Effectiveness

Understanding the risks of fire and other emergencies

Operational staff risk visits (crews visit know properties that may present risks if an incident was to occur)	Planned		completed		

Preventing fires and other emergencies

Road Safety (engagement hours and contacted people)

1/4/19 - 1/7/19		Same period last year	
Hours	People	Hours	People

Home Fire Safety Checks

1/4/19 - 1/7/19		Same period last year	
Attempted	Completed	Attempted	Completed

Community Engagement (engagement hours /numbers)

1/4/19 - 1/7/19		Same period last year	
Hours	People	Hours	People

Protecting the public through fire regulation

Fire Protection audits (Risk Based Audit Plan)

1/4/19 - 1/7/19	Same period last year

Fire Protection Enforcement activity

Commentary to add around levels of enforcement activity	
1/4/19 - 1/7/19	Same period last year

Responding to Fires and other emergencies

Attendance times

%life threatening incidents within 10 mins		95% Measure	
1/4/19 - 1/7/19		Same period last year	
95.50%		95.90%	

non-life threatening incidents within 20 mins		99% Measure	
1/4/19 - 1/7/19		Same period last year	
95.50%		95.90%	

Appliance availability

WT Measure 99%		OC measure 60%
1/4/19 - 1/7/19		Same period last year
WT	98.90%	99.20%
OC	56.70%	60.70%

Effectiveness

Incidents

Incidents (All) attended	
1/4/19 - 1/7/19	Same period last year

Fire Incidents

1/4/19 - 1/7/19		Same period last year	
Primary	secondary	Primary	secondary

Injuries and Fatalities

1/4/19 - 1/7/19		Same period last year	
Fires	RTC	Fires	RTC

Special Services (non-fire incidents)

All Special Service incidents			
1/4/19 - 1/7/19		Same period last year	
RTC	Medical	RTC	Medical
Non-RTC		Non-RTC	

Efficiency

Evaluations

Number of collaborations Evaluated	Planned		Completed		
Number of Community safety activities Evaluated	Planned		Completed		

Making best use of resources

Number of collaborations in place	
1/4/19 - 1/7/19	Same period last year

Making best use of resources

Number of collaborations Reviewed	
1/4/19 - 1/7/19	Same period last year

Making the service affordable now and in the future

Add budget report update/savings register or equivalent - feedback being sought on what to include.

People

Promoting the right values and culture
To be defined

Awaiting feedback from current culture and values work being undertaken

Getting the right people with the right skills
Community Feedback

back - %of respondents to the after the incident Survey Satisf

1/4/19 - 1/7/19	Same period last year

Community Feedback
Compliments and/or complaints

1/4/19 - 1/7/19		Same period last year	
Compliment	Complaint	Compliment	Complaint

Recruitment - number of new starters

1/4/19 - 1/7/19	Same period last year
WT		
OC		
Control		
Support		

Recruitment - number of Leavers

1/4/19 - 1/7/19	Same period last year
WT		
OC		
Control		
Support		

Ensuring fairness and promoting diversity
Workforce diversity

total numbers then lowest rows as Percentage of workforce

1/4/19 - 1/7/19		Same period last year	
Gender			
Sexuality			
BAME			
Disability			
Ops	Support	Ops	Support

Managing performance and developing leaders
Number of HR related processes (formal)

1/4/19 - 1/7/19	Same period last year
Grievance		
Discipline		
P and C		

Sickness

1/4/19 - 1/7/19		Same period last year	
Ops	Support	Ops	Support

Promotions - number

1/4/19 - 1/7/19	Same period last year
WT		
OC		
Control		
Support		

Promotions - Internal / external

1/4/19 - 1/7/19	Same period last year
WT		
OC		
Control		
Support		

eadership and management -Exact data still to be determine

1/4/19 - 1/7/19	Same period last year
WT		
OC		
Control		
Support		