

Attendance Times to Emergency Incidents

April to December 2019



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The emergency incidents we attend are split into two types: life-risk and non life-risk: that is those where there is a risk to life (such as a house fire with persons inside); and those where there is no obvious risk to life (such as an animal rescue).

We aim to attend all life-risk incidents within 10 minutes, and all non life-risk incidents within 20 minutes, and although we know we can't always reach these 100% of the time, we have stretching percentage targets. For life risk incidents in 2018/19 our target was to achieve the 10 minute attendance on 97% of occasions; for non-life risk our target was 99%.

The tables below show you how we are performing in each geographical district; with the total number of incidents attended, how many of those were within the target attendance time, and what that percentage is.

The percentage of life risk incidents attended within 10 minutes April to December 2019

Area	Life risk incidents April to December 2019		
	Number of Life Risk Incidents attended	Number attended within 10 minutes	% attended within 10 minutes
Blaby	34	34	100.00%
Central	45	44	97.78%
Charnwood	64	60	93.75%
Eastern	60	60	100.00%
Harborough	48	40	83.33%
Hinckley and Bosworth	39	36	92.31%
Melton	27	25	92.59%
NWL	26	26	100.00%
Oadby and Wigston	22	22	100.00%
Rutland	18	12	66.67%
Western	66	65	98.48%
Total	449	424	94.43%

The percentage of non life risk incidents attended within 20 minutes April to December 2019

Area	Non life risk incidents April to December 2019		
	Number of non life risk incidents attended	Number attended within 20 minutes	% attended within 20 minutes
Blaby	348	346	99.43%
Central	703	703	100.00%
Charnwood	684	681	99.56%
Eastern	613	612	99.84%
Harborough	345	338	97.97%
Hinckley and Bosworth	395	394	99.75%
Melton	162	156	96.30%
NWL	411	408	99.27%
Oadby and Wigston	224	222	99.11%
Rutland	156	155	99.36%
Western	747	746	99.87%
Total	4788	4761	99.44%

All figures are subject to change.

Source of data: Incident Recording System