

Who does First Contact work with?

The information you have given us will be shared with some of these services;

- Age Concern Leicester Shire & Rutland
- All 7 District Councils
- Care and Repair
- Citizens Advice Bureau
- CLASP
- East Midlands Housing
- Harborough Be Safe
- Leicestershire Adults and Communities
- Leicestershire Constabulary
- Leicestershire Fire and Rescue Service
- Leicestershire Probation Service
- Leicestershire Trading Standards
- Pension Disability and Carer's Service
- Mears Home Improvement (formerly Anchor Staying Put)
- Mencap
- Mind
- NHS Leicestershire County and Rutland
- Royal British Legion
- SSAFA Forces Help
- Victims Support Service
- Vista
- Voluntary/Community Action



LEICESTERSHIRE
together

Helping you get the right information to support your health, well-being and safety

First Contact form completed on _____

It was filled in by _____

From _____

Telephone number _____

We agreed it would help you to get information and advice from services through **First Contact**. These services will be in touch soon.



What is First Contact ?

First Contact is a partnership of services who work together to make sure that you are getting the right information and support.

We share the personal information that you have given us so that you remain living safe and independent in your own home.

We can help you with;

■ Health and Well-being

These can be things like



- Stopping you from having a fall.



- Information about local groups and activities.

- Advice and support for carers.

■ Money and Benefits

These can be things like



- Getting the right benefits.
- Help with paying bills.



- Help with setting up a bank account.

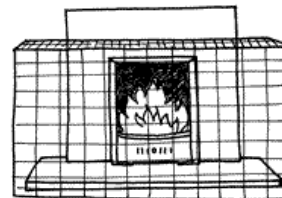
■ Safety and Security

These can be things like



- Having locks fixed on your windows and doors.

- Making sure you have smoke alarms that work.



- Keeping your home warm.