

# **FAIR PROCESSING AND PRIVACY NOTICE**

## **NHS Exeter Health Data**

Health data has been produced by the National Fire Chief Fire Chiefs Council (NFCC) and National Health Service England (NHS) to help identify people aged over 65 and vulnerable households in order to deliver vital Home Fire Safety Checks and safety referrals. NHS England, the Royal College of General Practitioners and Fire and Rescue Services (FRS) in England work together to share information (where relevant, proportionate and necessary) to allow Fire Service personnel to undertake home safety assessments for those who would benefit from a visit. The majority of fire deaths in the UK occur amongst the elderly population. However older people are most vulnerable to fire and a number of other risks. A home visit from the FRS is proven to make them safer and can reduce risk significantly. It is known that following the introduction of the Exeter Dataset to FRS's, there has been a significant reduction in fire deaths and injuries which has developed into a current trend well below the national average. So we know this work can save many lives. The FRS and NHS will continue to work together in the future to ensure the visits undertaken by the FRS are effective in helping make people safe and well.

## **Your individual rights**

In general, you have the right to request that LFRS:

- Provides you with details of your personal data held, gives access to you and where appropriate provides you with a copy of your personal information

- Corrects any errors in your personal data we find during our business processes, or are informed of and restrict processing of your personal data until completed
- Considers your objection to the processing of your personal data and depending upon the service and legal basis, stops all or some of that processing. "Processing" means the collecting, storing, amending, disclosing, sharing, archiving and destruction of your data
- Erases your personal information, depending on the service and legal basis deletes all or some of your personal data
- Withdraw your consent for us to further process your personal data, if consent is used by us as the legal basis for the service
- Informs you any of automated decision making, including profiling for the service (Note: Please be advised we do not currently use automated decision making)

Where possible we will try to meet your request, but we may need to retain or process information to comply with a legal duty or our policies and procedures.

## **Data Protection information, requests and concerns**

If you would like to exercise your individual rights or discuss anything in this Privacy Notice, please contact our Data Protection Officer (DPO) – See top of page 1.

If you have concerns about the use of your personal data we encourage you first to contact our DPO as concerns can often be resolved very quickly. If you remain concerned then the Information Commissioners Office is an independent body set up to uphold information rights in the UK. They can be contacted through their website: [www.ico.org.uk](http://www.ico.org.uk) or their helpline on 0303 123 1113, or in writing to:

Information Commissioner's Office  
Wycliffe House  
Water Lane

Wilmslow  
Cheshire  
SK9 5AF

For more information about your rights: <https://ico.org.uk/for-organisations/guide-to-the-general-data-protectionregulation-gdpr/individual-rights/>

To complain to the Information Commissioner's Office:  
<https://ico.org.uk/concerns/>

## **Review**

Revised July 2023.

Next review July 2024.