
Hertfordshire	8.17	6.04	6.38	5.22	-18.3%	-36.2%
Kent	6.07	5.76	6.62	5.59	-15.6%	-8.0%
Hampshire	5.61	5.20	5.25	4.50	-14.2%	-19.7%
Staffordshire	17.30	9.50	10.89	10.44	-4.1%	-39.7%
N. Ireland	31.27	20.39	24.72	25.02	+1.2%	-20.0%
Lancashire	14.10	11.21	9.48	9.83	+3.6%	-30.3%
South Wales	28.63	20.32	20.81	21.67	+4.1%	-24.3%
Hereford & Worcester	4.90	3.51	4.20	4.42	+5.3%	-9.8%
Cheshire	7.85	6.33	5.68	6.43	+13.2%	-18.0%
Leicestershire	5.20	3.74	3.48	3.92	+12.7%	-24.6%
Lincolnshire	3.41	3.00	2.98	3.47	+16.5%	+2.0%
Avon	10.03	7.28	7.09	8.18	+15.3%	-18.4%
Nottinghamshire	13.91	9.75	9.13	11.09	+21.4%	-20.2%
Derbyshire	8.01	5.34	5.07	6.89	+35.9%	-14.0%
Humberside	24.23	21.75	16.87	23.21	+37.6%	-4.2%
Cleveland	57.74	57.92	49.67	71.38	+43.7%	+23.6%
<i>Family Group 4 Average</i>	<i>14.70</i>	<i>11.82</i>	<i>11.32</i>	<i>13.19</i>	<i>+16.5%</i>	<i>-10.2%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Surrey	3.06
2	Lincolnshire	3.47
3	Leicestershire	3.92
4	Hereford & Worcester	4.42
5	Hampshire	4.50
6	Hertfordshire	5.22
7	Kent	5.59
8	Cheshire	6.43
9	Derbyshire	6.89
10	Avon	8.18
11	Lancashire	9.83
12	Staffordshire	10.44
13	Nottinghamshire	11.09
14	South Wales	21.67
15	Humberside	23.21
16	N. Ireland	25.02
17	Cleveland	71.38
	<i>Family Group 4 Average</i>	<i>13.19</i>

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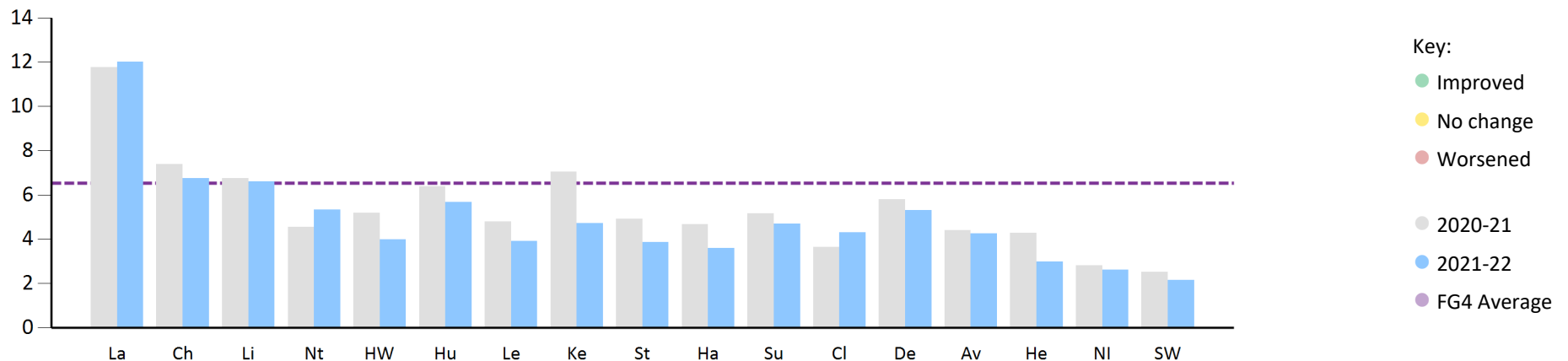
Accidental secondary fires per 10,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Kent	6.36	5.44	7.04	4.72	-32.9%	-25.8%
Hertfordshire	4.43	3.33	4.29	2.99	-30.3%	-32.6%
Hereford & Worcester	7.43	4.59	5.17	3.99	-22.9%	-46.3%
Staffordshire	6.15	3.43	4.92	3.86	-21.6%	-37.3%
Hampshire	6.04	4.56	4.66	3.59	-23.1%	-40.6%
Leicestershire	6.47	4.12	4.79	3.91	-18.5%	-39.6%
South Wales	3.13	2.09	2.51	2.15	-14.4%	-31.2%
Humberside	7.43	5.35	6.38	5.68	-10.9%	-23.5%
Surrey	5.95	5.32	5.16	4.69	-9.0%	-21.1%
Cheshire	9.55	6.40	7.38	6.74	-8.6%	-29.4%
Derbyshire	5.75	4.10	5.80	5.30	-8.6%	-7.7%
N. Ireland	4.02	1.54	2.81	2.62	-6.8%	-34.8%
Avon	4.97	3.79	4.40	4.26	-3.1%	-14.3%
Lincolnshire	9.21	6.02	6.75	6.62	-2.0%	-28.2%
Lancashire	10.75	8.29	11.76	12.00	+2.1%	+11.6%
Nottinghamshire	7.44	4.15	4.56	5.34	+17.1%	-28.3%
Cleveland	5.93	3.99	3.64	4.30	+18.2%	-27.5%
<i>Family Group 4 Average</i>	<i>6.53</i>	<i>4.50</i>	<i>5.41</i>	<i>4.87</i>	<i>-10.1%</i>	<i>-25.5%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	South Wales	2.15
2	N. Ireland	2.62
3	Hertfordshire	2.99
4	Hampshire	3.59
5	Staffordshire	3.86
6	Leicestershire	3.91
7	Hereford & Worcester	3.99
8	Avon	4.26
9	Cleveland	4.30
10	Surrey	4.69
11	Kent	4.72
12	Derbyshire	5.30
13	Nottinghamshire	5.34
14	Humberside	5.68
15	Lincolnshire	6.62
16	Cheshire	6.74
17	Lancashire	12.00
	<i>Family Group 4 Average</i>	<i>4.87</i>



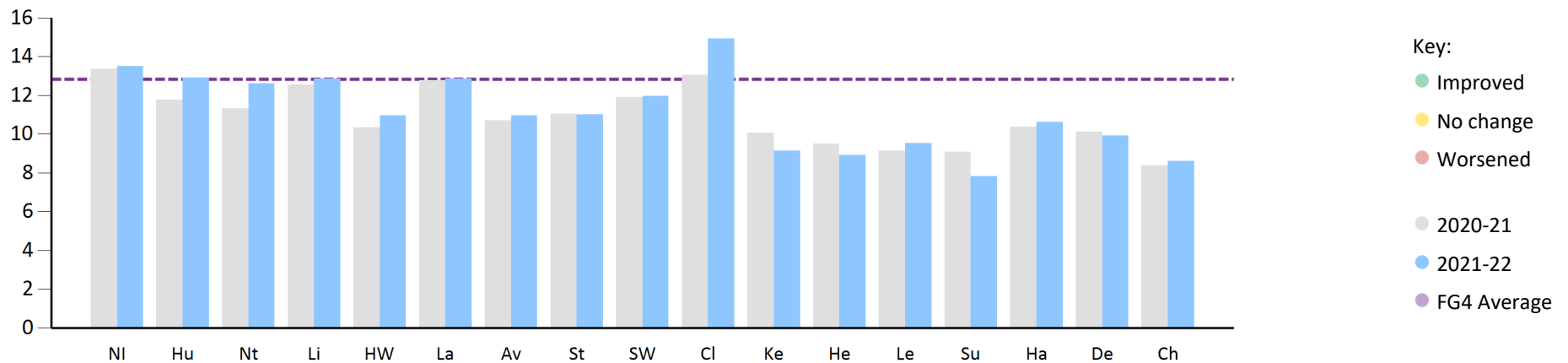
NI 49i - Primary fires per 100,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Surrey	11.14	10.23	9.08	7.83	-13.8%	-29.7%
Kent	11.78	11.20	10.06	9.14	-9.1%	-22.4%
Hertfordshire	11.58	11.21	9.51	8.90	-6.4%	-23.1%
Derbyshire	10.85	9.90	10.13	9.92	-2.0%	-8.5%
Staffordshire	13.22	12.71	11.04	11.00	-0.3%	-16.8%
South Wales	13.19	13.11	11.90	11.96	+0.5%	-9.3%
Lancashire	13.82	13.48	12.77	12.86	+0.7%	-6.9%
Cheshire	10.16	8.93	8.40	8.61	+2.6%	-15.2%
Lincolnshire	14.32	13.22	12.54	12.87	+2.7%	-10.1%
N. Ireland	15.80	14.53	13.35	13.49	+1.0%	-14.6%
Avon	13.39	12.72	10.71	10.96	+2.4%	-18.1%
Leicestershire	11.50	10.46	9.15	9.54	+4.3%	-17.0%
Hereford & Worcester	14.14	12.41	10.35	10.96	+6.0%	-22.5%
Hampshire	11.13	10.95	10.37	10.62	+2.4%	-4.6%
Humberside	15.59	14.35	11.78	12.92	+9.6%	-17.2%
Nottinghamshire	14.53	12.53	11.32	12.60	+11.3%	-13.3%
Cleveland	12.08	13.78	13.05	14.94	+14.4%	+23.6%
<i>Family Group 4 Average</i>	<i>12.84</i>	<i>12.10</i>	<i>10.91</i>	<i>11.13</i>	<i>+2.0%</i>	<i>-13.3%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Surrey	7.83
2	Cheshire	8.61
3	Hertfordshire	8.90
4	Kent	9.14
5	Leicestershire	9.54
6	Derbyshire	9.92
7	Hampshire	10.62
8	Hereford & Worcester	10.96
9	Avon	10.96
10	Staffordshire	11.00
11	South Wales	11.96
12	Nottinghamshire	12.60
13	Lancashire	12.86
14	Lincolnshire	12.87
15	Humberside	12.92
16	N. Ireland	13.49
17	Cleveland	14.94
	<i>Family Group 4 Average</i>	<i>11.13</i>



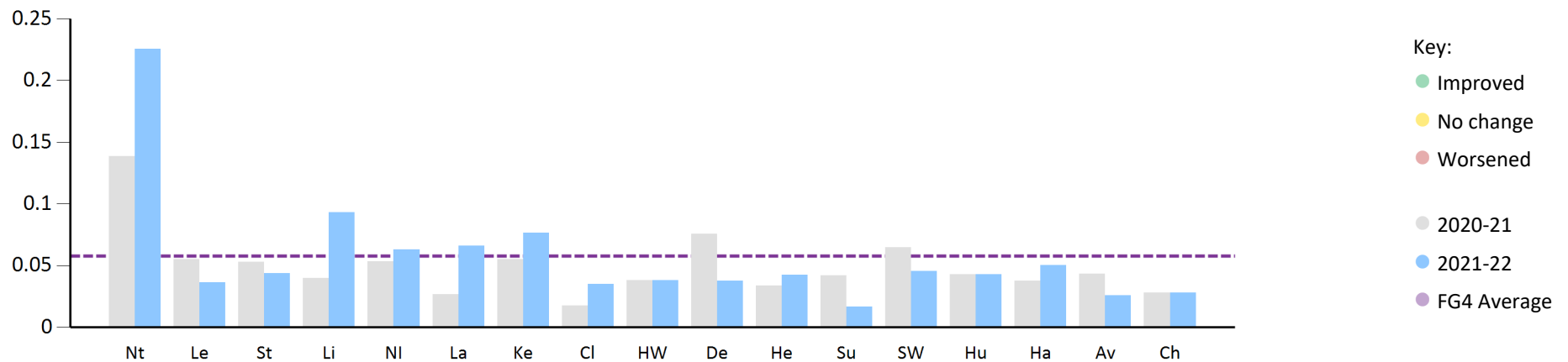
NI 49ii - Fatalities in primary fires per 100,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Surrey	0.03	0.07	0.04	0.02	-60.1%	-50.6%
Derbyshire	0.05	0.08	0.08	0.04	-50.0%	-20.0%
Avon	0.03	0.04	0.04	0.03	-40.7%	-1.2%
Leicestershire	0.11	0.07	0.05	0.04	-33.8%	-67.2%
South Wales	0.03	0.06	0.06	0.05	-30.0%	+38.3%
Staffordshire	0.08	0.06	0.05	0.04	-16.7%	-44.9%
Cheshire	0.01	0.05	0.03	0.03	None	+197.1%
Humberside	0.03	0.05	0.04	0.04	None	+33.3%
Hereford & Worcester	0.05	0.04	0.04	0.04	-0.4%	-26.2%
N. Ireland	0.06	0.02	0.05	0.06	+18.1%	+3.3%
Hertfordshire	0.04	0.01	0.03	0.04	+25.0%	None
Kent	0.06	0.06	0.05	0.08	+39.1%	+34.8%
Hampshire	0.03	0.03	0.04	0.05	+34.5%	+88.3%
Nottinghamshire	0.19	0.09	0.14	0.23	+62.5%	+18.2%
Cleveland	0.05	0.07	0.02	0.04	+98.7%	-33.8%
Lincolnshire	0.07	0.04	0.04	0.09	+133.3%	+40.0%
Lancashire	0.06	0.06	0.03	0.07	+148.9%	+9.3%
<i>Family Group 4 Average</i>	<i>0.06</i>	<i>0.05</i>	<i>0.05</i>	<i>0.06</i>	<i>+14.4%</i>	<i>-1.4%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Surrey	0.02
2	Avon	0.03
3	Cheshire	0.03
4	Cleveland	0.04
5	Leicestershire	0.04
6	Derbyshire	0.04
7	Hereford & Worcester	0.04
8	Hertfordshire	0.04
9	Humberside	0.04
10	Staffordshire	0.04
11	South Wales	0.05
12	Hampshire	0.05
13	N. Ireland	0.06
14	Lancashire	0.07
15	Kent	0.08
16	Lincolnshire	0.09
17	Nottinghamshire	0.23
	<i>Family Group 4 Average</i>	<i>0.06</i>



NI 49iii - Injuries in primary fires per 100,000 population

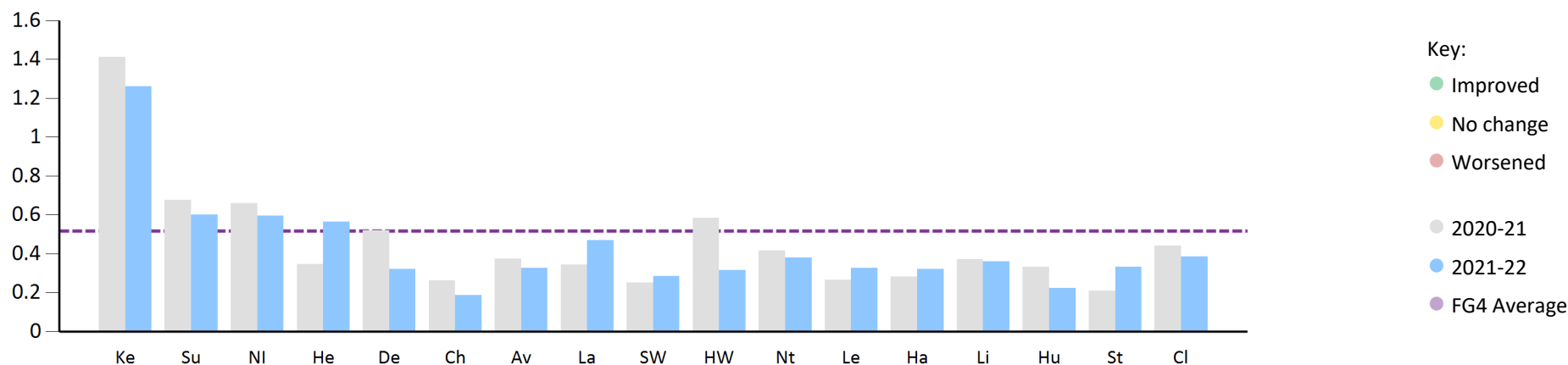
Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Hereford & Worcester	0.42	0.61	0.58	0.32	-45.9%	-25.4%
Derbyshire	0.58	0.36	0.52	0.32	-38.2%	-45.2%
Humberside	0.27	0.30	0.33	0.22	-32.3%	-16.0%
Cheshire	0.54	0.36	0.26	0.19	-28.6%	-65.3%
Cleveland	0.18	0.28	0.44	0.39	-12.6%	+118.6%
Avon	0.49	0.44	0.37	0.33	-12.7%	-34.1%
Surrey	0.94	0.77	0.68	0.60	-11.4%	-35.9%
Kent	1.39	1.38	1.41	1.26	-10.7%	-9.6%
Nottinghamshire	0.41	0.46	0.42	0.38	-8.3%	-6.4%
N. Ireland	0.73	0.64	0.66	0.60	-9.5%	-18.2%
Lincolnshire	0.33	0.35	0.37	0.36	-3.6%	+8.0%
South Wales	0.43	0.49	0.25	0.29	+12.8%	-34.1%
Hampshire	0.37	0.32	0.28	0.32	+13.7%	-13.9%
Leicestershire	0.38	0.47	0.27	0.33	+23.3%	-13.5%
Lancashire	0.46	0.46	0.34	0.47	+35.9%	+2.7%
Staffordshire	0.20	0.19	0.21	0.33	+58.3%	+64.0%
Hertfordshire	0.64	0.70	0.35	0.57	+63.4%	-11.9%
<i>Family Group 4 Average</i>	<i>0.52</i>	<i>0.50</i>	<i>0.46</i>	<i>0.43</i>	<i>-6.3%</i>	<i>-17.2%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Cheshire	0.19
2	Humberside	0.22
3	South Wales	0.29
4	Hereford & Worcester	0.32
5	Derbyshire	0.32
6	Hampshire	0.32
7	Avon	0.33
8	Leicestershire	0.33
9	Staffordshire	0.33
10	Lincolnshire	0.36
11	Nottinghamshire	0.38
12	Cleveland	0.39
13	Lancashire	0.47
14	Hertfordshire	0.57
15	N. Ireland	0.60
16	Surrey	0.60
17	Kent	1.26
	<i>Family Group 4 Average</i>	<i>0.43</i>

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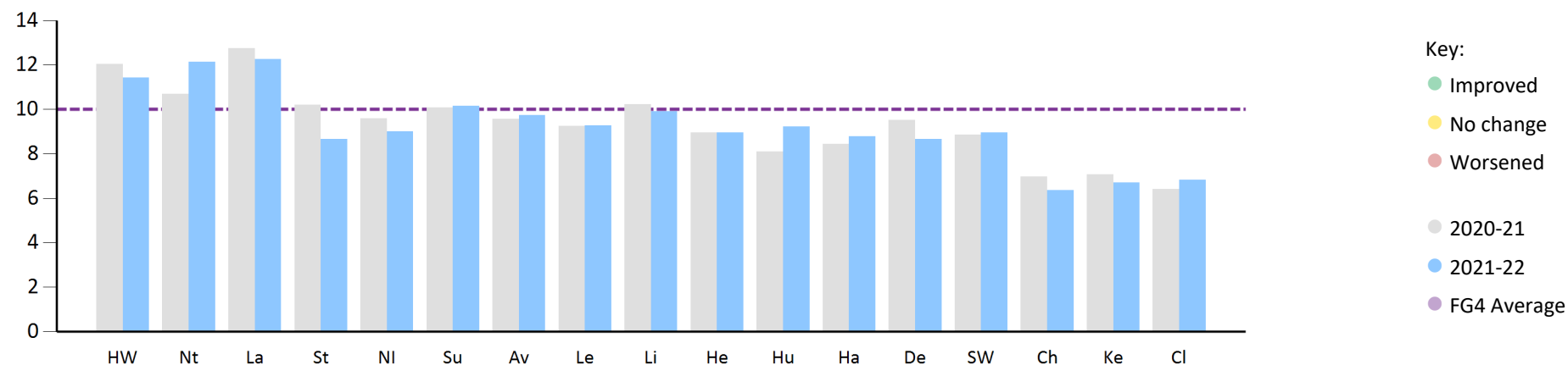
BV142iii - Accidental dwelling fires per 10,000 dwellings

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Staffordshire	11.66	11.42	10.19	8.66	-15.1%	-25.7%
Derbyshire	9.13	8.12	9.52	8.67	-8.9%	-5.0%
Cheshire	7.59	6.55	6.96	6.35	-8.7%	-16.2%
N. Ireland	11.50	9.86	9.60	9.00	-6.2%	-21.7%
Hereford & Worcester	13.90	12.86	12.03	11.42	-5.1%	-17.8%
Kent	7.22	6.92	7.08	6.70	-5.3%	-7.1%
Lincolnshire	10.02	10.30	10.24	9.90	-3.3%	-1.2%
Lancashire	12.23	12.09	12.74	12.25	-3.8%	+0.2%
Hertfordshire	9.94	9.14	8.96	8.94	-0.2%	-10.0%
Leicestershire	10.10	9.87	9.24	9.26	+0.2%	-8.3%
South Wales	8.41	9.96	8.84	8.96	+1.3%	+6.6%
Surrey	11.35	10.06	10.07	10.16	+0.9%	-10.5%
Avon	11.29	10.48	9.57	9.73	+1.7%	-13.8%
Cleveland	4.53	6.22	6.42	6.83	+6.3%	+50.5%
Nottinghamshire	12.42	11.57	10.70	12.13	+13.3%	-2.3%
Humberside	9.55	9.06	8.10	9.22	+13.8%	-3.4%
Hampshire	9.25	8.94	8.45	8.79	+4.0%	-5.0%
<i>Family Group 4 Average</i>	<i>10.00</i>	<i>9.61</i>	<i>9.34</i>	<i>9.23</i>	<i>-1.1%</i>	<i>-7.7%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Cheshire	6.35
2	Kent	6.70
3	Cleveland	6.83
4	Staffordshire	8.66
5	Derbyshire	8.67
6	Hampshire	8.79
7	Hertfordshire	8.94
8	South Wales	8.96
9	N. Ireland	9.00
10	Humberside	9.22
11	Leicestershire	9.26
12	Avon	9.73
13	Lincolnshire	9.90
14	Surrey	10.16
15	Hereford & Worcester	11.42
16	Nottinghamshire	12.13
17	Lancashire	12.25
	<i>Family Group 4 Average</i>	<i>9.23</i>



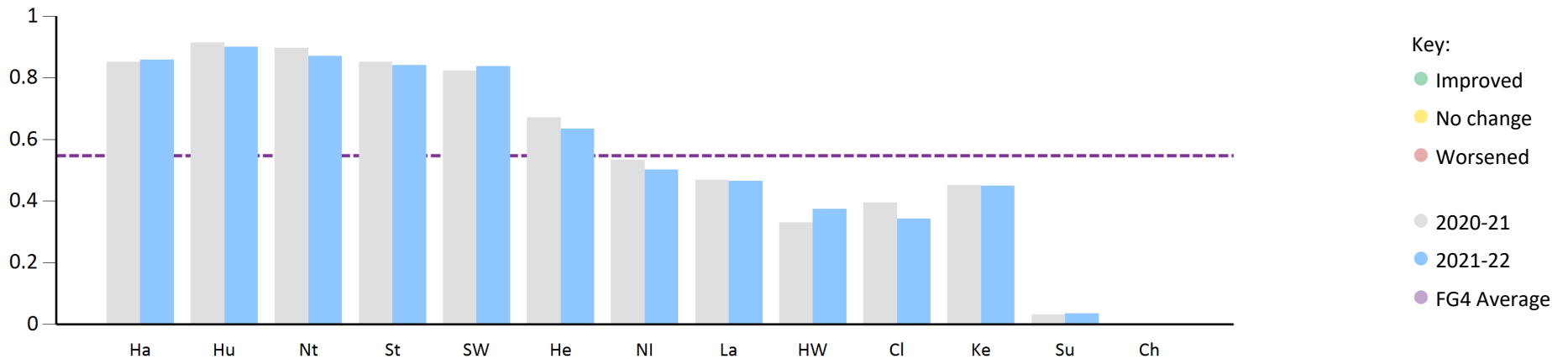
Dwelling fires confined to room of origin

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Hereford & Worcester	40%	34%	33%	37%	+13.1%	-7.6%
Surrey	4%	6%	3%	3%	+10.2%	-3.4%
Cheshire	0%	0%	0%	0%	+9.5%	+20.5%
South Wales	83%	84%	82%	84%	+1.8%	+1.5%
Hampshire	91%	88%	85%	86%	+0.8%	-6.1%
Kent	37%	42%	45%	45%	-0.6%	+20.5%
Lancashire	44%	47%	47%	46%	-0.9%	+5.1%
Staffordshire	85%	85%	85%	84%	-1.3%	-1.6%
Humberside	89%	90%	91%	90%	-1.6%	+1.3%
Nottinghamshire	86%	88%	90%	87%	-2.8%	+1.0%
Hertfordshire	61%	65%	67%	63%	-5.5%	+3.7%
N. Ireland	53%	50%	53%	50%	-5.9%	-4.5%
Cleveland	38%	38%	39%	34%	-13.4%	-9.3%
<i>Family Group 4 Average</i>	<i>55%</i>	<i>55%</i>	<i>55%</i>	<i>55%</i>	<i>-1.5%</i>	<i>-0.1%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Humberside	90%
2	Nottinghamshire	87%
3	Hampshire	86%
4	Staffordshire	84%
5	South Wales	84%
6	Hertfordshire	63%
7	N. Ireland	50%
8	Lancashire	46%
9	Kent	45%
10	Hereford & Worcester	37%
11	Cleveland	34%
12	Surrey	3%
13	Cheshire	0%
	<i>Family Group 4 Average</i>	<i>55%</i>



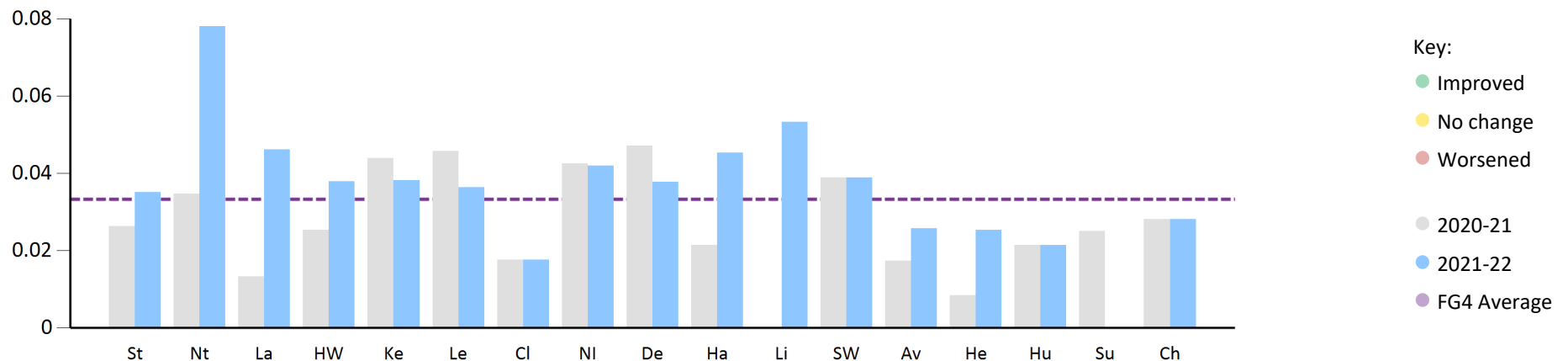
BV143i - Deaths in accidental dwelling fires per 100,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Surrey	0.01	0.03	0.03	0.00	-100.0%	-100.0%
Derbyshire	0.03	0.03	0.05	0.04	-20.0%	+33.3%
Leicestershire	0.04	0.06	0.05	0.04	-20.5%	-1.5%
Kent	0.05	0.03	0.04	0.04	-13.1%	-15.7%
Cheshire	0.00	0.05	0.03	0.03	None	None
Cleveland	0.04	0.02	0.02	0.02	-0.6%	-50.3%
Humberside	0.01	0.02	0.02	0.02	None	+100.0%
N. Ireland	0.03	0.02	0.04	0.04	-1.6%	+26.3%
South Wales	0.03	0.03	0.04	0.04	None	+48.2%
Staffordshire	0.08	0.04	0.03	0.04	+33.3%	-55.9%
Avon	0.02	0.02	0.02	0.03	+48.3%	+48.3%
Hereford & Worcester	0.05	0.01	0.03	0.04	+49.4%	-26.2%
Hampshire	0.03	0.02	0.02	0.05	+111.9%	+69.5%
Nottinghamshire	0.07	0.05	0.03	0.08	+125.0%	+12.5%
Hertfordshire	0.02	0.00	0.01	0.03	+200.0%	+49.9%
Lancashire	0.05	0.03	0.01	0.05	+248.5%	-13.9%
Lincolnshire	0.03	0.04	0.00	0.05	None	+100.0%
<i>Family Group 4 Average</i>	<i>0.03</i>	<i>0.03</i>	<i>0.03</i>	<i>0.04</i>	<i>+32.7%</i>	<i>+7.2%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Surrey	0.00
2	Cleveland	0.02
3	Humberside	0.02
4	Hertfordshire	0.03
5	Avon	0.03
6	Cheshire	0.03
7	Staffordshire	0.04
8	Leicestershire	0.04
9	Derbyshire	0.04
10	Hereford & Worcester	0.04
11	Kent	0.04
12	South Wales	0.04
13	N. Ireland	0.04
14	Hampshire	0.05
15	Lancashire	0.05
16	Lincolnshire	0.05
17	Nottinghamshire	0.08
	<i>Family Group 4 Average</i>	<i>0.04</i>



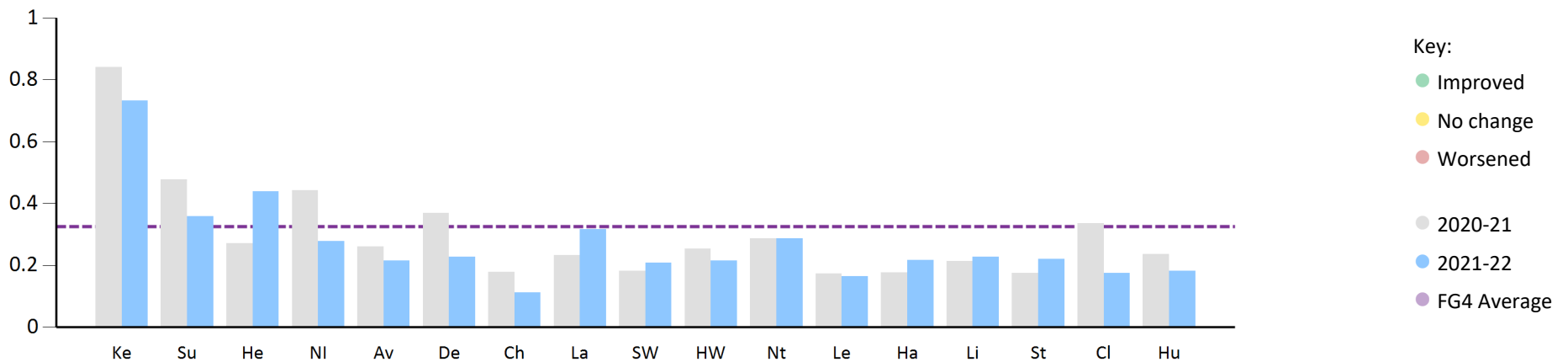
BV143ii - Injuries in accidental dwelling fires per 100,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Cleveland	0.14	0.21	0.34	0.18	-47.7%	+24.2%
Derbyshire	0.37	0.25	0.37	0.23	-38.5%	-38.5%
Cheshire	0.36	0.19	0.18	0.11	-36.8%	-68.7%
N. Ireland	0.46	0.34	0.44	0.28	-37.2%	-40.2%
Surrey	0.53	0.41	0.48	0.36	-24.8%	-32.6%
Humberside	0.12	0.25	0.24	0.18	-22.7%	+54.5%
Avon	0.37	0.32	0.26	0.21	-17.6%	-42.5%
Hereford & Worcester	0.26	0.19	0.25	0.21	-15.3%	-16.3%
Kent	0.88	0.87	0.84	0.73	-13.0%	-17.3%
Leicestershire	0.22	0.32	0.17	0.16	-5.9%	-26.2%
Nottinghamshire	0.25	0.28	0.29	0.29	None	+13.8%
Lincolnshire	0.17	0.24	0.21	0.23	+6.3%	+30.8%
South Wales	0.27	0.30	0.18	0.21	+14.3%	-22.9%
Staffordshire	0.16	0.12	0.18	0.22	+25.0%	+37.8%
Hampshire	0.20	0.20	0.18	0.22	+22.7%	+6.6%
Lancashire	0.28	0.34	0.23	0.32	+36.6%	+15.1%
Hertfordshire	0.47	0.56	0.27	0.44	+62.5%	-7.2%
<i>Family Group 4 Average</i>	<i>0.32</i>	<i>0.32</i>	<i>0.30</i>	<i>0.27</i>	<i>-10.4%</i>	<i>-17.3%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Cheshire	0.11
2	Leicestershire	0.16
3	Cleveland	0.18
4	Humberside	0.18
5	South Wales	0.21
6	Avon	0.21
7	Hereford & Worcester	0.21
8	Hampshire	0.22
9	Staffordshire	0.22
10	Lincolnshire	0.23
11	Derbyshire	0.23
12	N. Ireland	0.28
13	Nottinghamshire	0.29
14	Lancashire	0.32
15	Surrey	0.36
16	Hertfordshire	0.44
17	Kent	0.73
	<i>Family Group 4 Average</i>	<i>0.27</i>



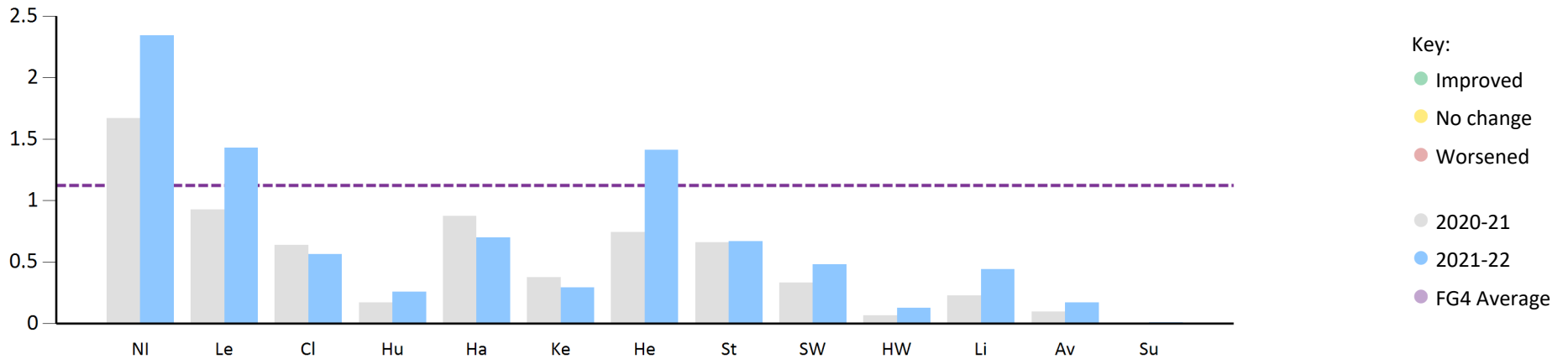
BV 146i - Malicious false alarms not attended per 1,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Kent	1.03	0.68	0.37	0.29	-21.1%	-71.3%
Hampshire	1.13	1.50	0.87	0.70	-19.7%	-38.3%
Cleveland	1.64	1.50	0.64	0.56	-11.7%	-65.8%
Staffordshire	0.87	0.66	0.66	0.67	+1.3%	-23.0%
N. Ireland	3.50	2.70	1.67	2.34	+40.1%	-33.1%
South Wales	0.78	1.30	0.33	0.48	+45.1%	-38.6%
Humberside	1.54	0.30	0.17	0.26	+50.0%	-83.3%
Leicestershire	2.09	1.63	0.92	1.43	+54.5%	-31.6%
Avon	0.16	0.21	0.10	0.17	+79.7%	+4.0%
Hertfordshire	0.97	0.96	0.74	1.41	+89.8%	+45.2%
Lincolnshire	0.41	0.77	0.23	0.44	+94.1%	+6.5%
Hereford & Worcester	0.45	0.23	0.06	0.13	+99.2%	-71.9%
Surrey	0.00	0.00	0.00	0.01	None	None
<i>Family Group 4 Average</i>	<i>1.12</i>	<i>0.96</i>	<i>0.52</i>	<i>0.68</i>	<i>+31.3%</i>	<i>-39.1%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Surrey	0.01
2	Hereford & Worcester	0.13
3	Avon	0.17
4	Humberside	0.26
5	Kent	0.29
6	Lincolnshire	0.44
7	South Wales	0.48
8	Cleveland	0.56
9	Staffordshire	0.67
10	Hampshire	0.70
11	Hertfordshire	1.41
12	Leicestershire	1.43
13	N. Ireland	2.34
<i>Family Group 4 Average</i>		<i>0.68</i>



BV 146ii - Malicious false alarms attended per 1,000 population

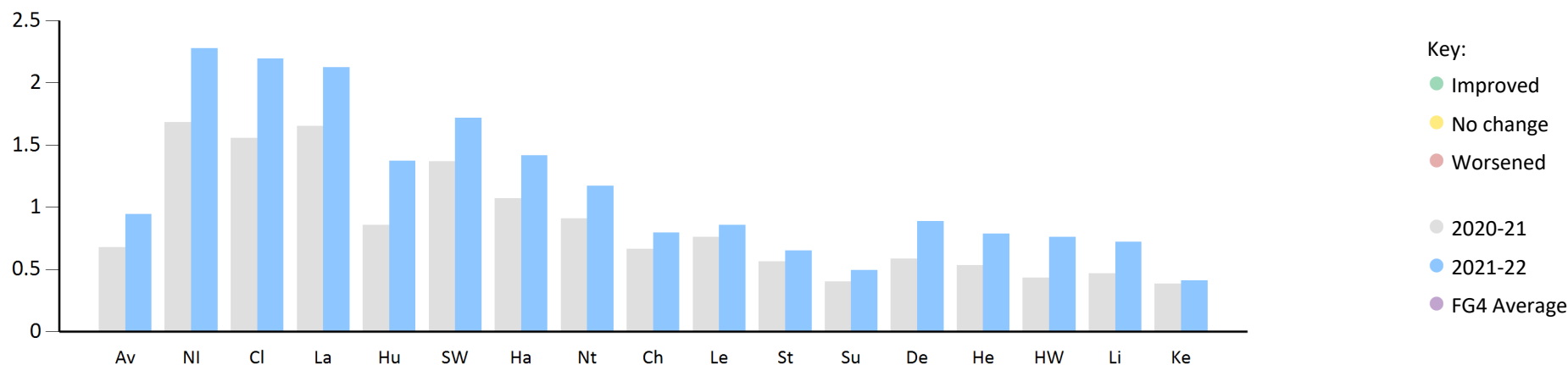
Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Kent	0.45	0.54	0.38	0.41	+6.5%	-8.6%
Leicestershire	0.89	0.94	0.76	0.85	+12.5%	-3.6%
Staffordshire	0.84	0.64	0.56	0.65	+15.6%	-22.7%
Cheshire	0.99	0.75	0.66	0.79	+19.7%	-19.8%
Surrey	0.84	0.82	0.40	0.49	+22.5%	-41.1%
South Wales	1.52	1.49	1.37	1.72	+25.6%	+13.3%
Nottinghamshire	1.25	1.22	0.91	1.17	+28.6%	-6.3%
Lancashire	2.11	1.54	1.65	2.12	+28.8%	+0.9%
N. Ireland	2.29	2.15	1.68	2.28	+35.5%	-0.7%
Hampshire	1.49	1.36	1.07	1.41	+32.3%	-5.2%
Avon	48.88	1.48	0.68	0.94	+39.4%	-98.1%
Cleveland	2.19	2.56	1.55	2.19	+41.1%	+0.2%
Hertfordshire	0.63	0.68	0.53	0.78	+47.6%	+24.0%
Derbyshire	0.74	0.63	0.58	0.89	+51.6%	+20.5%
Lincolnshire	0.49	0.55	0.47	0.72	+54.3%	+45.9%
Humberside	1.82	1.41	0.86	1.37	+60.0%	-24.7%
Hereford & Worcester	0.60	0.73	0.43	0.76	+75.8%	+25.7%
<i>Family Group 4 Average</i>	<i>4.00</i>	<i>1.15</i>	<i>0.86</i>	<i>1.15</i>	<i>+34.4%</i>	<i>-71.2%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Kent	0.41
2	Surrey	0.49
3	Staffordshire	0.65
4	Lincolnshire	0.72
5	Hereford & Worcester	0.76
6	Hertfordshire	0.78
7	Cheshire	0.79
8	Leicestershire	0.85
9	Derbyshire	0.89
10	Avon	0.94
11	Nottinghamshire	1.17
12	Humberside	1.37
13	Hampshire	1.41
14	South Wales	1.72
15	Lancashire	2.12
16	Cleveland	2.19
17	N. Ireland	2.28
	<i>Family Group 4 Average</i>	<i>1.15</i>

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BV 149i - AFAs in non-domestic premises attended per 1,000 non-domestic premises

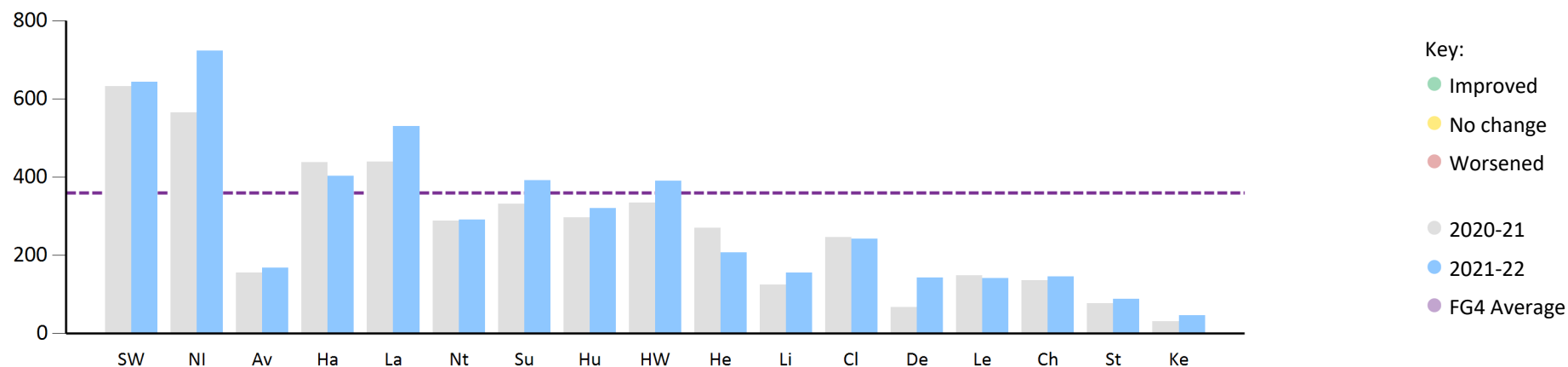
Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Hertfordshire	358.82	347.58	269.58	206.70	-23.3%	-42.4%
Leicestershire	171.29	130.91	148.48	141.36	-4.8%	-17.5%
Nottinghamshire	434.28	321.35	288.11	290.08	+0.7%	-33.2%
South Wales	673.75	674.79	631.18	642.78	+1.8%	-4.6%
Cleveland	325.03	305.59	246.66	242.18	-1.8%	-25.5%
Humberside	409.32	363.71	296.17	320.44	+8.2%	-21.7%
Avon	570.75	583.94	155.22	168.30	+8.4%	-70.5%
Cheshire	139.30	161.24	135.25	145.00	+7.2%	+4.1%
N. Ireland	580.41	636.28	564.55	722.54	+28.0%	+24.5%
Staffordshire	87.76	85.59	76.22	88.10	+15.6%	+0.4%
Hampshire	461.34	460.17	436.88	402.72	-7.8%	-12.7%
Hereford & Worcester	388.75	374.66	333.45	389.96	+16.9%	+0.3%
Surrey	433.23	405.56	330.96	390.93	+18.1%	-9.8%
Lancashire	455.01	478.97	439.08	529.81	+20.7%	+16.4%
Lincolnshire	329.39	315.66	125.09	154.89	+23.8%	-53.0%
Kent	84.63	54.37	30.38	46.65	+53.6%	-44.9%
Derbyshire	195.13	88.23	67.12	143.13	+113.2%	-26.7%
<i>Family Group 4 Average</i>	<i>358.72</i>	<i>340.51</i>	<i>269.08</i>	<i>295.62</i>	<i>+9.9%</i>	<i>-17.6%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Kent	46.65
2	Staffordshire	88.10
3	Leicestershire	141.36
4	Derbyshire	143.13
5	Cheshire	145.00
6	Lincolnshire	154.89
7	Avon	168.30
8	Hertfordshire	206.70
9	Cleveland	242.18
10	Nottinghamshire	290.08
11	Humberside	320.44
12	Hereford & Worcester	389.96
13	Surrey	390.93
14	Hampshire	402.72
15	Lancashire	529.81
16	South Wales	642.78
17	N. Ireland	722.54
	<i>Family Group 4 Average</i>	<i>295.62</i>

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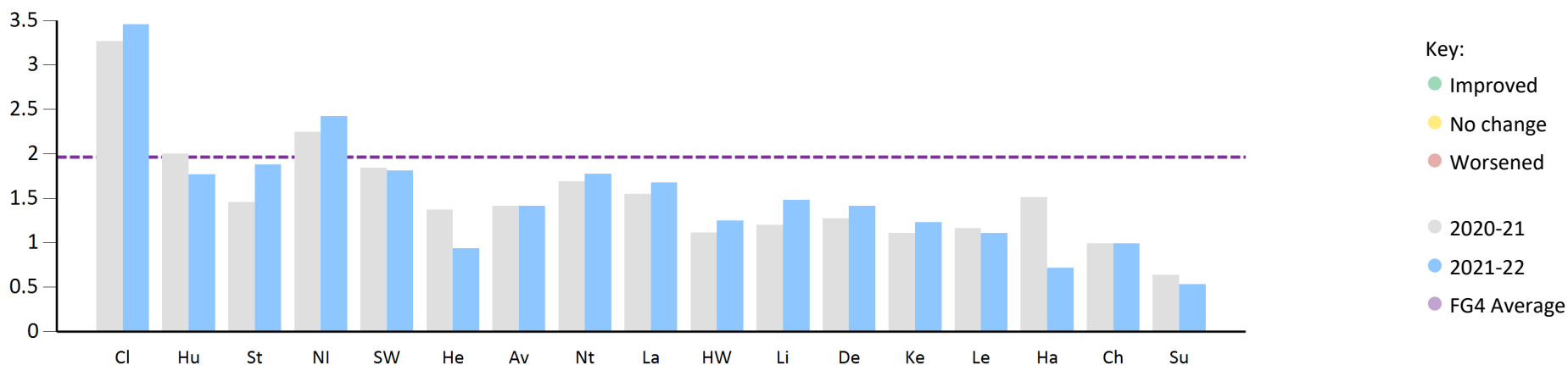
BV 206i - Deliberate primary fires excluding vehicles per 10,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Hampshire	1.42	1.46	1.51	0.72	-52.6%	-49.5%
Hertfordshire	2.09	2.20	1.37	0.94	-31.5%	-55.3%
Surrey	1.13	1.20	0.64	0.53	-16.0%	-52.8%
Humberside	3.18	2.77	2.00	1.77	-11.8%	-44.4%
Leicestershire	1.42	1.34	1.16	1.11	-4.5%	-22.0%
South Wales	2.38	1.89	1.84	1.81	-1.8%	-24.1%
Cheshire	1.16	1.20	0.99	0.99	None	-14.7%
Avon	1.97	1.87	1.41	1.42	+0.1%	-28.2%
Nottinghamshire	1.95	1.85	1.69	1.78	+5.1%	-8.9%
Cleveland	3.41	3.74	3.27	3.46	+5.8%	+1.4%
Lancashire	1.89	2.15	1.54	1.68	+8.5%	-11.4%
N. Ireland	2.56	2.45	2.24	2.42	+8.0%	-5.5%
Derbyshire	1.51	1.46	1.27	1.42	+11.1%	-6.3%
Kent	1.48	1.65	1.10	1.23	+11.2%	-17.3%
Hereford & Worcester	1.72	1.20	1.12	1.25	+12.1%	-27.3%
Lincolnshire	1.53	1.20	1.20	1.48	+23.3%	-3.5%
Staffordshire	2.60	2.09	1.46	1.88	+28.9%	-27.8%
<i>Family Group 4 Average</i>	<i>1.97</i>	<i>1.87</i>	<i>1.52</i>	<i>1.52</i>	<i>+0.2%</i>	<i>-22.6%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Surrey	0.53
2	Hampshire	0.72
3	Hertfordshire	0.94
4	Cheshire	0.99
5	Leicestershire	1.11
6	Kent	1.23
7	Hereford & Worcester	1.25
8	Derbyshire	1.42
9	Avon	1.42
10	Lincolnshire	1.48
11	Lancashire	1.68
12	Humberside	1.77
13	Nottinghamshire	1.78
14	South Wales	1.81
15	Staffordshire	1.88
16	N. Ireland	2.42
17	Cleveland	3.46
	<i>Family Group 4 Average</i>	<i>1.52</i>



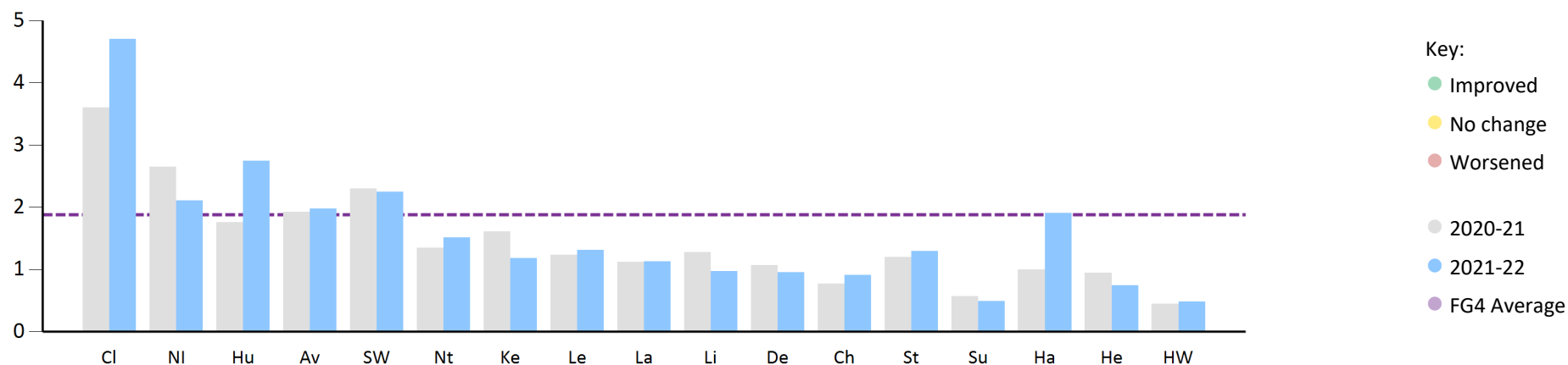
BV 206ii - Deliberate primary fires in vehicles per 10,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Kent	2.15	2.23	1.60	1.18	-26.5%	-45.3%
Lincolnshire	1.37	1.20	1.28	0.97	-24.0%	-29.1%
Hertfordshire	0.94	1.07	0.95	0.74	-21.4%	-20.7%
N. Ireland	3.30	3.02	2.64	2.11	-20.2%	-36.2%
Surrey	1.17	1.09	0.57	0.49	-13.5%	-58.1%
Derbyshire	1.24	1.42	1.07	0.95	-10.6%	-22.9%
South Wales	2.44	2.64	2.30	2.25	-2.3%	-7.9%
Lancashire	1.51	1.76	1.12	1.13	+0.7%	-25.3%
Avon	2.79	2.40	1.92	1.97	+2.9%	-29.2%
Leicestershire	2.00	1.88	1.23	1.31	+6.0%	-34.7%
Staffordshire	1.21	1.62	1.19	1.29	+8.1%	+6.5%
Hereford & Worcester	0.80	0.70	0.44	0.48	+8.1%	-39.7%
Nottinghamshire	2.18	1.54	1.34	1.51	+12.3%	-31.0%
Cheshire	1.22	1.17	0.77	0.91	+18.3%	-25.5%
Cleveland	3.44	4.10	3.60	4.70	+30.5%	+36.6%
Humberside	2.94	2.78	1.76	2.74	+56.1%	-6.9%
Hampshire	1.15	1.11	0.99	1.90	+91.4%	+65.6%
<i>Family Group 4 Average</i>	<i>1.87</i>	<i>1.87</i>	<i>1.46</i>	<i>1.57</i>	<i>+7.5%</i>	<i>-16.4%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Hereford & Worcester	0.48
2	Surrey	0.49
3	Hertfordshire	0.74
4	Cheshire	0.91
5	Derbyshire	0.95
6	Lincolnshire	0.97
7	Lancashire	1.13
8	Kent	1.18
9	Staffordshire	1.29
10	Leicestershire	1.31
11	Nottinghamshire	1.51
12	Hampshire	1.90
13	Avon	1.97
14	N. Ireland	2.11
15	South Wales	2.25
16	Humberside	2.74
17	Cleveland	4.70
	<i>Family Group 4 Average</i>	<i>1.57</i>



BV 206iii - Deliberate secondary fires excluding vehicles per 10,000 population

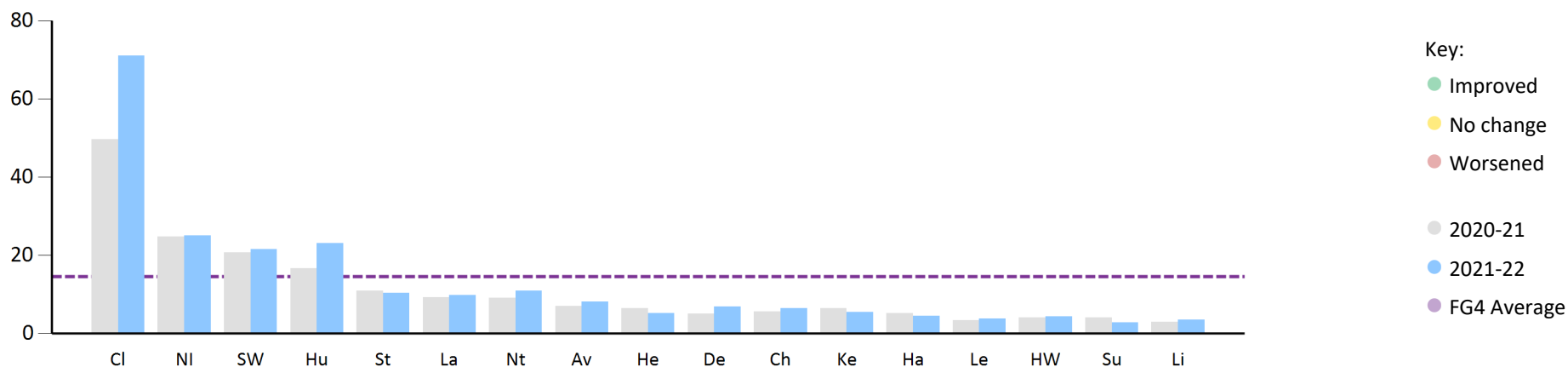
Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Surrey	3.45	3.84	4.10	2.84	-30.6%	-17.6%
Hertfordshire	8.17	6.04	6.38	5.22	-18.3%	-36.2%
Kent	5.94	5.65	6.43	5.50	-14.5%	-7.5%
Hampshire	5.55	5.13	5.21	4.48	-14.0%	-19.2%
Staffordshire	17.26	9.48	10.84	10.37	-4.4%	-39.9%
N. Ireland	31.22	20.37	24.67	24.99	+1.3%	-20.0%
South Wales	28.44	20.22	20.73	21.56	+4.0%	-24.2%
Hereford & Worcester	4.82	3.42	4.12	4.33	+5.1%	-10.2%
Lancashire	13.86	10.98	9.26	9.76	+5.3%	-29.6%
Cheshire	7.78	6.26	5.64	6.39	+13.3%	-17.9%
Leicestershire	5.11	3.60	3.35	3.83	+14.3%	-25.2%
Avon	9.92	7.26	7.04	8.13	+15.5%	-18.0%
Lincolnshire	3.41	3.00	2.97	3.47	+17.0%	+2.0%
Nottinghamshire	13.78	9.49	9.02	10.93	+21.2%	-20.7%
Derbyshire	7.99	5.32	5.05	6.88	+36.3%	-13.9%
Humberside	23.96	21.64	16.69	23.05	+38.1%	-3.8%
Cleveland	57.62	57.81	49.56	71.06	+43.4%	+23.3%
<i>Family Group 4 Average</i>	<i>14.61</i>	<i>11.74</i>	<i>11.24</i>	<i>13.11</i>	<i>+16.6%</i>	<i>-10.3%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Surrey	2.84
2	Lincolnshire	3.47
3	Leicestershire	3.83
4	Hereford & Worcester	4.33
5	Hampshire	4.48
6	Hertfordshire	5.22
7	Kent	5.50
8	Cheshire	6.39
9	Derbyshire	6.88
10	Avon	8.13
11	Lancashire	9.76
12	Staffordshire	10.37
13	Nottinghamshire	10.93
14	South Wales	21.56
15	Humberside	23.05
16	N. Ireland	24.99
17	Cleveland	71.06
	<i>Family Group 4 Average</i>	<i>13.11</i>

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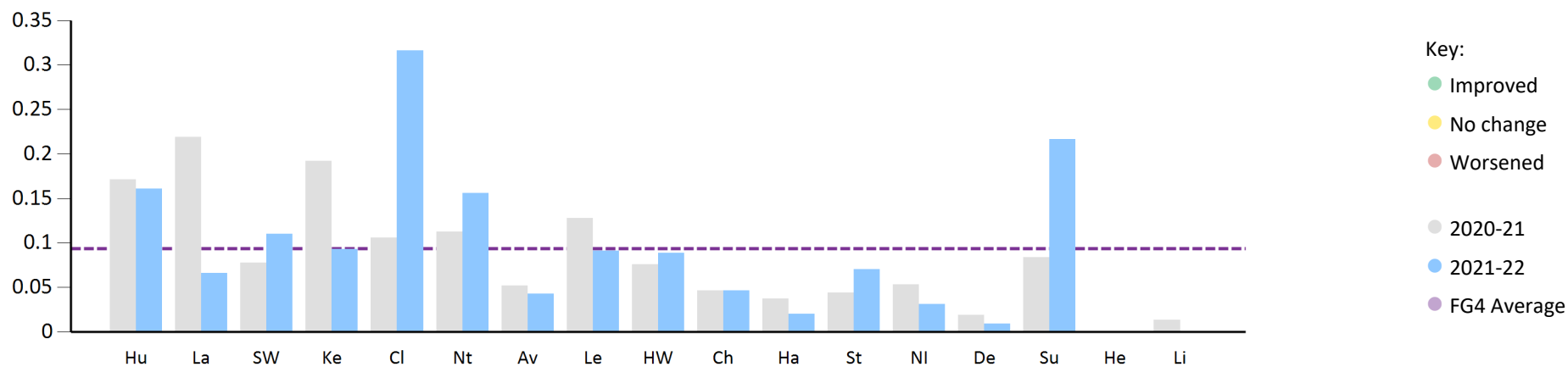
BV 206iv - Deliberate secondary fires in vehicles per 10,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Lincolnshire	0.00	0.00	0.01	0.00	-100.0%	None
Lancashire	0.23	0.23	0.22	0.07	-69.8%	-71.9%
Kent	0.13	0.12	0.19	0.09	-51.7%	-28.8%
Derbyshire	0.02	0.02	0.02	0.01	-50.0%	-50.0%
Hampshire	0.06	0.06	0.04	0.02	-46.2%	-68.6%
N. Ireland	0.04	0.03	0.05	0.03	-41.0%	-28.9%
Leicestershire	0.08	0.14	0.13	0.09	-29.0%	+9.4%
Avon	0.10	0.03	0.05	0.04	-17.6%	-58.8%
Humberside	0.27	0.11	0.17	0.16	-6.2%	-40.0%
Cheshire	0.07	0.07	0.05	0.05	None	-29.3%
Hereford & Worcester	0.08	0.09	0.08	0.09	+16.2%	+14.9%
Nottinghamshire	0.12	0.26	0.11	0.16	+38.5%	+28.6%
South Wales	0.19	0.10	0.08	0.11	+41.7%	-42.1%
Staffordshire	0.04	0.02	0.04	0.07	+60.0%	+58.8%
Surrey	0.02	0.06	0.08	0.22	+159.2%	+1184.2%
Cleveland	0.12	0.11	0.11	0.32	+198.1%	+155.5%
Hertfordshire	0.00	0.00	0.00	0.00	None	None
<i>Family Group 4 Average</i>	<i>0.09</i>	<i>0.08</i>	<i>0.08</i>	<i>0.09</i>	<i>+6.0%</i>	<i>-4.3%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Hertfordshire	0.00
1	Lincolnshire	0.00
3	Derbyshire	0.01
4	Hampshire	0.02
5	N. Ireland	0.03
6	Avon	0.04
7	Cheshire	0.05
8	Lancashire	0.07
9	Staffordshire	0.07
10	Hereford & Worcester	0.09
11	Leicestershire	0.09
12	Kent	0.09
13	South Wales	0.11
14	Nottinghamshire	0.16
15	Humberside	0.16
16	Surrey	0.22
17	Cleveland	0.32
	<i>Family Group 4 Average</i>	<i>0.09</i>



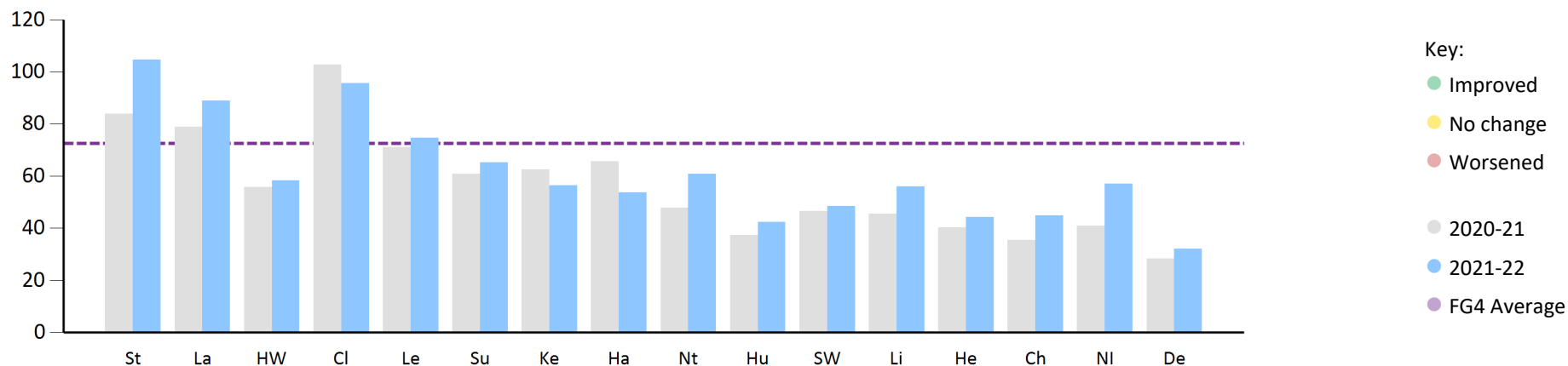
BV 207 - Fires in non-domestic premises per 1,000 non-domestic premises

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Kent	81.21	72.10	62.42	56.44	-9.6%	-30.5%
Cleveland	85.66	86.88	102.67	95.51	-7.0%	+11.5%
Hampshire	72.81	79.47	65.57	53.66	-18.2%	-26.3%
South Wales	58.53	55.81	46.60	48.43	+3.9%	-17.3%
Leicestershire	85.49	78.61	71.13	74.68	+5.0%	-12.6%
Hereford & Worcester	89.55	86.43	55.80	58.32	+4.5%	-34.9%
Surrey	81.63	81.69	60.90	65.16	+7.0%	-20.2%
Hertfordshire	56.49	51.03	40.17	44.25	+10.1%	-21.7%
Lancashire	100.67	86.42	78.82	88.92	+12.8%	-11.7%
Humberside	60.52	52.92	37.42	42.39	+13.3%	-30.0%
Derbyshire	37.78	33.34	28.23	32.00	+13.4%	-15.3%
Lincolnshire	57.64	67.84	45.49	56.07	+23.3%	-2.7%
N. Ireland	52.41	53.52	40.97	57.06	+39.3%	+8.9%
Staffordshire	114.31	103.22	83.95	104.67	+24.7%	-8.4%
Nottinghamshire	72.10	77.73	47.88	60.83	+27.1%	-15.6%
Cheshire	53.28	51.03	35.53	44.91	+26.4%	-15.7%
<i>Family Group 4 Average</i>	<i>72.51</i>	<i>69.88</i>	<i>56.47</i>	<i>61.46</i>	<i>+8.8%</i>	<i>-15.2%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Derbyshire	32.00
2	Humberside	42.39
3	Hertfordshire	44.25
4	Cheshire	44.91
5	South Wales	48.43
6	Hampshire	53.66
7	Lincolnshire	56.07
8	Kent	56.44
9	N. Ireland	57.06
10	Hereford & Worcester	58.32
11	Nottinghamshire	60.83
12	Surrey	65.16
13	Leicestershire	74.68
14	Lancashire	88.92
15	Cleveland	95.51
16	Staffordshire	104.67
	<i>Family Group 4 Average</i>	<i>61.46</i>



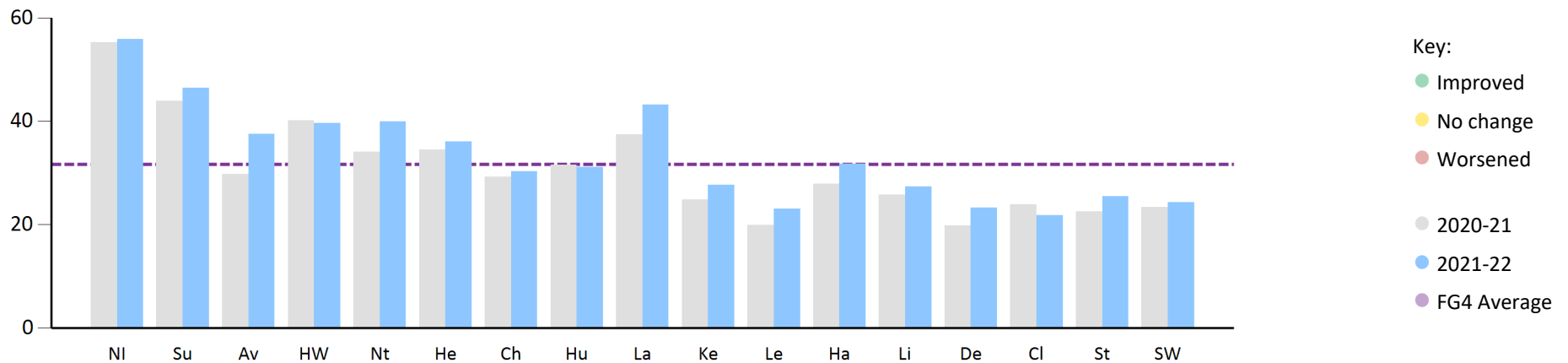
AFAs in dwellings attended per 10,000 dwellings

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Cleveland	22.23	23.23	23.91	21.84	-8.7%	-1.7%
Humberside	29.89	32.34	31.52	31.12	-1.3%	+4.1%
Hereford & Worcester	37.75	39.34	40.16	39.59	-1.4%	+4.9%
N. Ireland	64.70	57.60	55.23	55.85	+1.1%	-13.7%
Cheshire	30.38	30.36	29.23	30.32	+3.8%	-0.2%
South Wales	14.74	18.51	23.41	24.36	+4.1%	+65.3%
Hertfordshire	32.47	35.22	34.48	36.06	+4.6%	+11.1%
Lincolnshire	25.02	28.66	25.79	27.37	+6.1%	+9.4%
Surrey	53.00	51.85	43.89	46.43	+5.8%	-12.4%
Kent	27.63	29.06	24.79	27.65	+11.5%	+0.1%
Staffordshire	21.25	25.04	22.51	25.52	+13.4%	+20.1%
Leicestershire	27.02	28.31	19.90	23.05	+15.8%	-14.7%
Lancashire	29.72	34.52	37.45	43.15	+15.2%	+45.2%
Nottinghamshire	33.22	33.96	34.05	39.97	+17.4%	+20.3%
Derbyshire	22.40	23.06	19.77	23.29	+17.8%	+4.0%
Avon	41.60	44.73	29.78	37.53	+26.0%	-9.8%
Hampshire	25.37	29.43	27.85	31.81	+14.2%	+25.4%
<i>Family Group 4 Average</i>	<i>31.67</i>	<i>33.25</i>	<i>30.81</i>	<i>33.23</i>	<i>+7.9%</i>	<i>+4.9%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Cleveland	21.84
2	Leicestershire	23.05
3	Derbyshire	23.29
4	South Wales	24.36
5	Staffordshire	25.52
6	Lincolnshire	27.37
7	Kent	27.65
8	Cheshire	30.32
9	Humberside	31.12
10	Hampshire	31.81
11	Hertfordshire	36.06
12	Avon	37.53
13	Hereford & Worcester	39.59
14	Nottinghamshire	39.97
15	Lancashire	43.15
16	Surrey	46.43
17	N. Ireland	55.85
	<i>Family Group 4 Average</i>	<i>33.23</i>



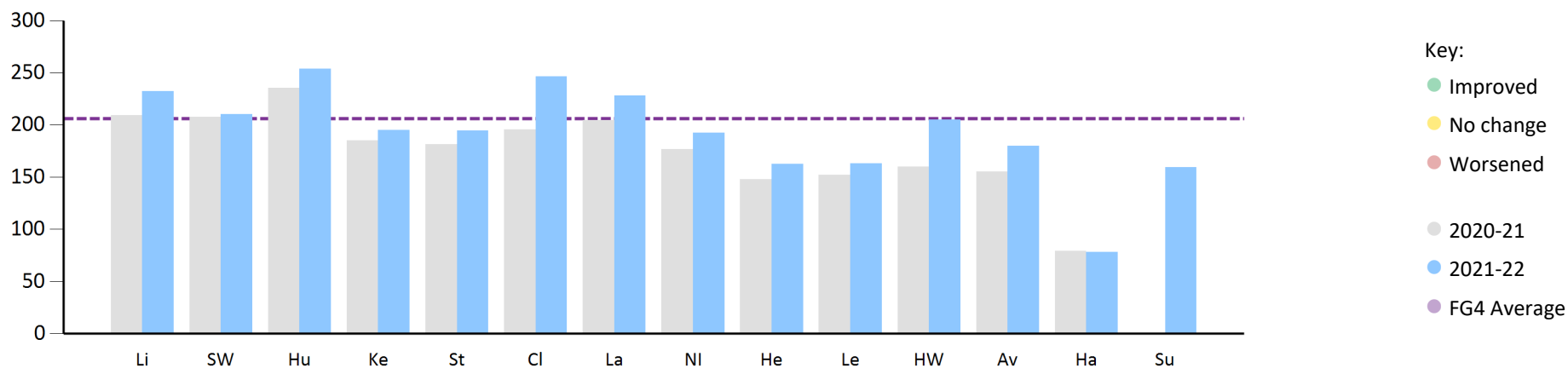
All emergency calls received per 10,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
South Wales	252.98	215.58	207.73	210.26	+1.2%	-16.9%
Hampshire	85.11	82.35	79.39	77.86	-1.9%	-8.5%
Kent	236.54	212.38	185.04	195.12	+5.4%	-17.5%
Staffordshire	232.00	183.33	181.50	194.43	+7.1%	-16.2%
Humberside	249.74	256.46	235.46	253.46	+7.6%	+1.5%
Leicestershire	176.84	160.94	152.17	163.05	+7.2%	-7.8%
Hertfordshire	186.10	158.31	147.64	162.56	+10.1%	-12.6%
N. Ireland	212.77	174.97	176.40	192.14	+8.9%	-9.7%
Lincolnshire	274.25	267.41	209.21	231.96	+10.9%	-15.4%
Lancashire	221.65	216.21	204.23	227.84	+11.6%	+2.8%
Avon	152.25	173.68	155.32	179.98	+15.9%	+18.2%
Cleveland	222.52	223.03	195.64	246.43	+26.0%	+10.7%
Hereford & Worcester	176.43	177.99	159.72	204.78	+28.2%	+16.1%
Surrey				159.47		
<i>Family Group 4 Average</i>	<i>206.09</i>	<i>192.51</i>	<i>176.11</i>	<i>192.81</i>	<i>+9.5%</i>	<i>-6.4%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Hampshire	77.86
2	Surrey	159.47
3	Hertfordshire	162.56
4	Leicestershire	163.05
5	Avon	179.98
6	N. Ireland	192.14
7	Staffordshire	194.43
8	Kent	195.12
9	Hereford & Worcester	204.78
10	South Wales	210.26
11	Lancashire	227.84
12	Lincolnshire	231.96
13	Cleveland	246.43
14	Humberside	253.46
	<i>Family Group 4 Average</i>	<i>192.81</i>



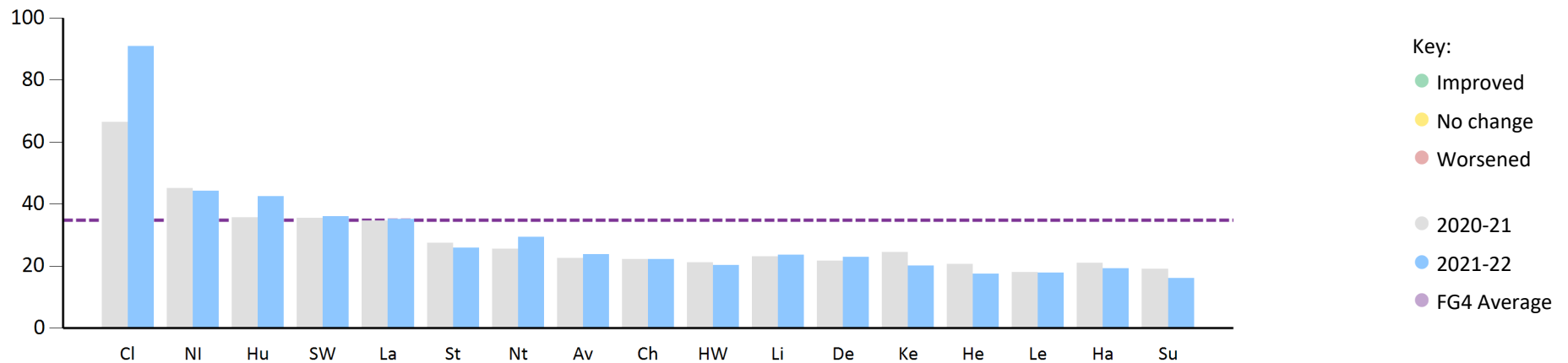
All fires attended per 10,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Kent	24.93	22.99	24.38	20.05	-17.8%	-19.6%
Hertfordshire	24.51	20.80	20.55	17.44	-15.2%	-28.9%
Surrey	21.24	20.09	18.97	16.09	-15.2%	-24.3%
Staffordshire	37.35	26.24	27.51	25.90	-5.9%	-30.7%
Hereford & Worcester	27.91	21.76	21.10	20.27	-3.9%	-27.4%
Hampshire	23.42	21.27	20.95	19.18	-8.5%	-18.1%
N. Ireland	55.45	41.16	45.04	44.24	-1.8%	-20.2%
Cheshire	28.24	22.29	22.16	22.24	+0.4%	-21.2%
Leicestershire	23.68	19.02	17.91	17.89	-0.1%	-24.5%
South Wales	45.27	35.77	35.53	36.07	+1.5%	-20.3%
Lincolnshire	26.94	23.24	23.14	23.55	+1.8%	-12.6%
Lancashire	39.14	33.46	34.58	35.09	+1.5%	-10.3%
Derbyshire	25.29	20.14	21.67	22.81	+5.3%	-9.8%
Avon	29.03	24.31	22.61	23.70	+4.8%	-18.3%
Nottinghamshire	36.29	26.71	25.47	29.35	+15.2%	-19.1%
Humberside	47.84	41.92	35.71	42.49	+19.0%	-11.2%
Cleveland	75.97	75.99	66.43	90.91	+36.9%	+19.7%
<i>Family Group 4 Average</i>	<i>34.85</i>	<i>29.24</i>	<i>28.45</i>	<i>29.84</i>	<i>+4.9%</i>	<i>-14.4%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Surrey	16.09
2	Hertfordshire	17.44
3	Leicestershire	17.89
4	Hampshire	19.18
5	Kent	20.05
6	Hereford & Worcester	20.27
7	Cheshire	22.24
8	Derbyshire	22.81
9	Lincolnshire	23.55
10	Avon	23.70
11	Staffordshire	25.90
12	Nottinghamshire	29.35
13	Lancashire	35.09
14	South Wales	36.07
15	Humberside	42.49
16	N. Ireland	44.24
17	Cleveland	90.91
	<i>Family Group 4 Average</i>	<i>29.84</i>



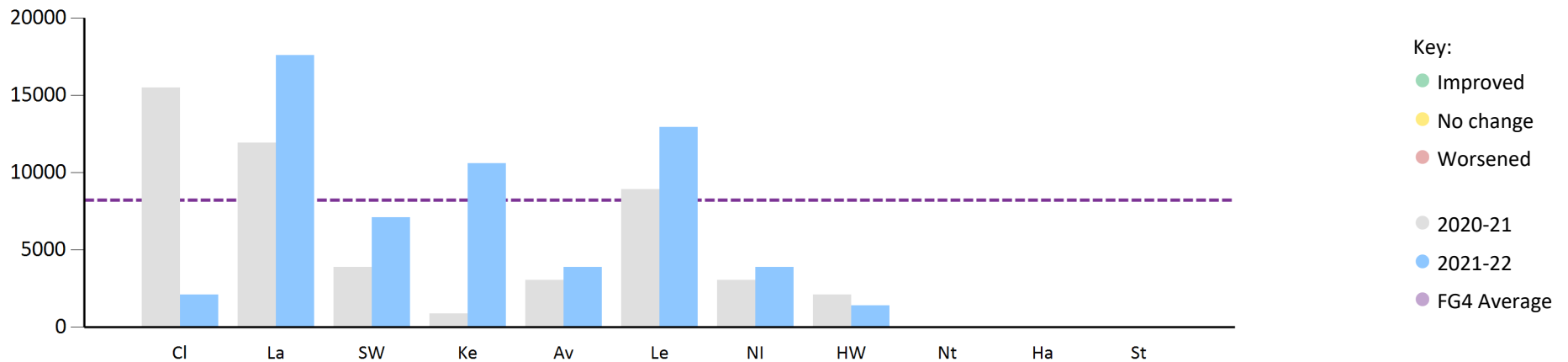
Home fire safety assessments delivered

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Kent	11880	9100	891	10596	+1089.2%	-10.8%
South Wales	16992	15814	3889	7085	+82.2%	-58.3%
Lancashire	17524	19589	11906	17591	+47.7%	+0.4%
Leicestershire	7506	6993	8915	12939	+45.1%	+72.4%
N. Ireland	5272	6980	3039	3892	+28.1%	-26.2%
Avon	8162	6444	3027	3871	+27.9%	-52.6%
Hereford & Worcester	4016	3869	2080	1392	-33.1%	-65.3%
Cleveland	18807	17847	15474	2109	-86.4%	-88.8%
Nottinghamshire	74	166	1	0	-100.0%	-100.0%
Hampshire	0	0	0	0	None	None
Staffordshire	0	0	0	0	None	None
<i>Family Group 4 Average</i>	<i>8203</i>	<i>7891</i>	<i>4475</i>	<i>5407</i>	<i>+20.8%</i>	<i>-34.1%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Lancashire	17591
2	Leicestershire	12939
3	Kent	10596
4	South Wales	7085
5	N. Ireland	3892
6	Avon	3871
7	Cleveland	2109
8	Hereford & Worcester	1392
9	Hampshire	0
9	Nottinghamshire	0
9	Staffordshire	0
<i>Family Group 4 Average</i>		<i>5407</i>



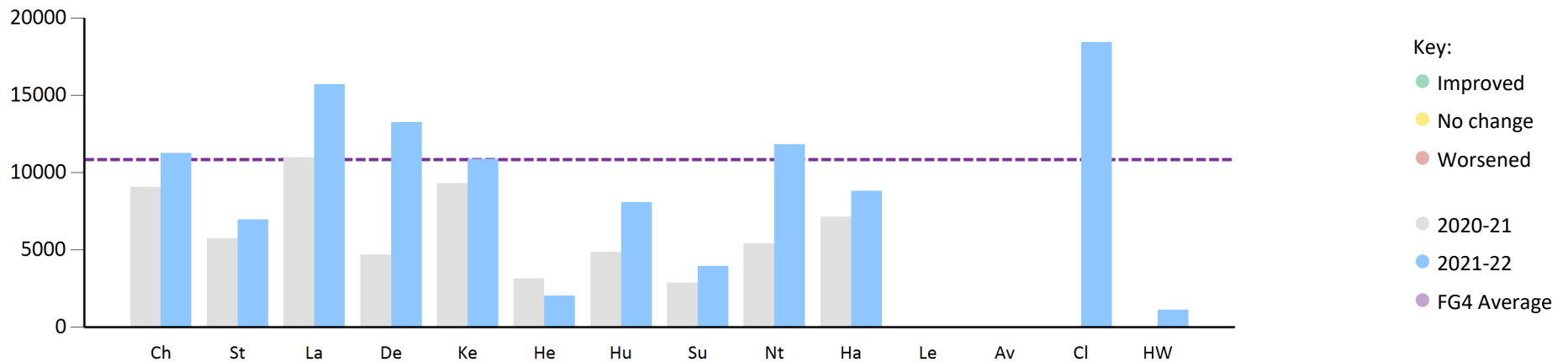
Safe and well checks delivered

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Derbyshire	13052	12756	4669	13228	+183.3%	+1.3%
Nottinghamshire	4143	7535	5426	11819	+117.8%	+185.3%
Humberside	5953	6178	4848	8070	+66.5%	+35.6%
Lancashire	15288	17938	10984	15688	+42.8%	+2.6%
Surrey	4786	4824	2881	3954	+37.2%	-17.4%
Cheshire	40959	31758	9055	11268	+24.4%	-72.5%
Hampshire	2528	5078	7142	8797	+23.2%	+248.0%
Staffordshire	24664	26949	5717	6970	+21.9%	-71.7%
Kent	11790	11246	9290	10872	+17.0%	-7.8%
Hertfordshire	6714	7045	3132	2014	-35.7%	-70.0%
Avon	0	0	0	0	None	None
Leicestershire	107	0	0	0	None	-100.0%
Cleveland				18403		
Hereford & Worcester		88		1107		
Family Group 4 Average	10832	10107	5262	8014	+52.3%	-26.0%

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Cleveland	18403
2	Lancashire	15688
3	Derbyshire	13228
4	Nottinghamshire	11819
5	Cheshire	11268
6	Kent	10872
7	Hampshire	8797
8	Humberside	8070
9	Staffordshire	6970
10	Surrey	3954
11	Hertfordshire	2014
12	Hereford & Worcester	1107
13	Avon	0
13	Leicestershire	0
	Family Group 4 Average	8014



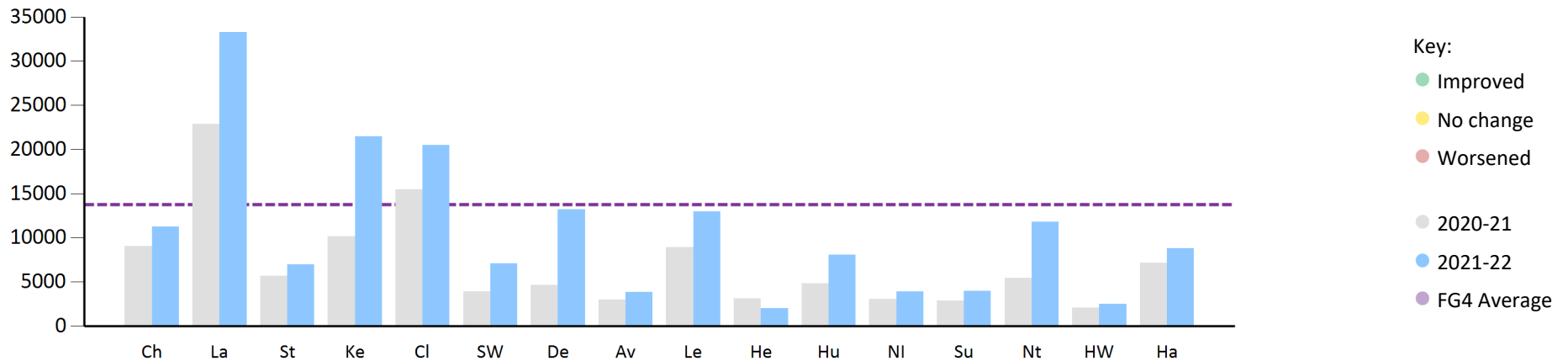
Total home fire safety and safe and well checks delivered

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Derbyshire	13052	12756	4669	13228	+183.3%	+1.3%
Nottinghamshire	4217	7701	5427	11819	+117.8%	+180.3%
Kent	23670	20346	10181	21468	+110.9%	-9.3%
South Wales	16992	15814	3889	7085	+82.2%	-58.3%
Humberside	5953	6178	4848	8070	+66.5%	+35.6%
Lancashire	32812	37527	22890	33279	+45.4%	+1.4%
Leicestershire	7613	6993	8915	12939	+45.1%	+70.0%
Surrey	4786	4824	2881	3954	+37.2%	-17.4%
Cleveland	18807	17847	15474	20512	+32.6%	+9.1%
N. Ireland	5272	6980	3039	3892	+28.1%	-26.2%
Avon	8162	6444	3027	3871	+27.9%	-52.6%
Cheshire	40959	31758	9055	11268	+24.4%	-72.5%
Hampshire	2528	5078	7142	8797	+23.2%	+248.0%
Staffordshire	24664	26949	5717	6970	+21.9%	-71.7%
Hereford & Worcester	4016	3957	2080	2499	+20.1%	-37.8%
Hertfordshire	6714	7045	3132	2014	-35.7%	-70.0%
Family Group 4 Average	13764	13637	7023	10729	+52.8%	-22.0%

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Lancashire	33279
2	Kent	21468
3	Cleveland	20512
4	Derbyshire	13228
5	Leicestershire	12939
6	Nottinghamshire	11819
7	Cheshire	11268
8	Hampshire	8797
9	Humberside	8070
10	South Wales	7085
11	Staffordshire	6970
12	Surrey	3954
13	N. Ireland	3892
14	Avon	3871
15	Hereford & Worcester	2499
16	Hertfordshire	2014
Family Group 4 Average		10729



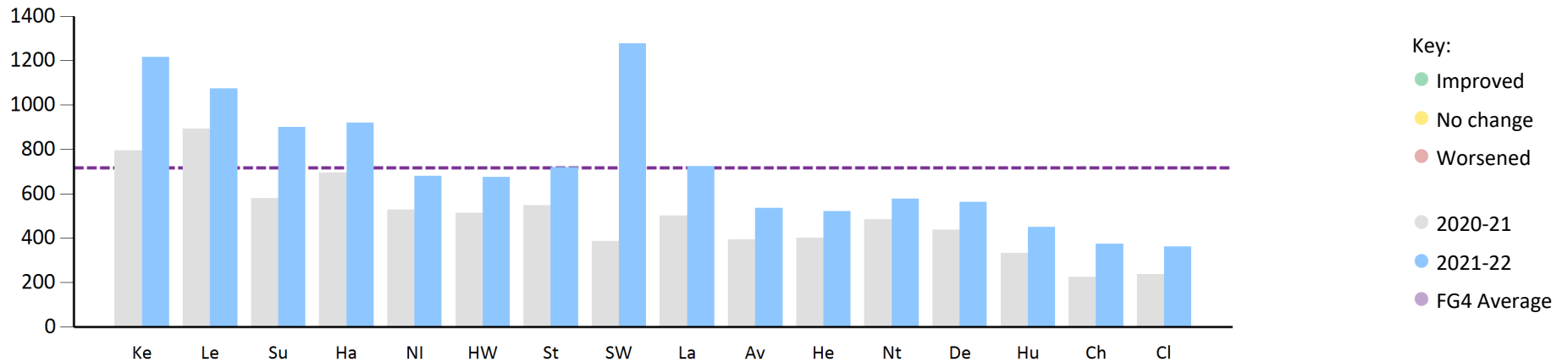
RTCs attended

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Nottinghamshire	560	574	485	577	+19.0%	+3.0%
Leicestershire	1217	1182	894	1075	+20.2%	-11.7%
Derbyshire	543	590	439	562	+28.0%	+3.5%
N. Ireland	744	737	528	680	+28.8%	-8.6%
Hertfordshire	594	546	401	521	+29.9%	-12.3%
Staffordshire	691	702	549	718	+30.8%	+3.9%
Hereford & Worcester	706	710	514	675	+31.3%	-4.4%
Hampshire	841	987	694	920	+32.6%	+9.4%
Humberside	506	448	333	450	+35.1%	-11.1%
Avon	611	588	393	535	+36.1%	-12.4%
Lancashire	647	706	502	724	+44.2%	+11.9%
Cleveland	321	324	238	361	+51.7%	+12.5%
Kent	1303	1143	794	1216	+53.1%	-6.7%
Surrey	1139	1002	579	901	+55.6%	-20.9%
Cheshire	373	384	225	374	+66.2%	+0.3%
South Wales	675	845	386	1276	+230.6%	+89.0%
<i>Family Group 4 Average</i>	<i>717</i>	<i>717</i>	<i>497</i>	<i>723</i>	<i>+45.4%</i>	<i>+0.8%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Cleveland	361
2	Cheshire	374
3	Humberside	450
4	Hertfordshire	521
5	Avon	535
6	Derbyshire	562
7	Nottinghamshire	577
8	Hereford & Worcester	675
9	N. Ireland	680
10	Staffordshire	718
11	Lancashire	724
12	Surrey	901
13	Hampshire	920
14	Leicestershire	1075
15	Kent	1216
16	South Wales	1276
	<i>Family Group 4 Average</i>	<i>723</i>



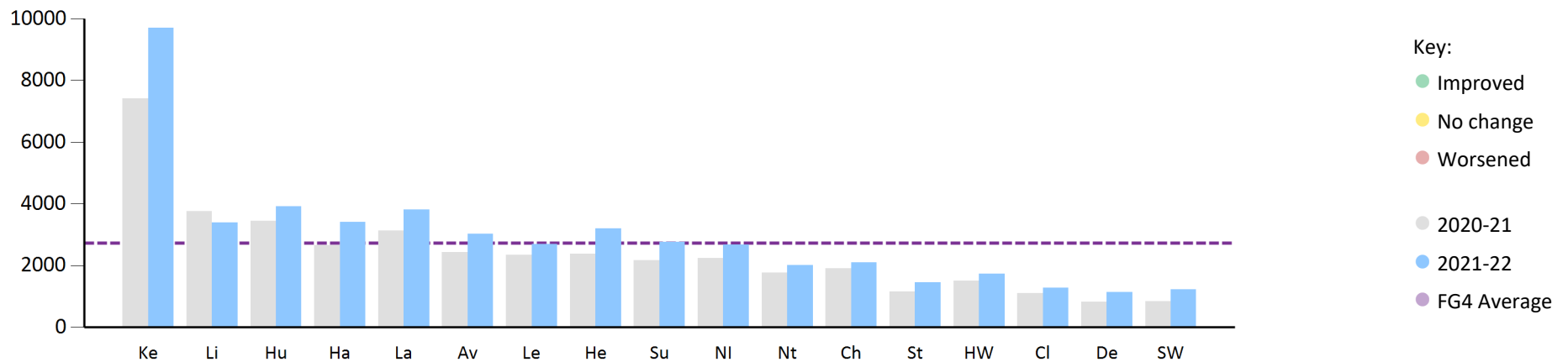
Other ESS incidents

Q4 YTD performance comparison ranked by one-year percentage change

Service	2018-19	2019-20	2020-21	2021-22	One-year change	Three-year change
Lincolnshire	5328	4037	3755	3397	-9.5%	-36.2%
Cheshire	1805	2084	1902	2088	+9.8%	+15.7%
Humberside	3398	3356	3438	3910	+13.7%	+15.1%
Hereford & Worcester	1217	2073	1508	1723	+14.3%	+41.6%
Leicestershire	2422	2858	2340	2682	+14.6%	+10.7%
Nottinghamshire	2022	2035	1756	2017	+14.9%	-0.2%
Cleveland	984	1013	1098	1283	+16.8%	+30.4%
N. Ireland	2252	2282	2236	2665	+19.2%	+18.3%
Lancashire	2798	3263	3122	3816	+22.2%	+36.4%
Avon	2642	2762	2420	3016	+24.6%	+14.2%
Staffordshire	1259	1429	1146	1453	+26.8%	+15.4%
Surrey	2283	2427	2173	2765	+27.2%	+21.1%
Hampshire	3142	3178	2653	3400	+28.2%	+8.2%
Kent	11040	9663	7409	9702	+30.9%	-12.1%
Hertfordshire	2319	2549	2372	3195	+34.7%	+37.8%
Derbyshire	814	1082	829	1143	+37.9%	+40.4%
South Wales	485	831	834	1219	+46.2%	+151.3%
<i>Family Group 4 Average</i>	<i>2718</i>	<i>2760</i>	<i>2411</i>	<i>2910</i>	<i>+20.7%</i>	<i>+7.1%</i>

Q4 YTD comparison ranked by 2021-22 performance

Rank	Service	2021-22
1	Derbyshire	1143
2	South Wales	1219
3	Cleveland	1283
4	Staffordshire	1453
5	Hereford & Worcester	1723
6	Nottinghamshire	2017
7	Cheshire	2088
8	N. Ireland	2665
9	Leicestershire	2682
10	Surrey	2765
11	Avon	3016
12	Hertfordshire	3195
13	Lincolnshire	3397
14	Hampshire	3400
15	Lancashire	3816
16	Humberside	3910
17	Kent	9702
	<i>Family Group 4 Average</i>	<i>2910</i>



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