

# Frequently Asked Questions During the COVID-19 Period

**We have produced a list of frequently asked questions for businesses which can be found below. Further guidance can also be found at the back of this document.**

## **How does the COVID-19 impact on waking watch?**

We are asking premises with a waking watch to ensure they are still able to maintain it to an effective level.

Further guidance about COVID-19 and waking watch can be found at the back of this document.

## **How do I protect my business while it's empty?**

You will find advice and some checklists to use to help you safeguard your premises from arson on our website, by visiting [leics-fire.gov.uk/arson](https://leics-fire.gov.uk/arson). However, securing a premises should not affect the means of escape from other premises which are still open, residential buildings or where wayleave agreements are in place.

## **Do I still need to be testing my fire safety equipment?**

The maintenance and testing of the fire detection and alarm system should be continued where it is possible and safe to do so. This should be prioritised based on the risks identified by the responsible person and their contractors e.g. fire in the shop, now closed, affecting the residents in the flat above. Another example would be where the fire detection and alarm system serve multiple premises, some of which may still be operating.

## **I can't get an engineer out to fix faulty equipment/do a service?**

Make sure an engineer is booked in when you're back at work. Make sure any risk is managed with control measures and you are seeking to put the right measures in place as soon as reasonably practicable.

## **What about when I'm reopening my business? The Recovery Stage.**

As soon as there is even one person in the workplace, the legislation applies and fire safety must be managed adequately. Get back into normal routines.

- Review your fire risk assessment
- Make sure everything is still working
- Renew staff training
- Ensure any equipment overdue a service is booked in
- Restart weekly routines such as testing and maintenance

## **My business is still open but experiencing a surge in demand. Does the legislation still apply?**

Yes, the Regulatory Reform (Fire Safety) Order 2005 still applies. It is the duty of the responsible person defined in Article 3 of the Reform (Fire Safety) Order 2005 to ensure risk from fire is identified and suitable measures implemented. These should be recorded in your fire risk assessment. Significant changes may include:

- Higher quantities of stock being on site than would normally be the case. The responsible person should ensure that this does not compromise escape routes
- Parts of the premises being closed - the fire risk assessment should determine the level of risk resulting from the changes and any mitigation measures e.g. more frequent deliveries/collections or the use of other sites to provide storage
- Where staff numbers have been increased, businesses must ensure that they continue to provide appropriate staff training. This is sometimes overlooked where employees of the same company come to work at a different site. The responsible person should be able to show that all personnel are aware of what to do in case of fire. They should also test their emergency procedures, particularly after large staff increases.
- Reductions in staff due to sickness and self-isolation is to be expected. Businesses should ensure that their fire risk assessment reflects the added risk of such reductions, including ensuring there are enough appointed competent persons to take over important fire safety duties. Issues may include having insufficient staff available to carry out processes safely, increasing the risk of fire, or not being able to successfully carry out evacuations and emergency procedures such as in-house fire response or fire warden duties.

## **Is the current legal notice I received from the fire and rescue service valid?**

Yes, the current situation with COVID-19 has not changed the status of any notices issued. You should contact the issuing fire safety officer if you require further advice and guidance.

## **Can we wedge open fire doors to stop people from touching handles?**

No, fire doors are an important fire safety measure. Keep fire doors closed and follow government advice on hand washing and cleansing hard surfaces. Fire doors can only be held open by automatic releasing hold-open devices specifically designed and installed for this purpose.

## **How do I maintain social distancing at the assembly point during an evacuation?**

You need to review and revise your current emergency plan and fire marshal provision, including the assembly point, considering the number of occupants and ensuring all occupants are issued with revised instructions and are aware of what is expected. You may consider different evacuation points for people.

## **I have vulnerable people in my care, how can I look after them?**

You may employ people who are classed as vulnerable, or care for those who are vulnerable. The effects of the virus on working practices and available staff may negatively affect the ability of vulnerable persons to escape in the event of fire.

Employers should continue to undertake and review their Personal Emergency Evacuation Plans (PEEPs) for their staff. This is particularly crucial in the care industry where residents may rely on staff to instigate evacuation measures. In any case, procedures should be reviewed so that they accurately reflect the staff available. Such reviews must carefully weigh the risks from fire and the ability of such businesses to operate safely.

## **My building has changed its use for the duration of coronavirus. What do I need to do?**

Some premises may also have been repurposed to undertake other work. An example would be a warehouse which previously had a very small risk and few staff, now undertaking essential work to provide manufacture of medical items or the packing of food parcels. This may have happened within a short timeframe and it is unlikely that fire safety will have been a primary consideration. Such actions may increase the risk due to the type of work being carried out, the number of staff present and any material works that may be necessary to allow the building to facilitate its task.

In all cases, a review of the fire risk assessment should be undertaken to determine the effect on risk and the mitigation measures that may need to be taken. In addition, the current pandemic does not remove any requirements under the building regulations to ensure that alterations meet the functional requirements.

## **How are fire and rescue services changing how they work with businesses?**

As with all of society, Leicestershire Fire and Rescue Service is having to adapt to the current situation and we are following national guidance.



## COVID-19 – Protection – Advice to Businesses

9 April 2020

### **Introduction**

This advice note is to provide consistency for Fire and Rescue Services (FRSs), when issuing guidance to business during the COVID-19 pandemic. As such, this guidance is only valid for the duration of the current situation after which it should be disregarded. It contains specific messages and areas for consideration that can be used to augment the existing work being carried out across the UK FRS<sup>1</sup>.

### **The need to review Fire Risk Assessments**

Many businesses, whether they have remained open, or not, are experiencing changes in risk. In all cases, businesses should be aware of these changes in risk and review their Fire Risk Assessments (FRA) accordingly, to ensure they are suitable and sufficient. Responsible Persons (RPs) should always be reminded to seek advice from a competent fire risk assessor where doubt exists.

It may also be advisable for the RP to consult with their insurers when considering risk assessment and mitigation. It should be noted that the insurer's role is not to determine compliance with the Regulatory Reform (Fire Safety) Order 2005 (RR(FS)O 2005), that remains with the FRS.

### **Closed premises**

Although many businesses are closed during the lockdown period, it is important that the following is considered:

- Risk of arson - Securing premises is important to reduce the risk of arson. This includes removing any external sources of fuel or ignition which could cause fire spread. Ensuring gates and fences are closed and locked as well as having working CCTV, security systems and external lighting may help to prevent the anti-social behaviour which can lead to arson.
- Shared Means of Escape - Securing a premises should not affect the means of escape from other premises which are still open, residential buildings or where wayleave agreements are in place.
- Maintaining Fire Safety Measures -
  - The internal fire protection measures such as fire doors should be closed and in good order as these provide vital protection in event of fire.

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<sup>1</sup> *The purpose of this non-statutory guidance is to provide fire and rescue services with general advice to assist with a consistent, standardised approach across all services. The guidance does not constitute legal advice. Fire and rescue services' legal duties will remain those specified by law, in particular article 26 of the Regulatory Reform (Fire Safety) Order 2005, during the COVID-19 pandemic, but if any fire and rescue services consider that difficulties arise in relation to compliance with those duties, they should take legal advice.*

- The maintenance and testing of the fire detection and alarm system should be continued where it is possible and safe to do so. This should be prioritised based on the risks identified by the RP and their Contractors e.g. Fire in the shop, now closed, effecting the residents in the flat above.
- Another example would be where the fire detection and alarm system serve multiple premises, some of which may still be operating.

## Scaling the Risk

Businesses which remain open are likely to experience a surge in demand. The following should be considered:

- It is essential that FRAs are undertaken or reviewed where there are significant changes in ways of working or processes. This may include:
  - More materials, storage requirements, or higher quantities of finished product being on site than would normally be the case.
  - Parts of the premises being closed; the FRA should determine the level of risk resulting from the changes and any mitigation measures e.g. more frequent deliveries/collections or the use of other sites to provide storage.
- Where staff numbers have been increased, businesses must ensure that they continue to provide appropriate staff training. This is sometimes overlooked where employees of the same company come to work at a different site. RPs should be able to show that all personnel are aware of what to do in case of fire. They should also test their emergency procedures, particularly after large staff increases.
- Reductions in staff due to sickness and self-isolation is to be expected. While the numbers of those who are absent will be bolstered by those returning to work, in the short-term businesses should ensure that their FRA reflects the added risk of such reductions. Issues may include having insufficient staff available to carry out processes safely, increasing the risk of fire. Similarly, a reduction in staff may result in employees not being able to successfully carry out evacuations and emergency procedures such as in-house fire response or fire warden duties.

## Vulnerable People

Businesses may employ people who are classed as vulnerable, or those who are vulnerable may be in their care. The effects of the virus on working practices and available staff may negatively affect the ability of vulnerable persons to escape in the event of fire.

Employers should continue to undertake and review their Personal Emergency Evacuation Plans (PEEPs) for their staff. This is particularly crucial in the care industry where residents may rely on staff to instigate evacuation measures. In any case, procedures should be reviewed so that they accurately reflect the staff available. Such reviews must carefully weigh the risks from fire and the ability of such businesses to operate safely.

## Alterations to Buildings

While the use of buildings for medical purposes is underway across the country, this normally refers to field hospitals or expansion within the existing NHS estate. The guidance already published on the matter should be consulted which is available [here](#).

Other alterations – such as wedging fire doors open to reduce the need to touch door handles or sealing fire doors in order to prevent air movement between sections of a building – could affect fire safety measures to provide protection from fire and access to means of escape.

Similarly, premises may have undertaken other measures such as partitioning or simply locking of doors that may compromise a building's existing fire strategy.

Some premises may also have been repurposed to undertake other work. An example would be a warehouse which previously had a very small risk and few staff, now undertaking essential work to provide manufacture of medical items or the packing of food parcels. This may have happened within a short timeframe and it is unlikely that fire safety will have been a primary consideration. Such actions may increase the risk due to the type of work being carried out, the number of staff present and any material works that may be necessary to allow the building to facilitate its task.

In all cases, a review of the FRA should be undertaken to determine the effect on risk and the mitigation measures that may need to be taken. In addition, the current pandemic does not remove any requirements under the Building Regulations to ensure that alterations meet the functional requirements.

### **Approach and Further Guidance**

While many businesses have already closed, there are many non-domestic premises operating to supply essential goods and services. It should be made clear that the provisions of the RR(FS)O 2005 have not been removed or reduced during the current situation. The approach undertaken by FRSs to carrying out regulatory activities should be a risk-based approach. It is recommended that FRSs engage with businesses as early as possible in order to offer advice to avoid the need for more formal action later. More specific information can be found in the NFCC Protection Strategic Intention document available via the link at the bottom of this page.

The use of social media to push messages to the business community along with maintaining an up-to-date website presence is recommended. The NFCC has also produced a set of FAQs to address queries that FRSs have been receiving from businesses and those regulated by the RR(FS)O 2005. These contain some simple questions and answers to help assist you in formulating any other advice and can be found below.

Additional guidance has been offered by NFCC regarding Protection activities during the COVID pandemic which can be found [here](#).



## COVID-19 Protection Fire Safety FAQs for Businesses

9 April 2020 – Issue 1

### **Introduction**

The information below is in response to the questions Fire and Rescue Services (FRS) are receiving in relation to the current COVID-19 situation, and to offer some guidance, support and consistency in response<sup>1</sup>.

**The information contained within this document is of a temporary nature in response to the current dynamic COVID-19 situation and relates to current Government advice and restrictions related to COVID-19. We will aim to update this document on a weekly basis. Please refer to the Government's guidance on COVID-19:**

<https://www.gov.uk/coronavirus>

### **General guidance on the Regulatory Reform (Fire Safety) Order 2005**

#### **Q. Does fire safety law apply in the current Covid-19 situation?**

A. Yes, the Regulatory Reform (Fire Safety) Order 2005 (RR(FS)O 2005) still applies. It is the duty of the Responsible Person defined in Article 3 of the RR(FS)O 2005 (see question below) to ensure risk from fire is identified and suitable measures implemented, these should be recorded in your fire risk assessment.

The RR(FS)O 2005 applies for the protection of life safety and not the protection of property, although there will be property protection benefits. Fire safety measures that are in place to protect people in, or in the immediate vicinity of a premises will need to be maintained in good working order (for advice on maintenance see section below).

Where the RR(FS)O 2005 is not the legislation relating to fire safety the relevant legislation is still in force as there is currently no relaxation in fire safety law.

#### **Q. My Manager and Supervisor who normally deal with fire safety are self-isolating and I do not know what to do?**

A. It is the Responsible Person's responsibility to ensure there are sufficiently trained staff to assist them in managing fire safety.

The Responsible Person as defined in Article 3 of the RR(FS)O 2005 is a hierarchy where the Responsible Person is:

1. The employer.
2. Where there is no employer the person who has control of the premises.
3. The owner.

You should contact your Manager and/or Supervisor, observing Government guidelines, to seek advice and there should be a premises fire risk assessment which will assist. Where doubt exists you should seek advice from a competent fire risk assessor and advice on choosing an assessor can be found [here](#).

**Q. Will the Fire and Rescue Service visit my premises as normal?**

A. In the current situation FRS are following Government guidance on limiting non-essential contact and as such, are taking a risk-based approach to all Protection (fire safety) activity and focusing their resources on the highest risks. You should contact your local FRS should you require further advice and guidance.

**Q. Will the fire service come and tell me my premises is safe to continue to use?**

A. No, unless it is identified as a significant risk. As the Responsible Person, it is your duty to ensure risk from fire is identified and suitable measures implemented. You can do this by reviewing and updating your current fire risk assessment and/or seeking advice from a competent fire risk assessor. You can contact your local FRS for general fire safety advice and seek advice from a competent fire risk assessor as above.

**Q. Is the current legal notice I received from my local fire and rescue service valid.**

A. Yes, the current situation with COVID-19 has not changed the status of any notices issued under the RR(FS)O 2005. You should contact the issuing FRS if you require further advice and guidance.

**Q. What happens if I cannot complete the work before the notice expires?**

A. Please contact your local FRS who will advise you.

**Q. Will services still come and check that I have complied with my notice?**

A. Fire services will check, but this will be carried out on a risk-based approach depending on individual circumstances.

## **Means of Escape**

**Q. Can I lock some fire exits that we are no longer using for security, as we have a reduced number of occupants and are not using all the premises?**

A. There needs to be a suitable and sufficient number of fire exits for the number of occupants within your premises that are immediately available without the use of a key or code. This should ensure occupants do not have to travel excessive distances or pass through an area of high fire risk or move towards a fire to escape.

This should be supported with adequate escape signage to identify the escape routes to be used in event of fire, with any changes being relayed to all occupants in a format they understand. You should assess this for the current occupancy and use and record in your fire risk assessment, where doubt exists you should seek advice from a competent person.

**Q. What should I do about my fire escape route as it passes through next door which is closed?**

A. You need to assess and evaluate the impact this has on your ability to escape your premises in event of fire and the availability of other escape routes. Where safe to do so and in accordance with government guidelines you should liaise with the Responsible Person of the other premises to see if an agreement can be reached. This should be recorded in your fire risk assessment and, where doubt exists, you should seek advice from a competent person.

**Q. What do I do as my premises is a multi-occupied building and some businesses are closing?**

A. You need to assess and evaluate the impact this has on all your fire safety measures. It is highly recommended you do this in conjunction with other premises owners and the premises management company, to assess the risk and record the findings in your fire risk assessment. Where doubt exists, you should seek advice from a competent person.

**Q. Can we wedge open fire doors to stop people from touching handles?**

A. No, fire doors are an important fire safety measure, keep fire doors closed and follow government advice on hand washing and cleansing hard surfaces.

Fire doors can only be held open by automatic releasing hold-open devices specifically designed and installed for this purpose.

**Evacuation**

**Q. Should I still be carrying out fire drills in my commercial premises?**

A. Fire drills are an important part of any successful emergency evacuation procedure and can assist in a safe evacuation in event of fire, it is imperative everyone understands what to do in event of fire.

You need to assess the current situation considering the familiarity of your occupants and the last fire drill. If required and depending on your premises, you can familiarise new occupants with the premises and may be able to carry this out via a desktop drill, this is important when staff have been working at a different site previously.

It is also extremely important to take into consideration the need for Personal Emergency Evacuation Plans (PEEPs) and how these will be managed and supported as part of your overall Emergency Evacuation Procedures and fire risk assessment.

**Q. Should staff evacuate a premises if the fire alarm sounds as social distancing may be impacted.**

A. It is essential all occupants leave a premises and go to the pre-determined Assembly Point (see below) in event of fire to ensure their safety. Whilst social distancing may be impacted during evacuation, this can be managed and by following government guidelines on maintaining hygiene at the Assembly Point.

### **Q. How do I maintain social distancing at the Assembly Point?**

A. You need to review and revise your current emergency plan and Fire Marshall provision, including the Assembly Point, considering the number of occupants and ensure all occupants are issued with revised instructions and are aware of what is expected.

### **Q. What do I do as my evacuation relies on staff and some of them are sick and self-isolating?**

A. You need to immediately identify your current staffing levels, as part of reviewing your fire risk assessment, and how this will impact the use of your premises, the safety of those staff still at work and your emergency evacuation procedures. Particular consideration should be given to PEEPs and those most vulnerable. You should consider where practical, relocating occupants within the premises and minimising the areas in use, and investigating all avenues to provide the required number of staff. Where doubt exists seek further advice from a competent person and contact your local FRS.

## **Training**

### **Q. Do I have to provide fire safety training?**

A. Yes, it is important all staff and those who may be working at the premises e.g. maintenance, are given fire safety training relevant to their role, responsibilities and needs in event of fire. You should review the current level of training against each individual and update where required, this is essential for any occupants who may not be familiar with your premises.

### **Q. What do I do if my usual cleaning and maintenance team is replaced with people unfamiliar with my building fire safety arrangements?**

A. All staff and those working on the premises need to be familiarised with the premises and informed of the arrangements and any specific risks to which they may be exposed and what is expected of them in event of fire.

### **Q. With reduced staffing I do not have enough trained personnel in the use of fire extinguishers, can anyone use them?**

A. It is important any person expected to use a fire extinguisher to reduce fire risk or to secure a safe escape is trained, they should:

- Be familiar with the operating instructions.
- Understand which extinguisher can be used on which type of fire.
- Be aware of the fire extinguisher locations.

Additionally:

- Fire extinguishers should be kept clean to prevent cross-contamination.
- Processes which require fire extinguishers to form part of their procedures e.g. Hot Works should not be carried out (unless they are completed by fully competent people with all aspects of the processes including responding to a fire).
- Fire extinguishers should be maintained on a regular basis

## **Testing and Maintenance**

Following the Prime Minister's announcement on 23 March 2020, it is imperative that people living and working in the built environment are safe, and are kept safe, regardless of the current COVID-19 lockdown conditions. Currently there is no relaxation of fire safety legislation and it is the responsibility of the responsible person and/or duty holder to ensure they are testing and maintaining all fire safety measures to maintain a safe premises.

The NFCC's view is that people working on vital fire safety measures such as the installation and maintenance of fire safety measures should be considered key workers within the provisions of HM Government guidelines, as they are providing key public services and critical safety functions in order to keep premises safe. They must also keep themselves safe whilst carrying out these essential activities by following the latest Government advice which can be found [here](#).

If the premises are empty and with the RR(FS)O 2005 being concerned with life safety only, fire safety systems for the protection of life may not be required to be maintained. If there is no-one on or in the immediate vicinity of the premises e.g. in accommodation above a premises who may be reliant on the fire safety measures in the premises then the RR(FS)O 2005 allows a risk-based approach to testing and maintenance where a premises remain vacant. If doubt exists advice must be sought from a competent person.

However, you must ensure any fire safety system for the protection of life is fully checked by a competent person as soon as possible when the premises are going to come back into use, ensuring they are all tested before occupation, especially for any sleeping risk premises.

**If any doubt exists as to the purpose of any fire safety system that may not be maintained, prior to ceasing testing and maintenance advice must be sought from a competent person and/or your local FRS.**

For advice and guidance on maintaining fire safety measures go to:

- [The Fire Industry Association - Latest COVID-19 update specific to the fire industry](#)
- [The British Automatic Fire Sprinkler Association](#)
- [The Institute of Workplace and Facilities Management](#)
- The Building Engineering Services Association:
  - [COVID-19 Guidance and Support](#)
  - [COVID 19 – Building Maintenance SFG20, SFG 30 Mothballing & Reactivation](#)

**Q. Do I still need to maintain my fire safety systems (fire alarm, emergency lighting, fire extinguishers)?**

A. In businesses that are still open and operating the routine testing and maintenance of all fire safety measures is essential in keeping people safe to ensure they operate and perform as required in event of fire.

**Q. Do I still need to test my fire alarm?**

A. In businesses that are still open and operating, the routine testing and maintenance of all fire safety measures is essential in keeping people safe to ensure they operate and perform as required in event of fire.

**Q. My business is closed at the moment, can I attend if I am notified by an Alarm Receiving Centre or the Fire and Service that the alarm is sounding, and I am a keyholder?**

A. You should make every effort to attend the premises whilst adhering to current Government advice as best as possible. This will allow the release of essential front-line FRS resources from the premises and reduce the chance of calls to the FRS at this challenging time. On attendance at the premises you should you keep yourself safe and if there are indications of a fire immediately leave the premises and phone 999.

## **Fire prevention and Risk Management**

**Q. What can I do to further reduce the risk of fire in my premises?**

A. Alongside normal day to day fire prevention measures consider:

- Prohibiting any hot works unless necessary. If they do need to take place, ensure they are carried out by a competent person with a suitable and sufficient risk assessment in place with appropriate checks following completion of the work.
- For all premises that may be unoccupied or partially occupied, ensure that all electrical appliances are switched off and the plugs are removed from sockets where possible.
- Keep any stock or waste that may build up away from the building and keep access to these secure to reduce the risk from arson.

**Q. With the suspension of some waste collection services what do I do?**

A. Please consider the disruption to waste and refuse collections and minimise as far as is practicable the build-up of waste and refuse, ensuring any excess storage does not block escape routes and is stored away from premises. This should form part of your fire risk assessment review with consideration to arson risk (see below).

**Q. What can I do to protect people who are working from home?**

A. For employees who will be working from home, please encourage them to:

- Take the time to check home fire safety arrangements, and ensure that smoke alarms are fitted, tested and are working correctly.
- Use electrical items safely e.g. do not 'daisy chain' extension leads.
- Make sure all members of the family know what to do if there is a fire particularly, elderly people and children.
- Bedtime Checks – Close doors, unplug electrical appliances and chargers, check heaters are off, and any candles and cigarettes are properly extinguished.
- Remind everyone if there is a fire:
  - Get Out.
  - Stay Out, and.
  - Call the Fire Service Out by dialling 999.

For further advice on fire safety in the home:

- [Government 'fire kills' campaign](#)
- Go to your local FRS's website.

**Q. With the suspension of garden waste collection and the closure of some household recycling centres is it OK to burn rubbish in my garden / yard?**

A. We urge everyone to consider if there is a real need to burn rubbish or garden waste as whilst FRSs are still responding to emergency calls, a response to an uncontrolled bonfire places an unnecessary increased burden on the FRS at this extremely challenging time. Any bonfire should follow some simple rules:

- Firstly, is it necessary?
- If it is necessary, then bonfires should be sited well away from buildings, fences, trees and garden buildings and structures.
- If possible, the burning of garden rubbish should take place within a garden incinerator.
- DO NOT use flammable liquids or accelerants to start the bonfire.
- The bonfire should always be supervised.
- A means to control the bonfire should be at hand e.g. a garden hose.
- Always check local laws/byelaws to check you comply.

For further advice on risk management:

The British Standards Institution have selected the most relevant standards in key areas of personal protective equipment (PPE) and business continuity and risk management and have made them freely available [here](#).

### **Arson advice**

The Fire Protection Association have provided a free guide:

- [Security and arson protection advice for building and business owners and insurers – a free guide to managing the risk during the COVID-19 outbreak](#)

### **Miscellaneous**

**Q. What do I do if refurbishment work affecting fire safety measures in my premises has ceased (is going to cease) as the construction company has (is going to) temporarily close for business?**

A. You need to assess the risk these changes pose to the occupants and as far as is possible require the contractor to leave the premises in a safe condition. The premises fire risk assessment must be reviewed and revised to take account of the circumstances e.g. changes to automatic fire detection and alarm systems, means of escape, emergency procedures, if any doubt exists then seek advice from a competent person.

Further information on construction sites:

- The Construction Leadership Council:
  - [Site safety during Covid-19](#)
  - [Advice on temporary suspension of sites](#)

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<sup>i</sup> *The purpose of this non-statutory guidance is to provide fire and rescue services and Responsible Persons with general advice to assist with a consistent, standardised approach. The guidance does not constitute legal advice. Legal duties of Responsible Persons will remain those specified by the Regulatory Reform (Fire Safety) Order 2005. Fire and rescue services' legal duties will remain those specified by law, in particular article 26 of the Regulatory Reform (Fire Safety) Order 2005, during the COVID-19 pandemic, but if any fire and rescue services consider that difficulties arise in relation to compliance with those duties, they should take legal advice.*



## COVID-19 – Simultaneous Evacuation Addendum

25 March 2020

### Waking watches and COVID-19

**Building owners, managers, or responsible persons with any doubt about the suitability of a waking watch should please immediately contact the local Fire and Rescue Service (FRS).**

This advice is applicable only to the use of waking watches in buildings where a stay put strategy has been temporarily suspended, and the situation has changed due to the current COVID-19 situation. Due to the ever-evolving situation it should be acknowledged this advice is under continuous review.

It is the responsibility under the Regulatory Reform (Fire Safety) Order 2005 (FSO) of the Responsible Person (RP) to ensure the provision of the waking watch is maintained until fire safety issues are fully remediated. Where the need for a waking watch has been identified, these will be essential for maintaining the viability of the premises for continued residential occupation. The need to implement and maintain a waking watch is one which RPs need to do in order to safeguard residents due to specific fire safety issues with the building.

The coronavirus situation may result in potentially higher rates of occupancy and vulnerability, due to people staying home, some potentially unwell, for an extended period of time. Ensuring their safety is paramount. Firefighters are typically called to a larger number of domestic fires during times where there is traditionally an increase in cooking – in the evenings and weekends. With increased numbers of people at home during the day, there is potential for more fires as people adapt their daily routines. Common causes of fires in the home such as [cooking](#), [smoking](#), [electrical items](#) and [heating sources](#) could become even more prevalent as people are spending more time indoors.

If due to the coronavirus there are challenges maintaining waking watch coverage, those responsible will need to implement suitable alternative interim arrangements. Dependency on numbers of staff can be reduced through the installation of a Common Fire Alarm.

Competent Persons, RPs and Fire Safety Officers should familiarise themselves with the social distancing guidance from Public Health England, to ascertain how this might be applied to enable waking watches to remain in place.

This is an unprecedented time and there is a need for fire services to have a balanced approach to fire safety on a case by case basis. We encourage FRS to make all reasonable efforts to support RPs, recognising the potentially higher risk to public health arising from the threat of coronavirus. However, FRSs have a positive duty to enforce the FSO. FRS should not to step into the role of the Competent Person and are encouraged to keep careful records of any audits and discussions related to waking watches.

### In the first instance

- This guidance should be read in conjunction with NFCC's "*Guidance to support a temporary change to a simultaneous evacuation strategy in purpose-built block of flats*": [https://www.nationalfirechiefs.org.uk/write/MediaUploads/NFCC%20Guidance%20publications/Protection/01052018NFCC\\_simultaneous\\_Evacuation\\_guidance\\_final\\_doc.pdf](https://www.nationalfirechiefs.org.uk/write/MediaUploads/NFCC%20Guidance%20publications/Protection/01052018NFCC_simultaneous_Evacuation_guidance_final_doc.pdf)
- Where one is not yet in place, RPs should install a Common Fire Alarm as per Appendix 2 in guidance above.
- Every effort should be made to maintain the waking watch at any premises in accordance with the above guidance.
- The National Fire Chiefs Council consider that personnel providing waking watch functions should be considered key workers as they are providing key public services and critical safety functions in order to keep homes safe. Please refer to the Government's guidance which expressly states that If workers think they fall within the critical categories above they should confirm with their employer that, based on their business continuity arrangements, their specific role is necessary for the continuation of this essential public service:  
<https://www.gov.uk/government/publications/coronavirus-covid-19-maintaining-educational-provision/guidance-for-schools-colleges-and-local-authorities-on-maintaining-educational-provision>.
- To be proactive, any premises with a waking watch should review their fire risk assessment and be in regular communication with the waking watch and residents.
- Responsible persons, where possible, should be considering the resilience of their waking watch.
- Every premises will be different and the assessment and impact of a reduction in the waking watch on each premises will differ. There may be alternative ways of achieving a similar outcome, albeit on a further temporary basis, and considering the current situation.
- Those utilising a waking watch should ensure personnel have received the Government guidance on social distancing and that there are adequate facilities available to ensure that both social distancing and hand washing routines can be undertaken.
- All waking watch staff should follow advice at:  
<https://www.nhs.uk/conditions/coronavirus-covid-19/>

### Difficulties maintaining waking watches

Where difficulties are encountered in following the guidance above then there may be alternative options for maintaining provision, for an interim period, which will need regular review.

Responsible persons should:

- Make all efforts to maintain waking watch provision in their buildings.

- Consider contingency plans and where necessary review Fire Risk Assessments to consider necessary fire safety provisions to be taken in the event of staff illness.
- Consider the resilience of existing arrangements, liaising with third party contractors where necessary.
- Advise FRSs of any changes to waking watch provision so FRS may review their pre-determined attendance arrangement to fires and other operational response and consider allocation and location of resources.
- Consider the use of local partnerships, alternative providers, or other volunteers to provide or supplement the waking watch.
- Undertake initial and then potentially future engagement with your local fire service Fire Safety Inspecting Officers to provide advice.
- Where appropriate and balanced against the risk from the coronavirus, consider the feasibility of re-locating vulnerable residents to a place of greater safety, inside or outside of the building, to reduce the risk.
- Increase the information provided to residents about the evacuation strategy, and communicate regularly with residents to inform them of the fire safety arrangements and ensure they are keeping safe from fire, i.e. test smoke alarms regularly.
- Provide additional information on what to do in event of a fire - call 999 at once and get out (being prepared to get out e.g. dressing gowns/clothes/shoes immediately available) knock on neighbours' doors on way out (the provision of additional manual means to raise the alarm e.g. Air Horns on every level, whistles etc.).
- Provide pre-prepared information on what to tell 999 operators, as per current guide.

**The above advice must be considered alongside Government issued COVID-19 advice and availability of FRS during this time.**