

Performance Improvement Family Group 4

Performance Report Q1-Q4 2022/23

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NI 33 - Deliberate fires per 10,000 population

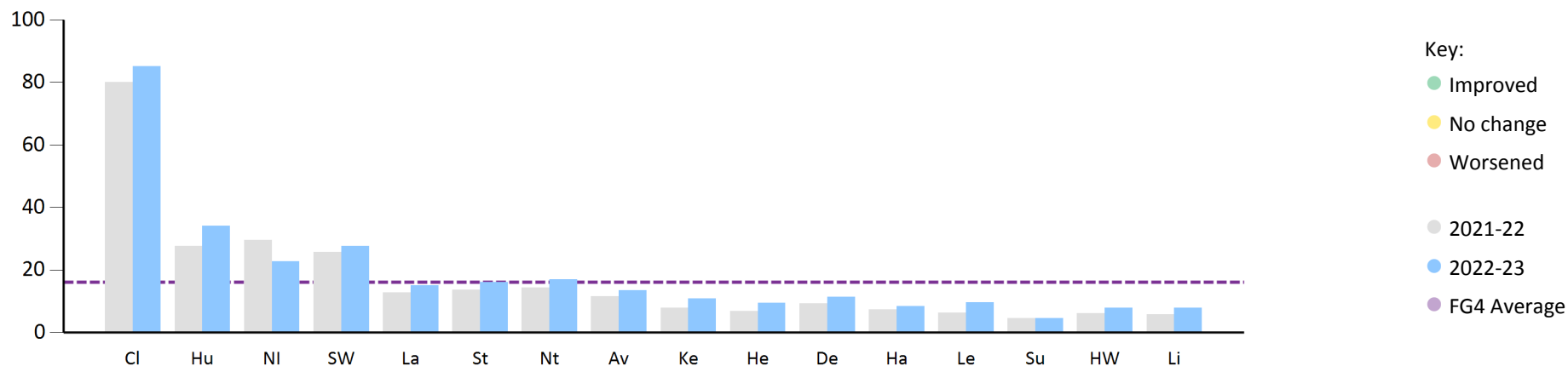
Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
N. Ireland	26.86	29.61	29.55	22.67	-23.3%	-15.6%
Surrey	6.19	5.54	4.48	4.62	+3.3%	-25.4%
Cleveland	65.76	56.54	80.07	85.13	+6.3%	+29.4%
South Wales	24.84	24.95	25.71	27.55	+7.2%	+10.9%
Hampshire	7.92	8.10	7.28	8.41	+15.5%	+6.2%
Avon	11.56	10.42	11.56	13.52	+16.9%	+16.9%
Staffordshire	13.21	13.55	13.71	16.15	+17.8%	+22.2%
Nottinghamshire	13.14	12.16	14.39	17.02	+18.3%	+29.5%
Lancashire	15.12	12.14	12.79	14.97	+17.0%	-1.0%
Derbyshire	8.25	7.44	9.29	11.33	+21.9%	+37.3%
Humberside	27.26	20.59	27.67	34.13	+23.3%	+25.2%
Hereford & Worcester	5.41	5.76	6.15	7.87	+27.9%	+45.5%
Lincolnshire	5.36	5.39	5.81	7.84	+35.0%	+46.2%
Kent	9.48	9.20	7.88	10.79	+37.0%	+13.8%
Hertfordshire	9.31	8.69	6.83	9.51	+39.2%	+2.1%
Leicestershire	6.97	5.87	6.34	9.53	+50.1%	+36.7%
<i>Family Group 4 Average</i>	<i>16.04</i>	<i>14.75</i>	<i>16.84</i>	<i>18.81</i>	<i>+11.7%</i>	<i>+17.3%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Surrey	4.62
2	Lincolnshire	7.84
3	Hereford & Worcester	7.87
4	Hampshire	8.41
5	Hertfordshire	9.51
6	Leicestershire	9.53
7	Kent	10.79
8	Derbyshire	11.33
9	Avon	13.52
10	Lancashire	14.97
11	Staffordshire	16.15
12	Nottinghamshire	17.02
13	N. Ireland	22.67
14	South Wales	27.55
15	Humberside	34.13
16	Cleveland	85.13
	<i>Family Group 4 Average</i>	<i>18.81</i>

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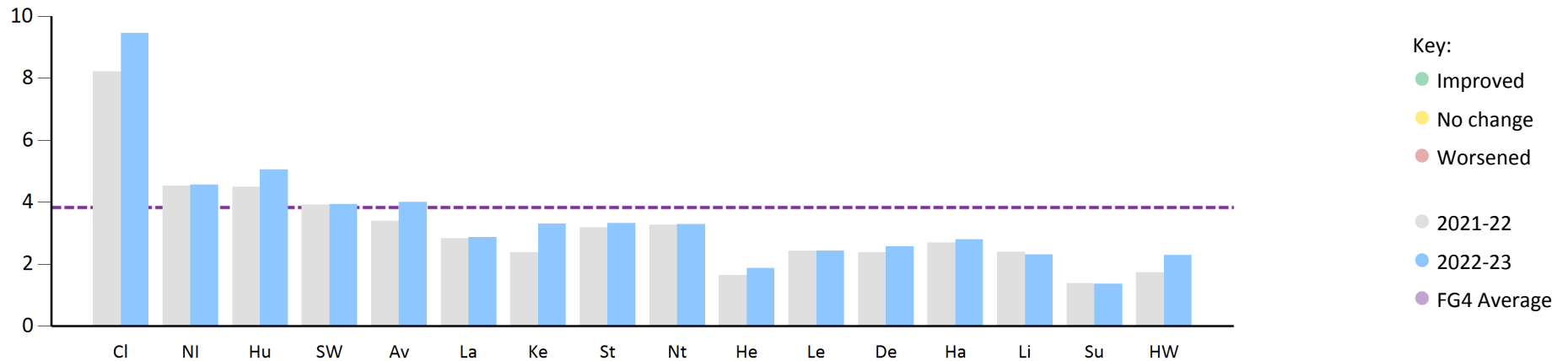
NI 33i - Deliberate primary fires per 10,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Lincolnshire	2.38	2.44	2.40	2.30	-4.2%	-3.4%
Surrey	2.27	1.22	1.38	1.36	-0.9%	-39.9%
N. Ireland	5.67	4.89	4.53	4.55	+0.5%	-19.7%
Nottinghamshire	3.40	3.03	3.28	3.29	+0.5%	-3.1%
South Wales	4.53	4.14	3.91	3.93	+0.4%	-13.2%
Leicestershire	3.23	2.40	2.43	2.43	+0.1%	-24.8%
Lancashire	3.91	2.66	2.84	2.87	+1.2%	-26.6%
Staffordshire	3.71	2.66	3.19	3.33	+4.4%	-10.2%
Hampshire	2.67	2.70	2.69	2.80	+4.0%	+4.6%
Derbyshire	2.89	2.36	2.38	2.58	+8.4%	-10.8%
Humberside	5.53	3.75	4.50	5.05	+12.4%	-8.7%
Hertfordshire	3.28	2.31	1.65	1.87	+13.7%	-42.8%
Cleveland	7.84	6.87	8.21	9.45	+15.0%	+20.5%
Avon	4.28	3.33	3.39	4.01	+18.2%	-6.4%
Hereford & Worcester	1.90	1.56	1.73	2.29	+32.3%	+20.5%
Kent	3.81	2.67	2.37	3.30	+39.1%	-13.6%
<i>Family Group 4 Average</i>	<i>3.83</i>	<i>3.06</i>	<i>3.18</i>	<i>3.46</i>	<i>+8.9%</i>	<i>-9.6%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Surrey	1.36
2	Hertfordshire	1.87
3	Hereford & Worcester	2.29
4	Lincolnshire	2.30
5	Leicestershire	2.43
6	Derbyshire	2.58
7	Hampshire	2.80
8	Lancashire	2.87
9	Nottinghamshire	3.29
10	Kent	3.30
11	Staffordshire	3.33
12	South Wales	3.93
13	Avon	4.01
14	N. Ireland	4.55
15	Humberside	5.05
16	Cleveland	9.45
	<i>Family Group 4 Average</i>	<i>3.46</i>



NI 33ii - Deliberate secondary fires per 10,000 population

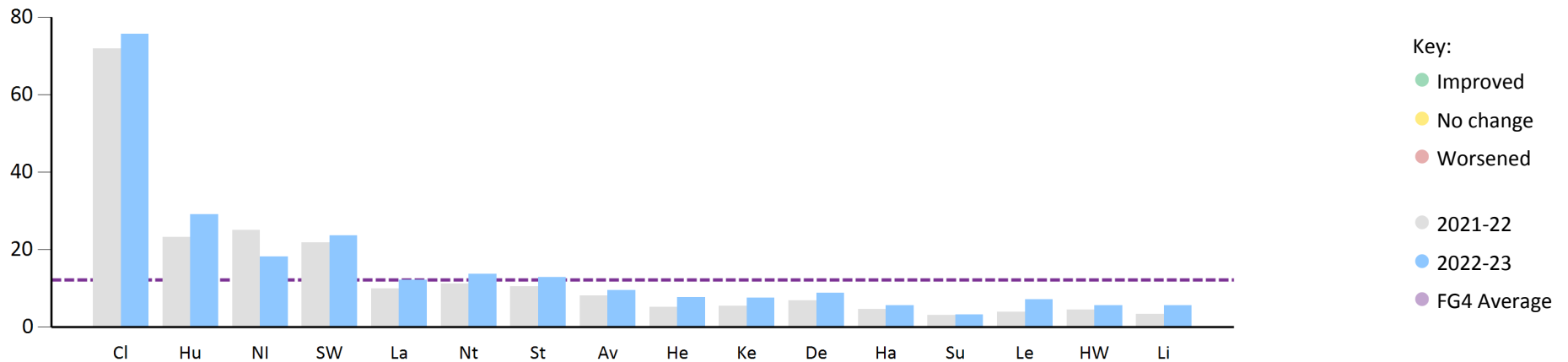
Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
N. Ireland	21.18	24.72	25.02	18.12	-27.6%	-14.5%
Surrey	3.92	4.32	3.10	3.26	+5.1%	-17.0%
Cleveland	57.92	49.67	71.85	75.68	+5.3%	+30.7%
South Wales	20.32	20.81	21.80	23.62	+8.4%	+16.3%
Avon	7.28	7.09	8.18	9.51	+16.4%	+30.6%
Staffordshire	9.51	10.89	10.52	12.82	+21.8%	+34.8%
Lancashire	11.21	9.48	9.95	12.10	+21.6%	+7.9%
Hampshire	5.25	5.41	4.59	5.61	+22.3%	+7.0%
Nottinghamshire	9.75	9.13	11.12	13.73	+23.5%	+40.9%
Humberside	21.72	16.84	23.18	29.07	+25.4%	+33.8%
Hereford & Worcester	3.51	4.20	4.42	5.58	+26.2%	+59.0%
Derbyshire	5.36	5.09	6.91	8.75	+26.6%	+63.3%
Kent	5.67	6.53	5.51	7.49	+36.1%	+32.3%
Hertfordshire	6.04	6.38	5.19	7.64	+47.3%	+26.5%
Lincolnshire	2.98	2.94	3.41	5.54	+62.6%	+86.0%
Leicestershire	3.74	3.48	3.92	7.10	+81.2%	+89.7%
<i>Family Group 4 Average</i>	<i>12.21</i>	<i>11.69</i>	<i>13.67</i>	<i>15.35</i>	<i>+12.3%</i>	<i>+25.7%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Surrey	3.26
2	Lincolnshire	5.54
3	Hereford & Worcester	5.58
4	Hampshire	5.61
5	Leicestershire	7.10
6	Kent	7.49
7	Hertfordshire	7.64
8	Derbyshire	8.75
9	Avon	9.51
10	Lancashire	12.10
11	Staffordshire	12.82
12	Nottinghamshire	13.73
13	N. Ireland	18.12
14	South Wales	23.62
15	Humberside	29.07
16	Cleveland	75.68
	<i>Family Group 4 Average</i>	<i>15.35</i>

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Accidental secondary fires per 10,000 population

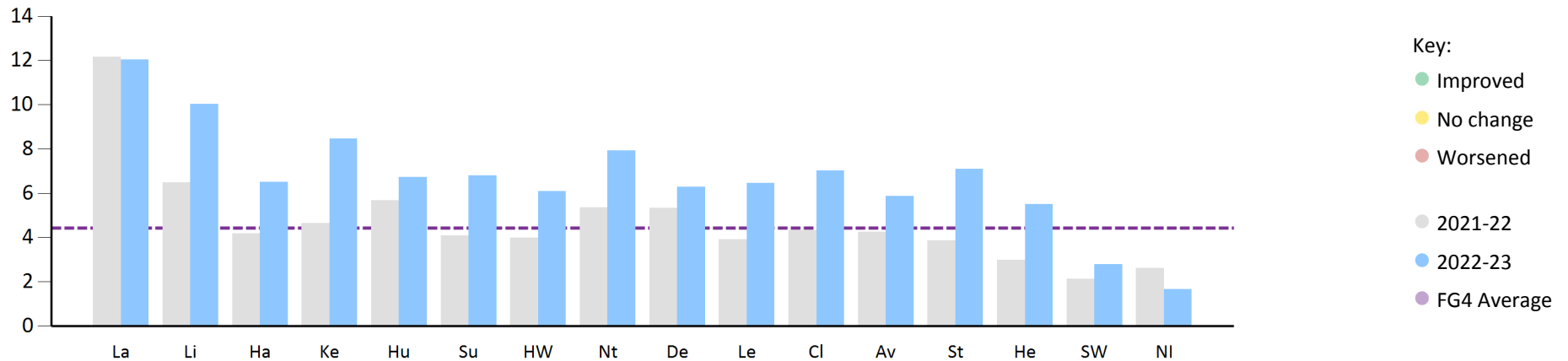
Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
N. Ireland	1.60	2.81	2.62	1.67	-36.2%	+4.2%
Lancashire	8.29	11.76	12.16	12.03	-1.1%	+45.1%
Derbyshire	4.12	5.82	5.32	6.28	+18.0%	+52.4%
Humberside	5.34	6.37	5.66	6.72	+18.7%	+25.8%
South Wales	2.09	2.51	2.12	2.79	+31.6%	+33.6%
Avon	3.79	4.40	4.26	5.87	+37.6%	+54.7%
Nottinghamshire	4.15	4.57	5.35	7.92	+48.1%	+90.8%
Hereford & Worcester	4.59	5.17	3.99	6.08	+52.4%	+32.5%
Lincolnshire	5.98	6.66	6.49	10.03	+54.7%	+67.8%
Hampshire	5.50	6.02	4.19	6.50	+55.0%	+18.0%
Cleveland	3.99	3.64	4.33	7.03	+62.3%	+76.0%
Surrey	5.08	6.92	4.08	6.81	+66.7%	+33.9%
Leicestershire	4.12	4.78	3.91	6.45	+64.9%	+56.6%
Kent	5.35	6.94	4.65	8.45	+81.7%	+58.0%
Staffordshire	3.44	4.96	3.87	7.10	+83.2%	+106.1%
Hertfordshire	3.33	4.29	2.99	5.50	+84.3%	+65.4%
<i>Family Group 4 Average</i>	<i>4.42</i>	<i>5.48</i>	<i>4.75</i>	<i>6.70</i>	<i>+41.1%</i>	<i>+51.5%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	N. Ireland	1.67
2	South Wales	2.79
3	Hertfordshire	5.50
4	Avon	5.87
5	Hereford & Worcester	6.08
6	Derbyshire	6.28
7	Leicestershire	6.45
8	Hampshire	6.50
9	Humberside	6.72
10	Surrey	6.81
11	Cleveland	7.03
12	Staffordshire	7.10
13	Nottinghamshire	7.92
14	Kent	8.45
15	Lincolnshire	10.03
16	Lancashire	12.03
	<i>Family Group 4 Average</i>	<i>6.70</i>

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NI 49i - Primary fires per 100,000 population

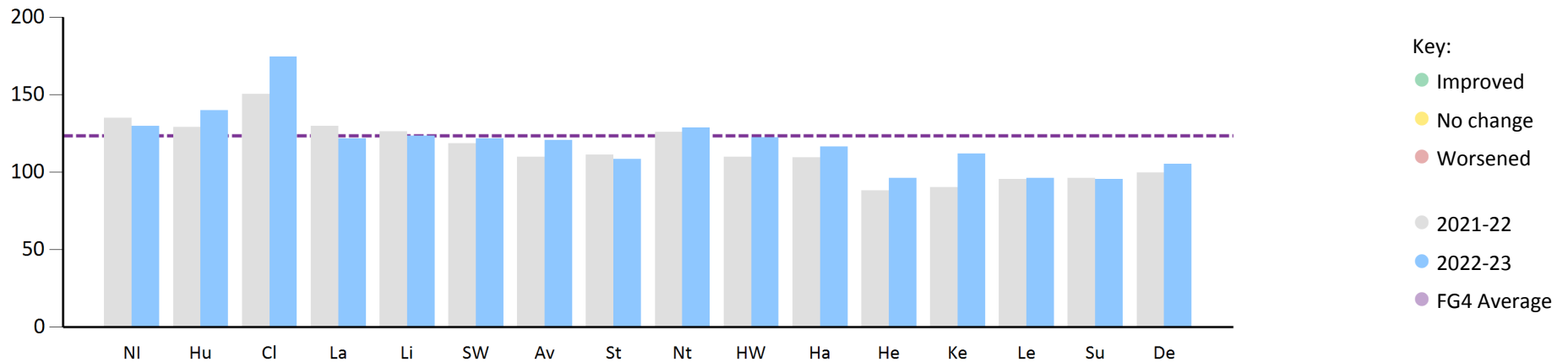
Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Lancashire	134.75	127.71	129.73	121.48	-6.4%	-9.8%
N. Ireland	150.88	133.51	134.88	129.54	-4.0%	-14.1%
Staffordshire	127.12	110.72	111.19	108.28	-2.6%	-14.8%
Lincolnshire	131.38	123.75	126.19	123.46	-2.2%	-6.0%
Surrey	101.27	92.71	96.09	95.50	-0.6%	-5.7%
Nottinghamshire	125.20	113.07	125.80	128.57	+2.2%	+2.7%
Leicestershire	104.56	91.57	95.53	96.24	+0.7%	-8.0%
South Wales	131.06	118.97	118.32	121.61	+2.8%	-7.2%
Derbyshire	99.34	101.80	99.62	105.02	+5.4%	+5.7%
Hampshire	116.42	112.13	109.52	116.19	+6.1%	-0.2%
Humberside	143.07	117.64	128.97	139.76	+8.4%	-2.3%
Hertfordshire	112.13	95.04	87.90	95.93	+9.1%	-14.4%
Avon	127.25	107.11	109.64	120.71	+10.1%	-5.1%
Hereford & Worcester	124.08	103.48	109.64	122.17	+11.4%	-1.5%
Cleveland	137.77	130.53	150.31	174.40	+16.0%	+26.6%
Kent	110.08	99.16	90.05	111.66	+24.0%	+1.4%
<i>Family Group 4 Average</i>	<i>123.52</i>	<i>111.18</i>	<i>113.96</i>	<i>119.41</i>	<i>+4.8%</i>	<i>-3.3%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Surrey	95.50
2	Hertfordshire	95.93
3	Leicestershire	96.24
4	Derbyshire	105.02
5	Staffordshire	108.28
6	Kent	111.66
7	Hampshire	116.19
8	Avon	120.71
9	Lancashire	121.48
10	South Wales	121.61
11	Hereford & Worcester	122.17
12	Lincolnshire	123.46
13	Nottinghamshire	128.57
14	N. Ireland	129.54
15	Humberside	139.76
16	Cleveland	174.40
<i>Family Group 4 Average</i>		<i>119.41</i>

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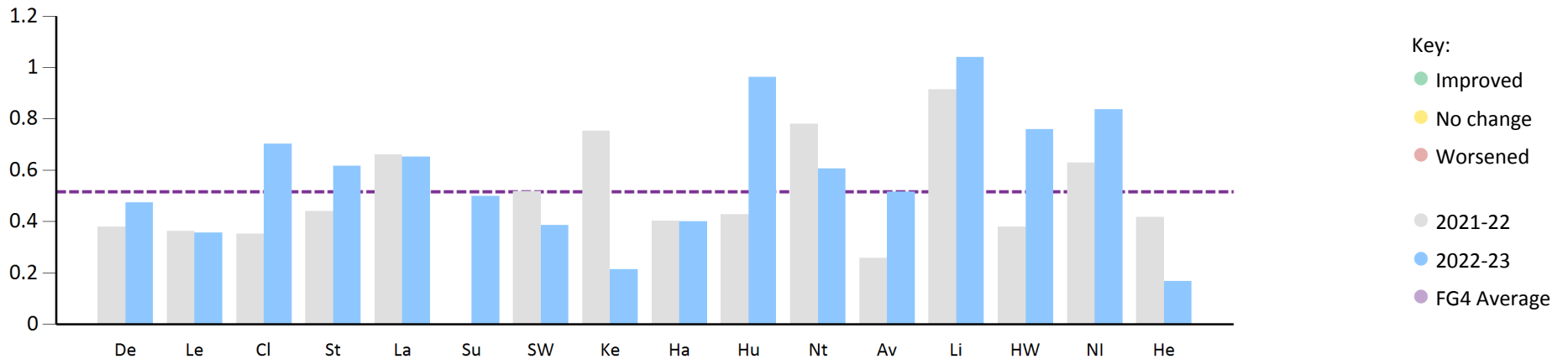
NI 49ii - Fatalities in primary fires per 100,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Kent	0.55	0.54	0.75	0.21	-71.6%	-60.8%
Hertfordshire	0.08	0.34	0.42	0.17	-60.0%	+98.1%
South Wales	0.59	0.65	0.52	0.39	-25.4%	-34.2%
Nottinghamshire	0.52	0.43	0.78	0.61	-22.2%	+16.7%
Hampshire	0.54	0.43	0.40	0.40	-0.6%	-26.2%
Lancashire	0.60	0.27	0.66	0.65	-1.1%	+8.7%
Leicestershire	0.73	0.55	0.36	0.36	-1.8%	-51.2%
Lincolnshire	0.40	0.39	0.91	1.04	+13.8%	+161.9%
Derbyshire	0.76	0.76	0.38	0.47	+25.0%	-37.5%
N. Ireland	0.22	0.53	0.63	0.84	+33.3%	+278.9%
Staffordshire	0.62	0.70	0.44	0.62	+40.0%	None
Avon	0.43	0.43	0.26	0.51	+100.0%	+18.6%
Cleveland	0.71	0.18	0.35	0.70	+98.9%	-0.6%
Hereford & Worcester	0.38	0.38	0.38	0.76	+100.2%	+98.3%
Humberside	0.53	0.43	0.43	0.96	+125.0%	+80.0%
Surrey	0.59	0.42	0.00	0.50	None	-15.2%
<i>Family Group 4 Average</i>	<i>0.52</i>	<i>0.46</i>	<i>0.48</i>	<i>0.57</i>	<i>+19.7%</i>	<i>+11.4%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Hertfordshire	0.17
2	Kent	0.21
3	Leicestershire	0.36
4	South Wales	0.39
5	Hampshire	0.40
6	Derbyshire	0.47
7	Surrey	0.50
8	Avon	0.51
9	Nottinghamshire	0.61
10	Staffordshire	0.62
11	Lancashire	0.65
12	Cleveland	0.70
13	Hereford & Worcester	0.76
14	N. Ireland	0.84
15	Humberside	0.96
16	Lincolnshire	1.04
	<i>Family Group 4 Average</i>	<i>0.57</i>



NI 49iii - Injuries in primary fires per 100,000 population

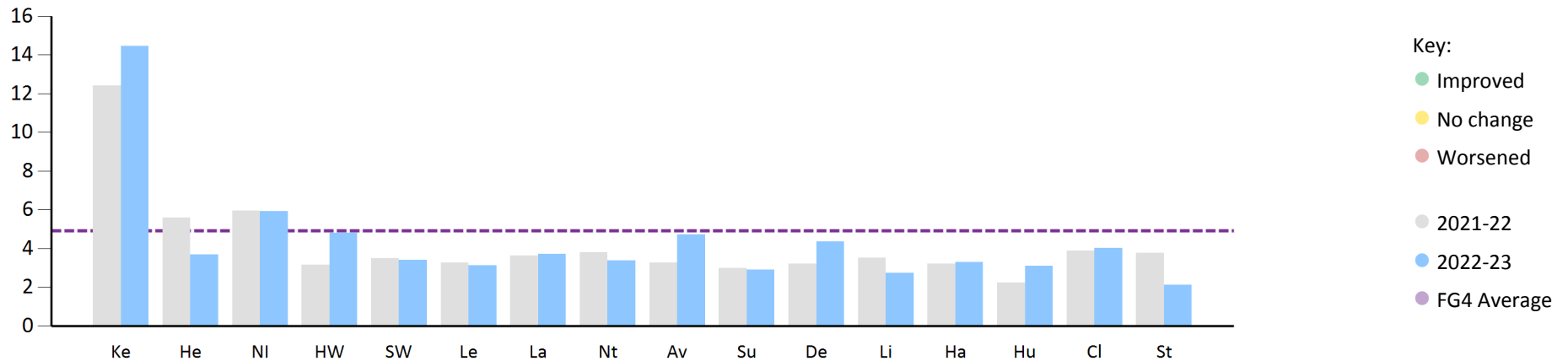
Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Staffordshire	1.94	2.46	3.79	2.11	-44.2%	+9.1%
Hertfordshire	7.01	3.46	5.60	3.68	-34.3%	-47.5%
Lincolnshire	3.44	3.68	3.52	2.73	-22.5%	-20.7%
Nottinghamshire	4.59	4.16	3.81	3.38	-11.4%	-26.4%
Leicestershire	4.67	2.74	3.27	3.12	-4.5%	-33.0%
Surrey	3.78	2.42	3.00	2.91	-3.0%	-23.1%
South Wales	4.89	2.53	3.50	3.41	-2.4%	-30.2%
N. Ireland	6.69	6.60	5.97	5.91	-0.9%	-11.5%
Hampshire	3.36	3.37	3.22	3.30	+2.5%	-1.8%
Lancashire	4.61	3.45	3.63	3.72	+2.5%	-19.2%
Cleveland	2.83	4.42	3.89	4.04	+4.0%	+42.9%
Kent	13.59	13.92	12.42	14.45	+16.4%	+6.3%
Derbyshire	3.60	5.21	3.22	4.36	+35.3%	+21.1%
Humberside	3.31	3.31	2.24	3.10	+38.1%	-6.5%
Avon	4.43	3.73	3.26	4.72	+44.7%	+6.6%
Hereford & Worcester	6.12	5.83	3.16	4.81	+52.2%	-21.5%
<i>Family Group 4 Average</i>	<i>4.93</i>	<i>4.46</i>	<i>4.22</i>	<i>4.36</i>	<i>+3.3%</i>	<i>-11.5%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Staffordshire	2.11
2	Lincolnshire	2.73
3	Surrey	2.91
4	Humberside	3.10
5	Leicestershire	3.12
6	Hampshire	3.30
7	Nottinghamshire	3.38
8	South Wales	3.41
9	Hertfordshire	3.68
10	Lancashire	3.72
11	Cleveland	4.04
12	Derbyshire	4.36
13	Avon	4.72
14	Hereford & Worcester	4.81
15	N. Ireland	5.91
16	Kent	14.45
	<i>Family Group 4 Average</i>	<i>4.36</i>

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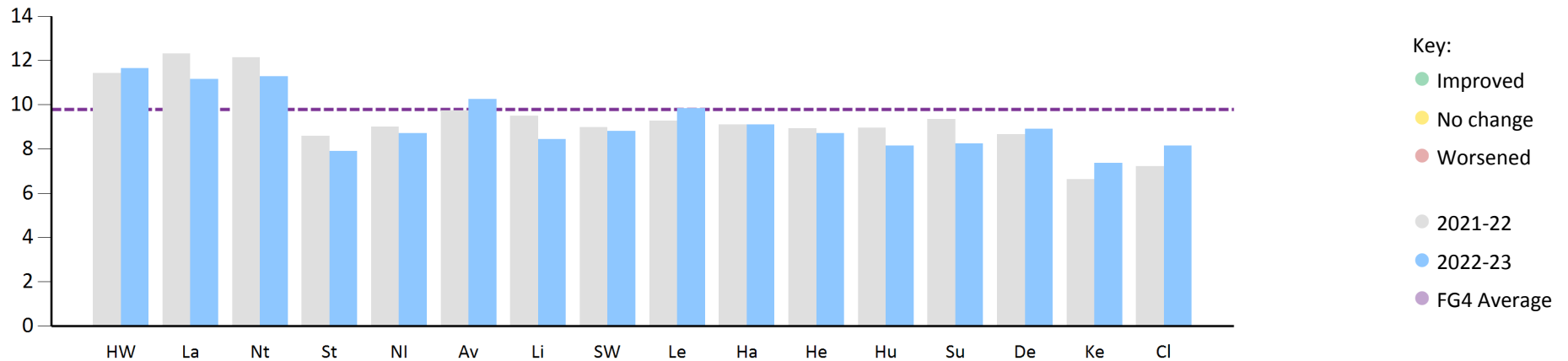
BV142iii - Accidental dwelling fires per 10,000 dwellings

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Lincolnshire	10.05	9.91	9.48	8.45	-10.9%	-16.0%
Surrey	8.54	8.92	9.34	8.25	-11.7%	-3.5%
Humberside	8.79	7.86	8.95	8.13	-9.1%	-7.5%
Lancashire	12.09	12.74	12.31	11.15	-9.4%	-7.8%
Staffordshire	11.42	10.20	8.59	7.90	-8.0%	-30.8%
Nottinghamshire	11.57	10.68	12.13	11.28	-7.0%	-2.5%
N. Ireland	11.12	9.60	9.00	8.71	-3.2%	-21.6%
Hertfordshire	9.14	8.94	8.92	8.71	-2.3%	-4.7%
Hereford & Worcester	12.86	12.03	11.42	11.64	+2.0%	-9.5%
Hampshire	9.49	9.10	9.09	9.09	None	-4.2%
South Wales	9.96	8.84	8.98	8.81	-1.8%	-11.5%
Derbyshire	8.12	9.52	8.67	8.90	+2.7%	+9.6%
Avon	10.48	9.57	9.73	10.25	+5.3%	-2.2%
Leicestershire	9.87	9.24	9.26	9.84	+6.2%	-0.3%
Kent	6.72	6.90	6.63	7.36	+10.9%	+9.6%
Cleveland	6.22	6.42	7.22	8.14	+12.7%	+30.8%
<i>Family Group 4 Average</i>	<i>9.78</i>	<i>9.40</i>	<i>9.36</i>	<i>9.16</i>	<i>-2.1%</i>	<i>-6.3%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Kent	7.36
2	Staffordshire	7.90
3	Humberside	8.13
4	Cleveland	8.14
5	Surrey	8.25
6	Lincolnshire	8.45
7	N. Ireland	8.71
8	Hertfordshire	8.71
9	South Wales	8.81
10	Derbyshire	8.90
11	Hampshire	9.09
12	Leicestershire	9.84
13	Avon	10.25
14	Lancashire	11.15
15	Nottinghamshire	11.28
16	Hereford & Worcester	11.64
	<i>Family Group 4 Average</i>	<i>9.16</i>



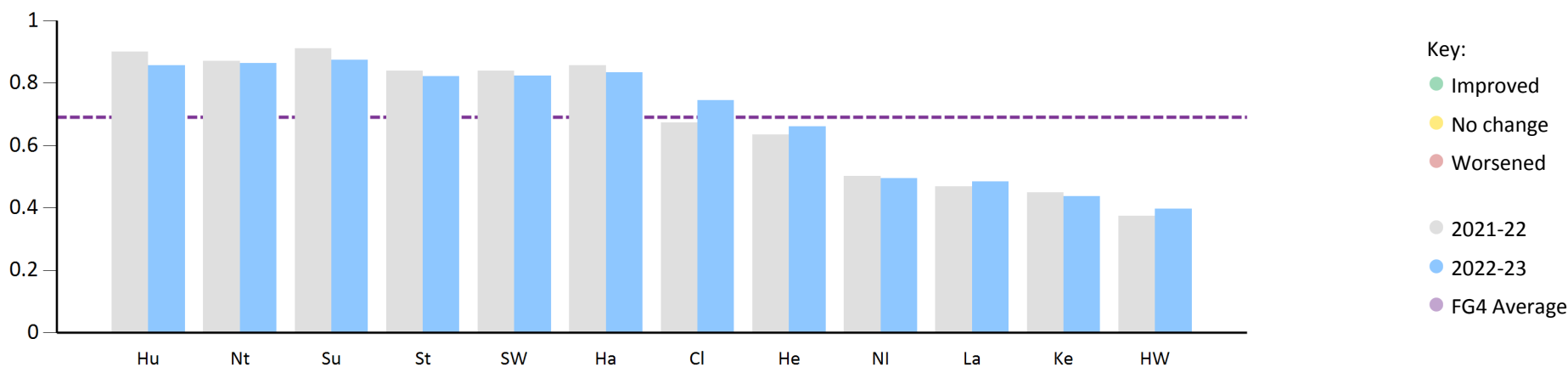
Dwelling fires confined to room of origin

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Cleveland	74%	74%	67%	74%	+10.6%	+0.8%
Hereford & Worcester	34%	33%	37%	40%	+6.1%	+16.2%
Hertfordshire	65%	67%	63%	66%	+4.1%	+1.4%
Lancashire	47%	47%	47%	48%	+3.5%	+3.3%
Nottinghamshire	88%	90%	87%	86%	-0.8%	-1.8%
N. Ireland	50%	53%	50%	49%	-1.5%	-1.7%
South Wales	84%	82%	84%	82%	-1.8%	-2.2%
Staffordshire	85%	85%	84%	82%	-2.0%	-3.8%
Hampshire	82%	79%	86%	83%	-2.7%	+1.7%
Kent	42%	45%	45%	44%	-2.7%	+4.3%
Surrey	86%	90%	91%	87%	-3.9%	+1.5%
Humberside	90%	91%	90%	86%	-4.8%	-5.2%
<i>Family Group 4 Average</i>	69%	70%	69%	69%	-0.3%	+0.1%

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Surrey	87%
2	Nottinghamshire	86%
3	Humberside	86%
4	Hampshire	83%
5	South Wales	82%
6	Staffordshire	82%
7	Cleveland	74%
8	Hertfordshire	66%
9	N. Ireland	49%
10	Lancashire	48%
11	Kent	44%
12	Hereford & Worcester	40%
	<i>Family Group 4 Average</i>	69%



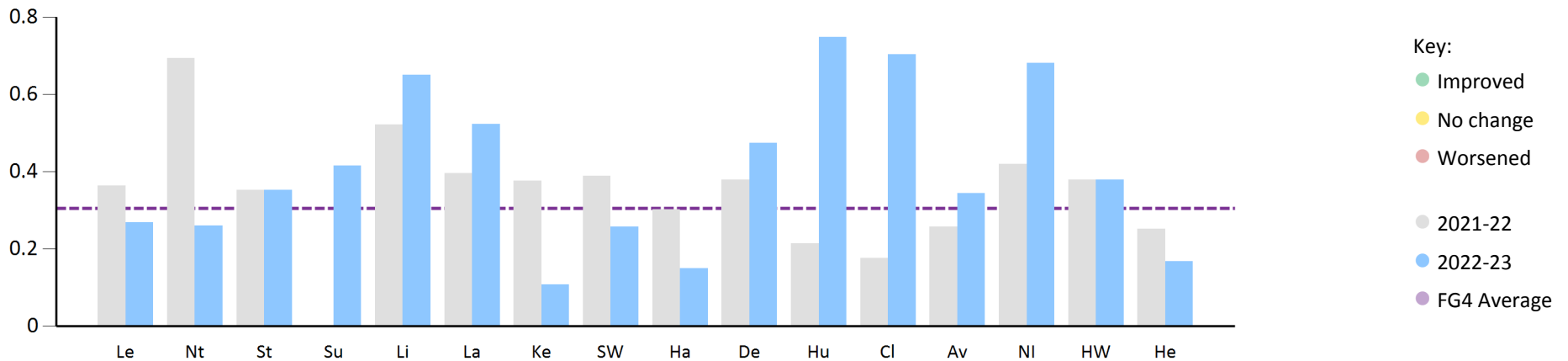
BV143i - Deaths in accidental dwelling fires per 100,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Kent	0.33	0.43	0.38	0.11	-71.6%	-67.3%
Nottinghamshire	0.52	0.35	0.69	0.26	-62.5%	-50.0%
Hampshire	0.33	0.21	0.30	0.15	-50.3%	-53.9%
Hertfordshire	0.00	0.08	0.25	0.17	-33.3%	None
South Wales	0.33	0.39	0.39	0.26	-33.7%	-21.0%
Leicestershire	0.64	0.46	0.36	0.27	-26.3%	-58.2%
Hereford & Worcester	0.13	0.25	0.38	0.38	+0.1%	+197.5%
Staffordshire	0.44	0.26	0.35	0.35	None	-20.0%
Derbyshire	0.28	0.47	0.38	0.47	+25.0%	+66.7%
Lincolnshire	0.40	0.00	0.52	0.65	+24.5%	+63.7%
Avon	0.17	0.17	0.26	0.34	+33.3%	+97.7%
Lancashire	0.33	0.13	0.40	0.52	+31.9%	+56.5%
N. Ireland	0.17	0.43	0.42	0.68	+62.5%	+310.5%
Humberside	0.21	0.21	0.21	0.75	+250.0%	+250.0%
Cleveland	0.18	0.18	0.18	0.70	+297.7%	+297.7%
Surrey	0.42	0.42	0.00	0.42	None	-1.1%
<i>Family Group 4 Average</i>	<i>0.30</i>	<i>0.28</i>	<i>0.34</i>	<i>0.40</i>	<i>+18.4%</i>	<i>+32.9%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Kent	0.11
2	Hampshire	0.15
3	Hertfordshire	0.17
4	South Wales	0.26
5	Nottinghamshire	0.26
6	Leicestershire	0.27
7	Avon	0.34
8	Staffordshire	0.35
9	Hereford & Worcester	0.38
10	Surrey	0.42
11	Derbyshire	0.47
12	Lancashire	0.52
13	Lincolnshire	0.65
14	N. Ireland	0.68
15	Cleveland	0.70
16	Humberside	0.75
<i>Family Group 4 Average</i>		<i>0.40</i>



BV143ii - Injuries in accidental dwelling fires per 100,000 population

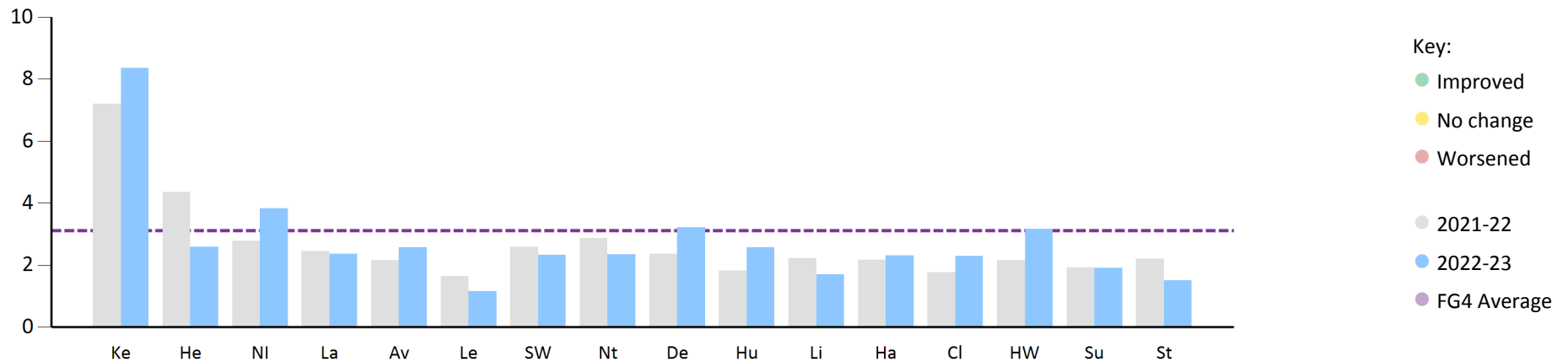
Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Hertfordshire	5.57	2.70	4.35	2.59	-40.4%	-53.5%
Staffordshire	1.23	1.75	2.20	1.50	-32.0%	+21.4%
Leicestershire	3.20	1.74	1.64	1.16	-29.1%	-63.7%
Lincolnshire	2.38	2.10	2.22	1.69	-23.8%	-29.1%
Nottinghamshire	2.77	2.86	2.86	2.34	-18.2%	-15.6%
South Wales	3.00	1.81	2.59	2.32	-10.5%	-22.7%
Lancashire	3.40	2.32	2.44	2.35	-3.7%	-31.0%
Surrey	1.68	1.67	1.92	1.91	-0.3%	+13.7%
Hampshire	2.17	2.14	2.17	2.30	+6.3%	+6.1%
Kent	8.57	8.29	7.20	8.35	+15.9%	-2.6%
Avon	3.21	2.60	2.14	2.57	+20.0%	-19.9%
Cleveland	2.12	3.36	1.77	2.28	+29.3%	+7.7%
Derbyshire	2.65	4.07	2.37	3.22	+36.0%	+21.4%
N. Ireland	3.48	4.41	2.77	3.82	+37.7%	+9.8%
Humberside	2.46	2.35	1.82	2.56	+41.2%	+4.3%
Hereford & Worcester	1.91	2.54	2.15	3.16	+47.2%	+65.3%
<i>Family Group 4 Average</i>	<i>3.11</i>	<i>2.92</i>	<i>2.66</i>	<i>2.76</i>	<i>+3.6%</i>	<i>-11.4%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Leicestershire	1.16
2	Staffordshire	1.50
3	Lincolnshire	1.69
4	Surrey	1.91
5	Cleveland	2.28
6	Hampshire	2.30
7	South Wales	2.32
8	Nottinghamshire	2.34
9	Lancashire	2.35
10	Humberside	2.56
11	Avon	2.57
12	Hertfordshire	2.59
13	Hereford & Worcester	3.16
14	Derbyshire	3.22
15	N. Ireland	3.82
16	Kent	8.35
	<i>Family Group 4 Average</i>	<i>2.76</i>

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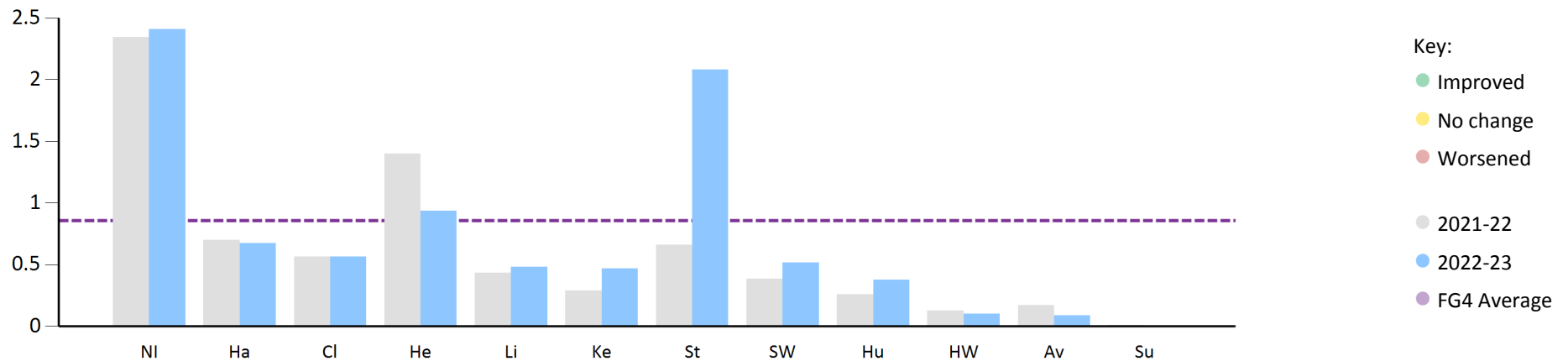
BV 146i - Malicious false alarms not attended per 1,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Surrey	0.00	0.00	0.01	0.00	-100.0%	None
Avon	0.21	0.10	0.17	0.09	-50.0%	-58.8%
Hertfordshire	0.96	0.74	1.40	0.94	-32.9%	-2.7%
Hereford & Worcester	0.23	0.06	0.13	0.10	-19.9%	-55.9%
Hampshire	1.52	0.87	0.70	0.67	-4.2%	-56.0%
Cleveland	1.50	0.64	0.57	0.56	-0.6%	-62.6%
N. Ireland	2.81	1.67	2.34	2.41	+2.9%	-14.2%
Lincolnshire	0.77	0.22	0.43	0.48	+11.7%	-37.3%
South Wales	0.64	0.27	0.38	0.52	+34.8%	-19.4%
Humberside	0.30	0.17	0.26	0.37	+45.8%	+25.0%
Kent	0.67	0.37	0.29	0.47	+60.4%	-30.6%
Staffordshire	0.66	0.66	0.66	2.08	+214.7%	+214.7%
<i>Family Group 4 Average</i>	<i>0.86</i>	<i>0.48</i>	<i>0.61</i>	<i>0.72</i>	<i>+18.4%</i>	<i>-15.5%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Surrey	0.00
2	Avon	0.09
3	Hereford & Worcester	0.10
4	Humberside	0.37
5	Kent	0.47
6	Lincolnshire	0.48
7	South Wales	0.52
8	Cleveland	0.56
9	Hampshire	0.67
10	Hertfordshire	0.94
11	Staffordshire	2.08
12	N. Ireland	2.41
	<i>Family Group 4 Average</i>	<i>0.72</i>



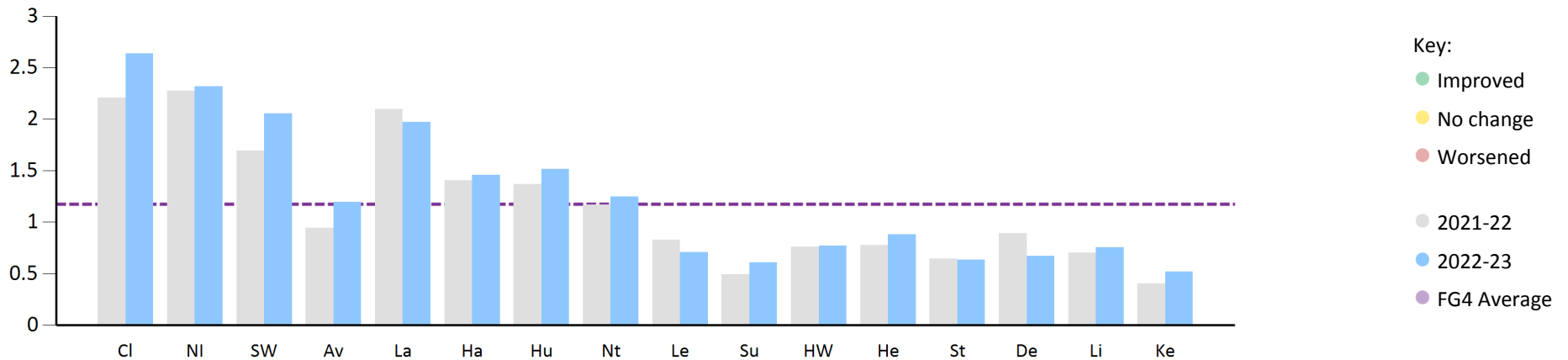
BV 146ii - Malicious false alarms attended per 1,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Derbyshire	0.63	0.59	0.89	0.67	-24.5%	+6.0%
Leicestershire	0.94	0.75	0.83	0.71	-14.7%	-25.1%
Lancashire	1.48	1.58	2.10	1.97	-6.0%	+33.7%
Staffordshire	0.64	0.56	0.64	0.63	-1.4%	-1.4%
Hereford & Worcester	0.73	0.43	0.76	0.77	+1.8%	+6.1%
N. Ireland	2.23	1.68	2.28	2.32	+1.8%	+3.9%
Hampshire	1.40	1.13	1.40	1.46	+3.6%	+4.1%
Nottinghamshire	1.22	0.91	1.17	1.25	+6.7%	+2.1%
Lincolnshire	0.54	0.46	0.70	0.75	+7.0%	+39.0%
Humberside	1.38	0.85	1.37	1.52	+10.9%	+10.1%
Hertfordshire	0.68	0.53	0.78	0.88	+12.9%	+30.0%
Cleveland	2.56	1.55	2.21	2.63	+19.3%	+2.9%
South Wales	1.49	1.37	1.69	2.05	+21.5%	+38.1%
Surrey	0.82	0.40	0.49	0.61	+23.4%	-26.3%
Avon	1.48	0.68	0.94	1.19	+26.4%	-19.2%
Kent	0.53	0.38	0.40	0.52	+28.8%	-1.9%
Family Group 4 Average	1.17	0.87	1.17	1.25	+6.9%	+6.3%

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Kent	0.52
2	Surrey	0.61
3	Staffordshire	0.63
4	Derbyshire	0.67
5	Leicestershire	0.71
6	Lincolnshire	0.75
7	Hereford & Worcester	0.77
8	Hertfordshire	0.88
9	Avon	1.19
10	Nottinghamshire	1.25
11	Hampshire	1.46
12	Humberside	1.52
13	Lancashire	1.97
14	South Wales	2.05
15	N. Ireland	2.32
16	Cleveland	2.63
Family Group 4 Average		1.25



BV 149i - AFAs in non-domestic premises attended per 1,000 non-domestic premises

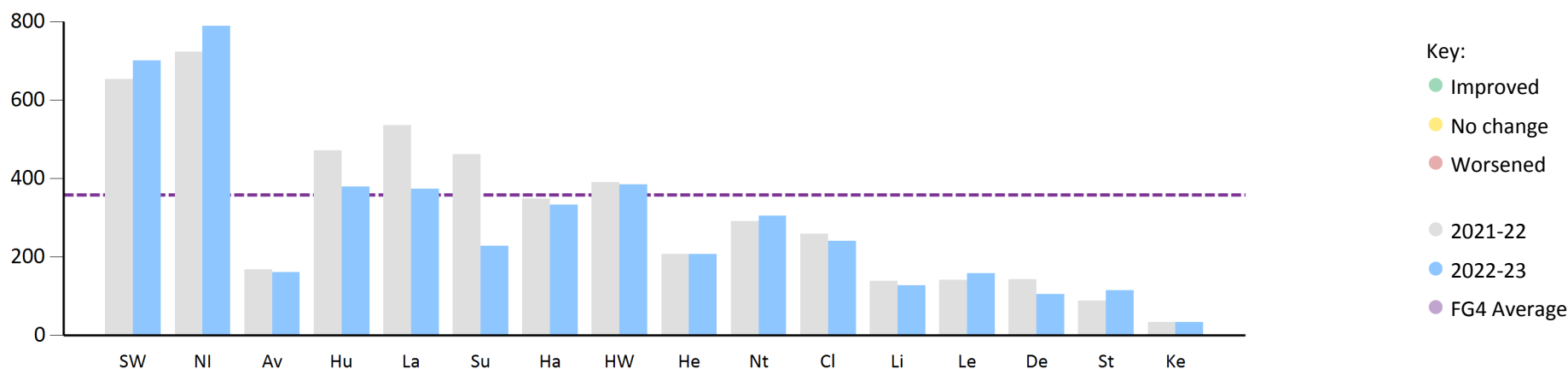
Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Surrey	442.53	380.19	461.76	227.84	-50.7%	-48.5%
Lancashire	478.97	439.08	535.91	372.73	-30.4%	-22.2%
Derbyshire	88.23	67.12	143.13	105.12	-26.6%	+19.1%
Humberside	536.14	435.53	471.22	379.21	-19.5%	-29.3%
Lincolnshire	286.32	111.66	138.60	127.08	-8.3%	-55.6%
Hampshire	403.21	402.82	347.67	332.17	-4.5%	-17.6%
Avon	583.94	155.22	168.30	161.19	-4.2%	-72.4%
Kent	39.42	21.87	33.59	32.99	-1.8%	-16.3%
Hereford & Worcester	374.66	333.45	389.96	384.95	-1.3%	+2.7%
Hertfordshire	347.58	269.58	206.99	206.40	-0.3%	-40.6%
Cleveland	305.59	246.66	258.81	240.97	-6.9%	-21.1%
Nottinghamshire	321.35	287.83	290.08	305.29	+5.2%	-5.0%
N. Ireland	636.28	564.55	722.54	788.12	+9.1%	+23.9%
Leicestershire	130.91	148.48	141.66	158.05	+11.6%	+20.7%
South Wales	674.79	631.18	652.34	700.03	+7.3%	+3.7%
Staffordshire	85.57	77.20	88.40	114.71	+29.8%	+34.1%
<i>Family Group 4 Average</i>	<i>358.47</i>	<i>285.78</i>	<i>315.68</i>	<i>289.80</i>	<i>-8.2%</i>	<i>-19.2%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Kent	32.99
2	Derbyshire	105.12
3	Staffordshire	114.71
4	Lincolnshire	127.08
5	Leicestershire	158.05
6	Avon	161.19
7	Hertfordshire	206.40
8	Surrey	227.84
9	Cleveland	240.97
10	Nottinghamshire	305.29
11	Hampshire	332.17
12	Lancashire	372.73
13	Humberside	379.21
14	Hereford & Worcester	384.95
15	South Wales	700.03
16	N. Ireland	788.12
	<i>Family Group 4 Average</i>	<i>289.80</i>

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BV 206i - Deliberate primary fires excluding vehicles per 10,000 population

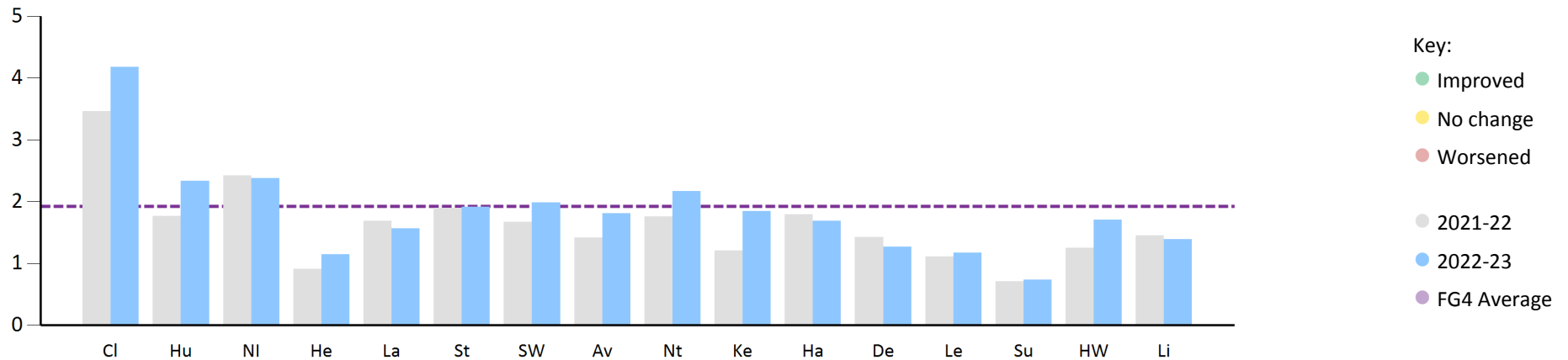
Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Derbyshire	1.47	1.28	1.42	1.27	-10.7%	-13.5%
Lancashire	2.15	1.54	1.68	1.57	-6.9%	-27.1%
Hampshire	1.55	1.65	1.79	1.69	-5.9%	+9.1%
Lincolnshire	1.19	1.18	1.45	1.39	-4.0%	+16.8%
N. Ireland	2.54	2.24	2.42	2.38	-1.9%	-6.5%
Staffordshire	2.09	1.46	1.89	1.91	+0.9%	-8.4%
Surrey	1.22	0.65	0.71	0.73	+3.3%	-40.0%
Leicestershire	1.34	1.16	1.11	1.17	+5.5%	-13.0%
South Wales	1.89	1.84	1.67	1.98	+18.7%	+4.9%
Cleveland	3.74	3.27	3.46	4.18	+20.7%	+11.6%
Nottinghamshire	1.85	1.69	1.76	2.17	+23.2%	+16.8%
Hertfordshire	2.20	1.37	0.91	1.15	+25.7%	-48.0%
Avon	1.87	1.41	1.42	1.81	+27.9%	-3.4%
Humberside	2.76	2.00	1.76	2.33	+32.1%	-15.5%
Hereford & Worcester	1.20	1.12	1.25	1.71	+36.5%	+42.4%
Kent	1.63	1.09	1.21	1.84	+52.2%	+13.2%
Family Group 4 Average	1.92	1.56	1.62	1.83	+12.9%	-4.7%

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Surrey	0.73
2	Hertfordshire	1.15
3	Leicestershire	1.17
4	Derbyshire	1.27
5	Lincolnshire	1.39
6	Lancashire	1.57
7	Hampshire	1.69
8	Hereford & Worcester	1.71
9	Avon	1.81
10	Kent	1.84
11	Staffordshire	1.91
12	South Wales	1.98
13	Nottinghamshire	2.17
14	Humberside	2.33
15	N. Ireland	2.38
16	Cleveland	4.18
Family Group 4 Average		1.83

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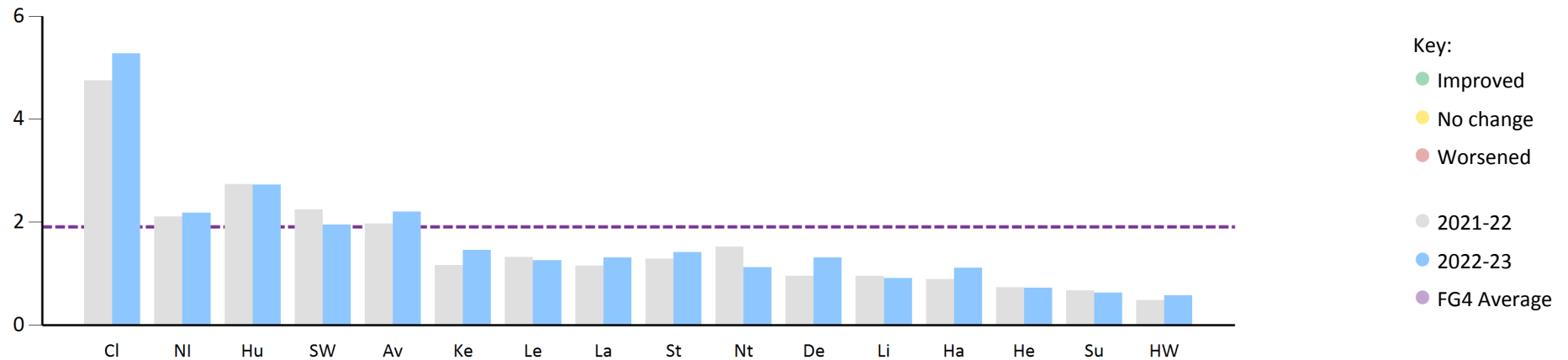
BV 206ii - Deliberate primary fires in vehicles per 10,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Nottinghamshire	1.54	1.34	1.52	1.13	-25.7%	-27.0%
South Wales	2.64	2.30	2.24	1.95	-13.2%	-26.2%
Surrey	1.05	0.57	0.67	0.63	-5.3%	-39.9%
Lincolnshire	1.19	1.26	0.95	0.91	-4.5%	-23.6%
Leicestershire	1.88	1.23	1.32	1.26	-4.5%	-33.2%
Hertfordshire	1.07	0.95	0.74	0.73	-1.1%	-32.1%
Humberside	2.78	1.75	2.74	2.72	-0.4%	-1.9%
N. Ireland	3.13	2.64	2.11	2.18	+3.2%	-30.5%
Staffordshire	1.62	1.20	1.29	1.42	+9.5%	-12.5%
Avon	2.40	1.92	1.97	2.20	+11.3%	-8.7%
Cleveland	4.10	3.60	4.75	5.27	+10.9%	+28.6%
Lancashire	1.76	1.12	1.15	1.31	+13.1%	-25.9%
Hereford & Worcester	0.70	0.44	0.48	0.58	+21.2%	-17.1%
Hampshire	1.13	1.04	0.90	1.11	+23.9%	-1.5%
Kent	2.19	1.58	1.16	1.46	+25.4%	-33.5%
Derbyshire	1.42	1.08	0.96	1.31	+36.6%	-8.0%
<i>Family Group 4 Average</i>	<i>1.91</i>	<i>1.50</i>	<i>1.56</i>	<i>1.63</i>	<i>+4.8%</i>	<i>-14.6%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Hereford & Worcester	0.58
2	Surrey	0.63
3	Hertfordshire	0.73
4	Lincolnshire	0.91
5	Hampshire	1.11
6	Nottinghamshire	1.13
7	Leicestershire	1.26
8	Lancashire	1.31
9	Derbyshire	1.31
10	Staffordshire	1.42
11	Kent	1.46
12	South Wales	1.95
13	N. Ireland	2.18
14	Avon	2.20
15	Humberside	2.72
16	Cleveland	5.27
	<i>Family Group 4 Average</i>	<i>1.63</i>



BV 206iii - Deliberate secondary fires excluding vehicles per 10,000 population

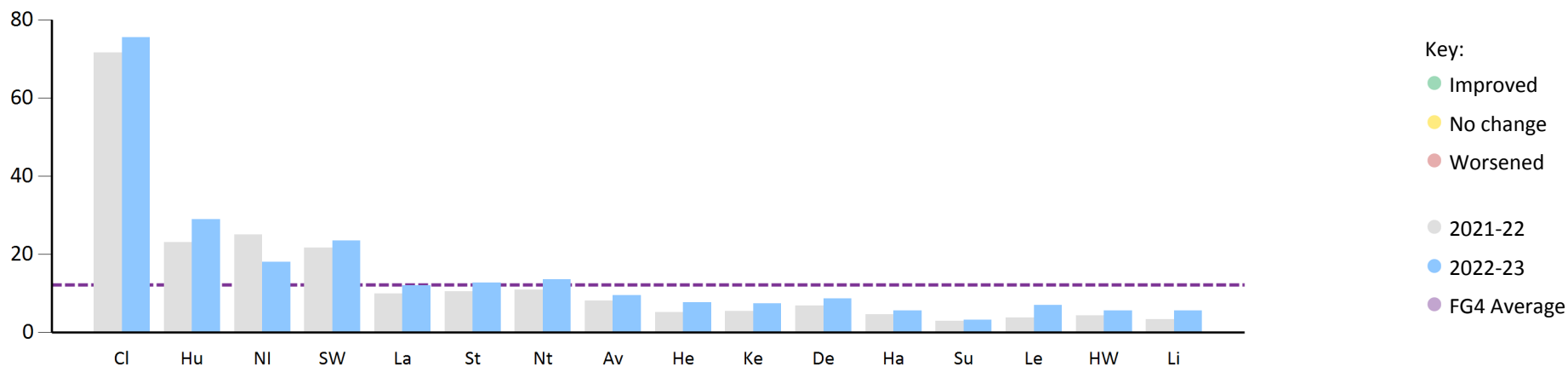
Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
N. Ireland	21.15	24.67	24.99	18.08	-27.6%	-14.5%
Cleveland	57.79	49.60	71.54	75.47	+5.5%	+30.6%
Surrey	3.87	4.24	2.98	3.18	+6.4%	-18.0%
South Wales	20.22	20.73	21.69	23.50	+8.4%	+16.3%
Avon	7.26	7.04	8.13	9.45	+16.1%	+30.2%
Staffordshire	9.49	10.84	10.45	12.77	+22.2%	+34.5%
Lancashire	10.98	9.26	9.89	11.97	+21.0%	+9.0%
Hampshire	5.21	5.36	4.57	5.59	+22.4%	+7.5%
Nottinghamshire	9.49	9.02	10.96	13.59	+24.0%	+43.3%
Humberside	21.51	16.67	23.02	28.95	+25.8%	+34.6%
Derbyshire	5.34	5.07	6.90	8.72	+26.3%	+63.3%
Hereford & Worcester	3.42	4.12	4.33	5.53	+27.6%	+61.7%
Kent	5.55	6.34	5.41	7.34	+35.7%	+32.3%
Hertfordshire	6.04	6.38	5.19	7.64	+47.3%	+26.5%
Lincolnshire	2.98	2.93	3.41	5.54	+62.6%	+86.0%
Leicestershire	3.60	3.35	3.83	7.04	+83.8%	+95.2%
<i>Family Group 4 Average</i>	<i>12.12</i>	<i>11.60</i>	<i>13.58</i>	<i>15.27</i>	<i>+12.5%</i>	<i>+26.0%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Surrey	3.18
2	Hereford & Worcester	5.53
3	Lincolnshire	5.54
4	Hampshire	5.59
5	Leicestershire	7.04
6	Kent	7.34
7	Hertfordshire	7.64
8	Derbyshire	8.72
9	Avon	9.45
10	Lancashire	11.97
11	Staffordshire	12.77
12	Nottinghamshire	13.59
13	N. Ireland	18.08
14	South Wales	23.50
15	Humberside	28.95
16	Cleveland	75.47
<i>Family Group 4 Average</i>		<i>15.27</i>

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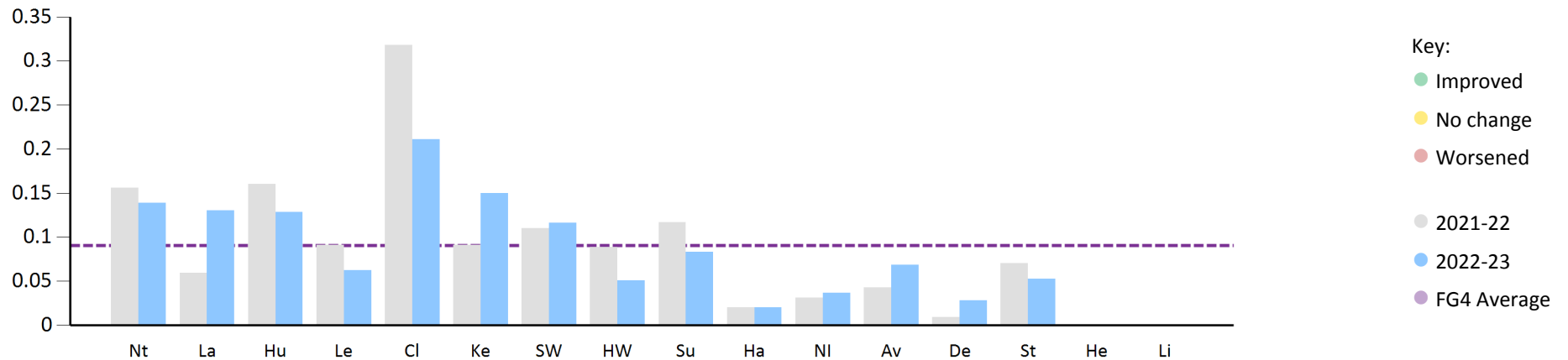
BV 206iv - Deliberate secondary fires in vehicles per 10,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Hereford & Worcester	0.09	0.08	0.09	0.05	-42.8%	-43.3%
Cleveland	0.12	0.07	0.32	0.21	-33.7%	+70.5%
Leicestershire	0.14	0.13	0.09	0.06	-31.2%	-54.5%
Surrey	0.05	0.08	0.12	0.08	-28.8%	+64.8%
Staffordshire	0.02	0.04	0.07	0.05	-25.0%	+200.0%
Humberside	0.21	0.17	0.16	0.13	-20.0%	-40.0%
Nottinghamshire	0.26	0.11	0.16	0.14	-11.1%	-46.7%
Hampshire	0.04	0.04	0.02	0.02	-0.6%	-53.9%
South Wales	0.10	0.08	0.11	0.12	+5.3%	+18.5%
N. Ireland	0.03	0.05	0.03	0.04	+16.7%	+32.6%
Avon	0.03	0.05	0.04	0.07	+60.0%	+163.6%
Kent	0.11	0.19	0.09	0.15	+64.0%	+30.8%
Lancashire	0.23	0.22	0.06	0.13	+119.8%	-42.5%
Derbyshire	0.02	0.02	0.01	0.03	+200.0%	+50.0%
Hertfordshire	0.00	0.00	0.00	0.00	None	None
Lincolnshire	0.00	0.01	0.00	0.00	None	None
<i>Family Group 4 Average</i>	<i>0.09</i>	<i>0.08</i>	<i>0.09</i>	<i>0.08</i>	<i>-6.5%</i>	<i>-11.8%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Hertfordshire	0.00
1	Lincolnshire	0.00
3	Hampshire	0.02
4	Derbyshire	0.03
5	N. Ireland	0.04
6	Hereford & Worcester	0.05
7	Staffordshire	0.05
8	Leicestershire	0.06
9	Avon	0.07
10	Surrey	0.08
11	South Wales	0.12
12	Humberside	0.13
13	Lancashire	0.13
14	Nottinghamshire	0.14
15	Kent	0.15
16	Cleveland	0.21
<i>Family Group 4 Average</i>		<i>0.08</i>



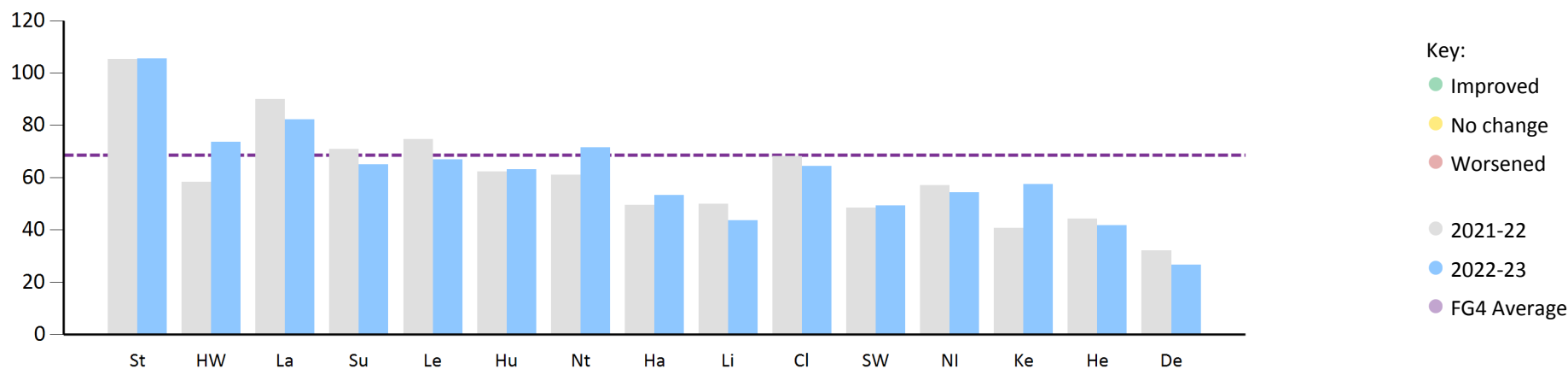
BV 207 - Fires in non-domestic premises per 1,000 non-domestic premises

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Derbyshire	33.34	28.23	32.00	26.67	-16.7%	-20.0%
Lincolnshire	61.53	40.60	49.92	43.64	-12.6%	-29.1%
Leicestershire	78.61	71.13	74.68	66.90	-10.4%	-14.9%
Surrey	79.97	61.47	70.82	65.06	-8.1%	-18.6%
Lancashire	86.42	78.82	89.84	82.12	-8.6%	-5.0%
Hertfordshire	51.03	40.17	44.25	41.63	-5.9%	-18.4%
N. Ireland	53.52	40.97	57.06	54.21	-5.0%	+1.3%
Staffordshire	103.19	85.03	105.25	105.38	+0.1%	+2.1%
Humberside	77.82	55.03	62.34	63.20	+1.4%	-18.8%
Cleveland	55.89	66.22	68.04	64.33	-5.5%	+15.1%
South Wales	55.81	46.60	48.43	49.37	+1.9%	-11.5%
Hampshire	74.57	61.26	49.47	53.34	+7.8%	-28.5%
Nottinghamshire	77.45	47.88	61.11	71.54	+17.1%	-7.6%
Hereford & Worcester	86.43	55.80	58.32	73.53	+26.1%	-14.9%
Kent	52.27	44.94	40.64	57.49	+41.5%	+10.0%
Family Group 4 Average	68.52	54.94	60.81	61.23	+0.7%	-10.6%

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Derbyshire	26.67
2	Hertfordshire	41.63
3	Lincolnshire	43.64
4	South Wales	49.37
5	Hampshire	53.34
6	N. Ireland	54.21
7	Kent	57.49
8	Humberside	63.20
9	Cleveland	64.33
10	Surrey	65.06
11	Leicestershire	66.90
12	Nottinghamshire	71.54
13	Hereford & Worcester	73.53
14	Lancashire	82.12
15	Staffordshire	105.38
Family Group 4 Average		61.23



AFAs in dwellings attended per 10,000 dwellings

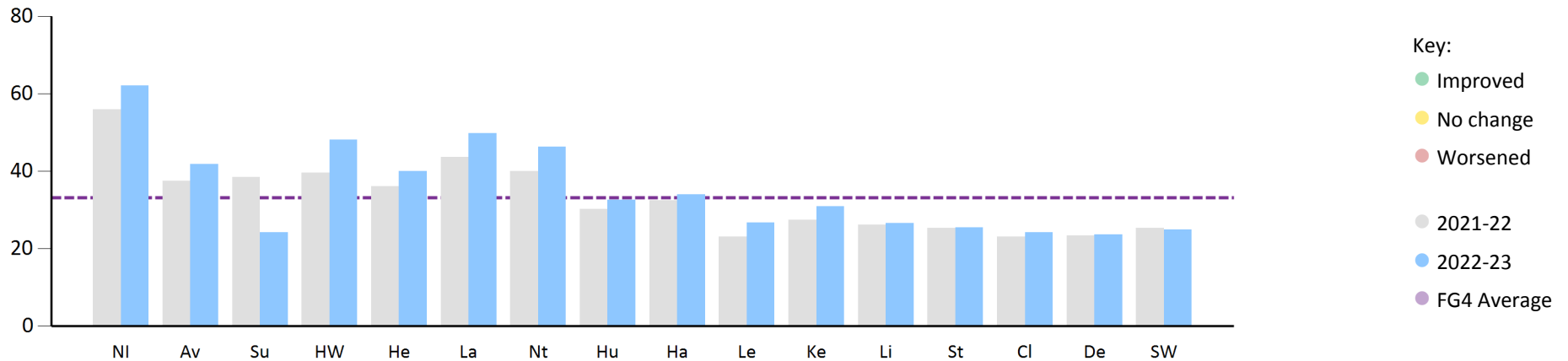
Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Surrey	40.66	33.34	38.47	24.13	-37.3%	-40.7%
South Wales	18.51	23.41	25.31	24.88	-1.7%	+34.4%
Staffordshire	25.04	22.52	25.29	25.47	+0.7%	+1.7%
Lincolnshire	27.99	24.97	26.17	26.50	+1.2%	-5.3%
Derbyshire	23.06	19.77	23.29	23.68	+1.7%	+2.7%
Hampshire	30.17	29.69	32.37	33.97	+4.9%	+12.6%
Humberside	31.45	30.59	30.20	32.54	+7.7%	+3.5%
Hertfordshire	35.22	34.48	36.13	39.92	+10.5%	+13.4%
N. Ireland	64.92	55.23	55.85	62.01	+11.0%	-4.5%
Cleveland	23.23	23.91	23.11	24.15	+4.5%	+3.9%
Avon	44.73	29.78	37.53	41.80	+11.4%	-6.5%
Kent	28.22	24.17	27.37	30.88	+12.8%	+9.4%
Lancashire	34.52	37.45	43.58	49.81	+14.3%	+44.3%
Nottinghamshire	33.96	34.07	40.03	46.26	+15.6%	+36.2%
Leicestershire	28.31	19.90	23.08	26.69	+15.6%	-5.7%
Hereford & Worcester	39.34	40.16	39.59	48.02	+21.3%	+22.1%
<i>Family Group 4 Average</i>	<i>33.08</i>	<i>30.22</i>	<i>32.96</i>	<i>35.04</i>	<i>+6.3%</i>	<i>+5.9%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Derbyshire	23.68
2	Surrey	24.13
3	Cleveland	24.15
4	South Wales	24.88
5	Staffordshire	25.47
6	Lincolnshire	26.50
7	Leicestershire	26.69
8	Kent	30.88
9	Humberside	32.54
10	Hampshire	33.97
11	Hertfordshire	39.92
12	Avon	41.80
13	Nottinghamshire	46.26
14	Hereford & Worcester	48.02
15	Lancashire	49.81
16	N. Ireland	62.01
	<i>Family Group 4 Average</i>	<i>35.04</i>

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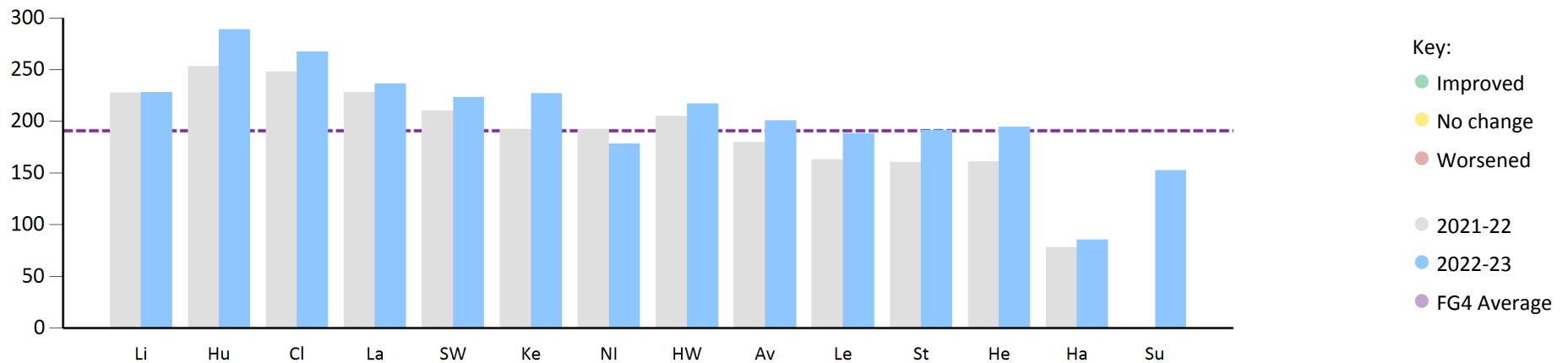
All emergency calls received per 10,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
N. Ireland	181.74	176.40	192.14	178.18	-7.3%	-2.0%
Lincolnshire	265.77	206.46	227.38	227.83	+0.2%	-14.3%
Lancashire	216.21	204.24	227.89	236.25	+3.7%	+9.3%
Hereford & Worcester	177.99	159.72	204.78	217.06	+6.0%	+22.0%
South Wales	215.58	207.73	210.27	223.36	+6.2%	+3.6%
Cleveland	223.05	195.64	248.03	267.27	+7.8%	+19.8%
Hampshire	83.51	79.39	77.86	85.23	+9.5%	+2.1%
Avon	173.68	155.32	179.98	200.68	+11.5%	+15.5%
Humberside	257.21	235.09	253.00	288.59	+14.1%	+12.2%
Leicestershire	160.94	152.17	163.05	188.39	+15.5%	+17.1%
Kent	208.79	182.43	192.19	226.78	+18.0%	+8.6%
Staffordshire	158.68	150.96	160.15	191.44	+19.5%	+20.6%
Hertfordshire	158.31	147.64	161.08	194.64	+20.8%	+22.9%
Surrey				152.46		
<i>Family Group 4 Average</i>	<i>190.88</i>	<i>173.32</i>	<i>192.14</i>	<i>205.58</i>	<i>+7.0%</i>	<i>+7.7%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Hampshire	85.23
2	Surrey	152.46
3	N. Ireland	178.18
4	Leicestershire	188.39
5	Staffordshire	191.44
6	Hertfordshire	194.64
7	Avon	200.68
8	Hereford & Worcester	217.06
9	South Wales	223.36
10	Kent	226.78
11	Lincolnshire	227.83
12	Lancashire	236.25
13	Cleveland	267.27
14	Humberside	288.59
	<i>Family Group 4 Average</i>	<i>205.58</i>



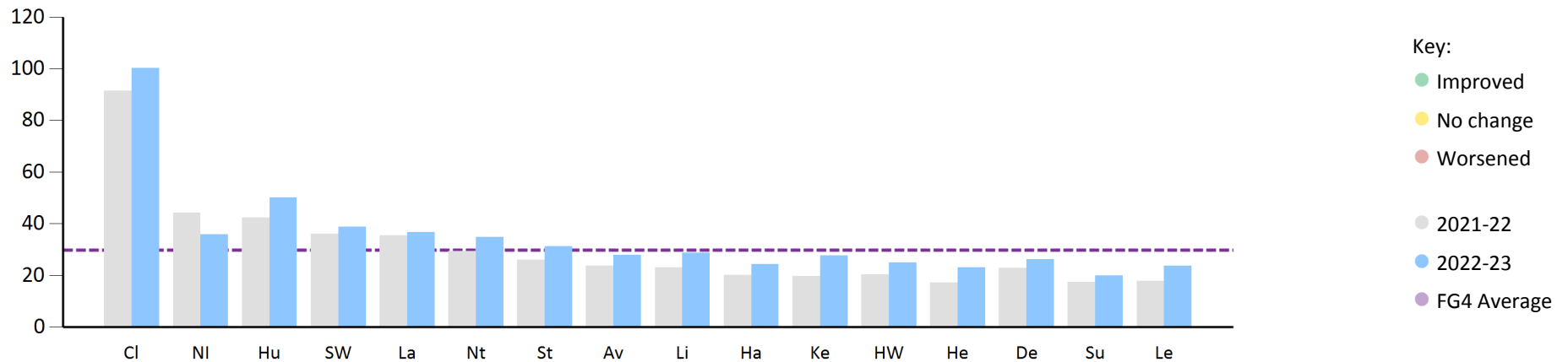
All fires attended per 10,000 population

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
N. Ireland	42.75	45.04	44.24	35.76	-19.2%	-16.4%
Lancashire	33.46	34.58	35.49	36.74	+3.5%	+9.8%
South Wales	35.77	35.53	36.07	38.83	+7.7%	+8.6%
Cleveland	75.99	66.43	91.51	100.32	+9.6%	+32.0%
Derbyshire	20.22	21.76	22.90	26.15	+14.2%	+29.3%
Surrey	19.77	21.09	17.32	19.97	+15.3%	+1.0%
Avon	24.31	22.61	23.70	27.81	+17.3%	+14.4%
Humberside	41.84	35.66	42.41	50.13	+18.2%	+19.8%
Nottinghamshire	26.71	25.47	29.37	34.86	+18.7%	+30.5%
Staffordshire	26.26	27.58	26.10	31.25	+19.7%	+19.0%
Hampshire	23.02	23.40	20.21	24.23	+19.9%	+5.3%
Hereford & Worcester	21.76	21.10	20.27	24.99	+23.3%	+14.9%
Lincolnshire	23.10	22.83	23.08	28.81	+24.8%	+24.7%
Hertfordshire	20.80	20.55	17.29	23.01	+33.1%	+10.6%
Leicestershire	19.02	17.91	17.90	23.66	+32.2%	+24.4%
Kent	22.60	24.04	19.75	27.71	+40.3%	+22.6%
<i>Family Group 4 Average</i>	<i>29.84</i>	<i>29.10</i>	<i>30.48</i>	<i>34.64</i>	<i>+13.7%</i>	<i>+16.1%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Surrey	19.97
2	Hertfordshire	23.01
3	Leicestershire	23.66
4	Hampshire	24.23
5	Hereford & Worcester	24.99
6	Derbyshire	26.15
7	Kent	27.71
8	Avon	27.81
9	Lincolnshire	28.81
10	Staffordshire	31.25
11	Nottinghamshire	34.86
12	N. Ireland	35.76
13	Lancashire	36.74
14	South Wales	38.83
15	Humberside	50.13
16	Cleveland	100.32
	<i>Family Group 4 Average</i>	<i>34.64</i>



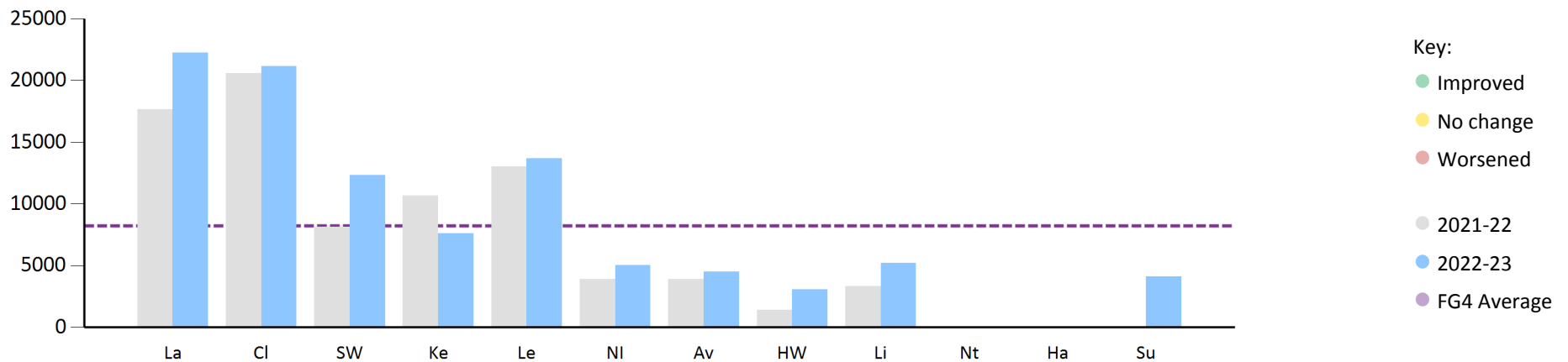
Home fire safety assessments delivered

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Hereford & Worcester	3869	2080	1392	3077	+121.0%	-20.5%
Lincolnshire	3390	967	3312	5207	+57.2%	+53.6%
South Wales	15837	6549	8123	12309	+51.5%	-22.3%
N. Ireland	6980	3039	3892	5033	+29.3%	-27.9%
Lancashire	19592	11907	17664	22211	+25.7%	+13.4%
Avon	6444	3027	3871	4486	+15.9%	-30.4%
Leicestershire	6993	8915	13022	13658	+4.9%	+95.3%
Cleveland	17845	15642	20590	21162	+2.8%	+18.6%
Kent	9111	891	10656	7605	-28.6%	-16.5%
Hampshire	0	0	0	0	None	None
Nottinghamshire	166	1	0	0	None	-100.0%
Surrey				4093		
<i>Family Group 4 Average</i>	<i>8202</i>	<i>4820</i>	<i>7502</i>	<i>8237</i>	<i>+9.8%</i>	<i>+0.4%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Lancashire	22211
2	Cleveland	21162
3	Leicestershire	13658
4	South Wales	12309
5	Kent	7605
6	Lincolnshire	5207
7	N. Ireland	5033
8	Avon	4486
9	Surrey	4093
10	Hereford & Worcester	3077
11	Hampshire	0
11	Nottinghamshire	0
	<i>Family Group 4 Average</i>	<i>8237</i>



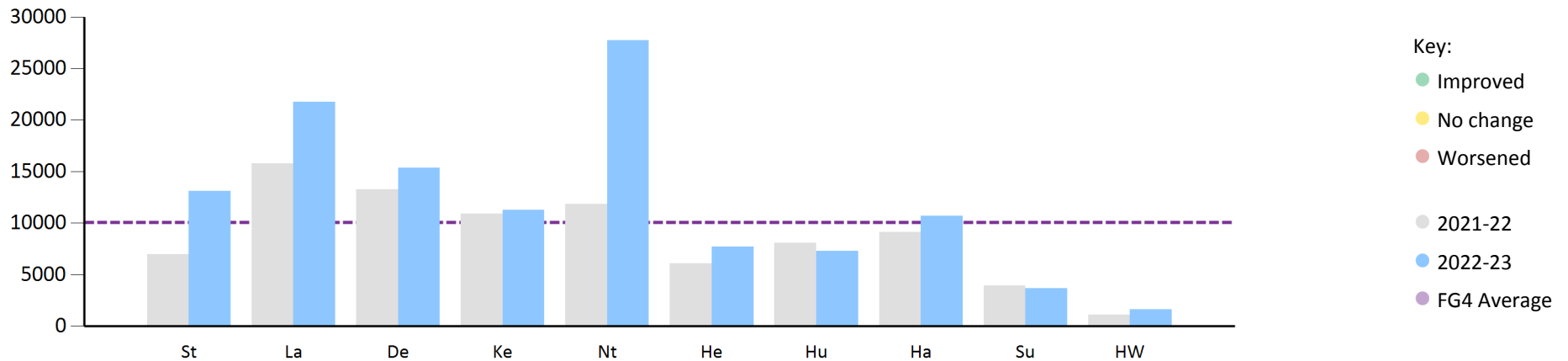
Safe and well checks delivered

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Nottinghamshire	7524	5424	11832	27734	+134.4%	+268.6%
Staffordshire	27778	3585	6988	13084	+87.2%	-52.9%
Hereford & Worcester	88		1107	1645	+48.6%	+1769.3%
Lancashire	17939	11001	15758	21774	+38.2%	+21.4%
Hertfordshire	7045	3132	6104	7694	+26.0%	+9.2%
Hampshire	5079	7144	9100	10682	+17.4%	+110.3%
Derbyshire	12756	4669	13240	15379	+16.2%	+20.6%
Kent	11249	9292	10886	11251	+3.4%	None
Surrey	4824	2881	3954	3694	-6.6%	-23.4%
Humberside	6178	4869	8090	7291	-9.9%	+18.0%
<i>Family Group 4 Average</i>	<i>10046</i>	<i>5777</i>	<i>8706</i>	<i>12023</i>	<i>+38.1%</i>	<i>+19.7%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Nottinghamshire	27734
2	Lancashire	21774
3	Derbyshire	15379
4	Staffordshire	13084
5	Kent	11251
6	Hampshire	10682
7	Hertfordshire	7694
8	Humberside	7291
9	Surrey	3694
10	Hereford & Worcester	1645
	<i>Family Group 4 Average</i>	<i>12023</i>



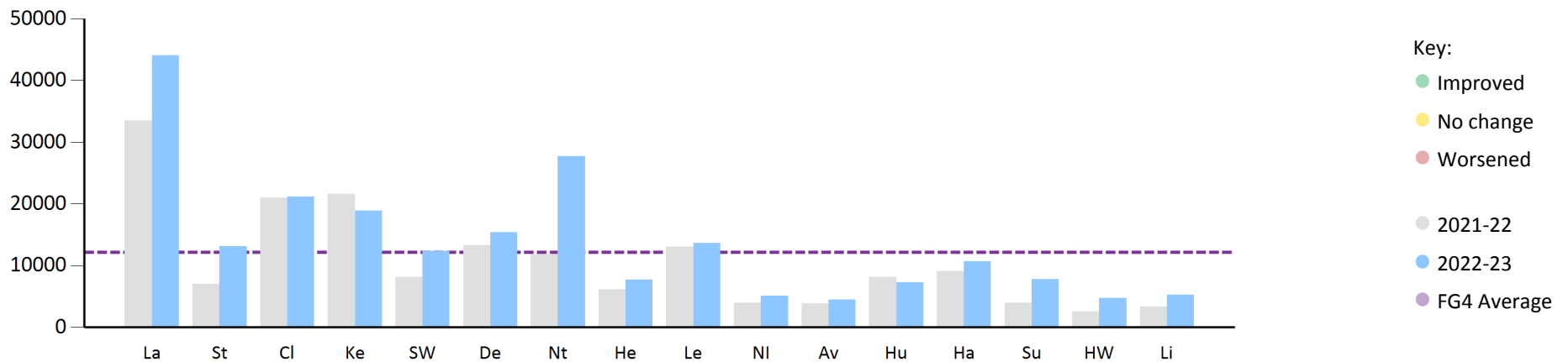
Total home fire safety and safe and well checks delivered

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Nottinghamshire	7690	5425	11832	27734	+134.4%	+260.7%
Surrey	4824	2881	3954	7787	+96.9%	+61.4%
Hereford & Worcester	3957	2080	2499	4722	+89.0%	+19.3%
Staffordshire	27778	3585	6988	13084	+87.2%	-52.9%
Lincolnshire	3390	967	3312	5207	+57.2%	+53.6%
South Wales	15837	6549	8123	12309	+51.5%	-22.3%
Lancashire	37531	22908	33422	43985	+31.6%	+17.2%
N. Ireland	6980	3039	3892	5033	+29.3%	-27.9%
Hertfordshire	7045	3132	6104	7694	+26.0%	+9.2%
Hampshire	5079	7144	9100	10682	+17.4%	+110.3%
Derbyshire	12756	4669	13240	15379	+16.2%	+20.6%
Avon	6444	3027	3871	4486	+15.9%	-30.4%
Leicestershire	6993	8915	13022	13658	+4.9%	+95.3%
Cleveland	20911	18229	20930	21162	+1.1%	+1.2%
Humberside	6178	4869	8090	7291	-9.9%	+18.0%
Kent	20360	10183	21542	18856	-12.5%	-7.4%
<i>Family Group 4 Average</i>	<i>12110</i>	<i>6725</i>	<i>10620</i>	<i>13692</i>	<i>+28.9%</i>	<i>+13.1%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Lancashire	43985
2	Nottinghamshire	27734
3	Cleveland	21162
4	Kent	18856
5	Derbyshire	15379
6	Leicestershire	13658
7	Staffordshire	13084
8	South Wales	12309
9	Hampshire	10682
10	Surrey	7787
11	Hertfordshire	7694
12	Humberside	7291
13	Lincolnshire	5207
14	N. Ireland	5033
15	Hereford & Worcester	4722
16	Avon	4486
	<i>Family Group 4 Average</i>	<i>13692</i>



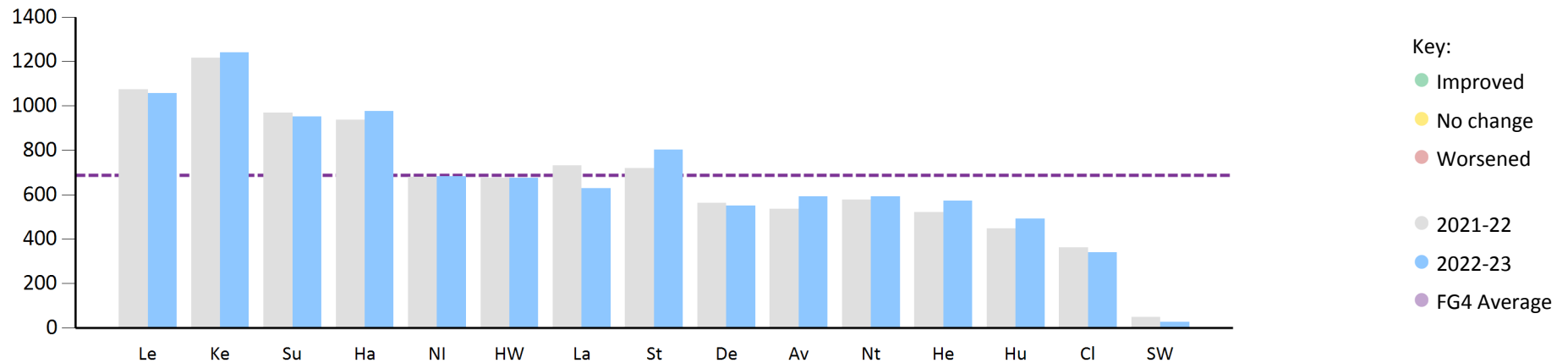
RTCs attended

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
South Wales	14	14	48	26	-45.8%	+85.7%
Lancashire	706	502	731	629	-14.0%	-10.9%
Cleveland	325	240	362	339	-6.4%	+4.3%
Derbyshire	590	439	562	551	-2.0%	-6.6%
Leicestershire	1182	894	1075	1056	-1.8%	-10.7%
Surrey	1048	615	968	952	-1.7%	-9.2%
Hereford & Worcester	710	514	675	676	+0.1%	-4.8%
N. Ireland	737	528	680	682	+0.3%	-7.5%
Kent	1143	794	1216	1241	+2.1%	+8.6%
Nottinghamshire	574	485	577	592	+2.6%	+3.1%
Hampshire	1009	765	938	975	+3.9%	-3.4%
Humberside	447	331	448	492	+9.8%	+10.1%
Hertfordshire	546	401	521	573	+10.0%	+4.9%
Avon	588	393	535	591	+10.5%	+0.5%
Staffordshire	702	549	718	803	+11.8%	+14.4%
<i>Family Group 4 Average</i>	<i>688</i>	<i>498</i>	<i>670</i>	<i>679</i>	<i>+1.2%</i>	<i>-1.4%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	South Wales	26
2	Cleveland	339
3	Humberside	492
4	Derbyshire	551
5	Hertfordshire	573
6	Avon	591
7	Nottinghamshire	592
8	Lancashire	629
9	Hereford & Worcester	676
10	N. Ireland	682
11	Staffordshire	803
12	Surrey	952
13	Hampshire	975
14	Leicestershire	1056
15	Kent	1241
	<i>Family Group 4 Average</i>	<i>679</i>



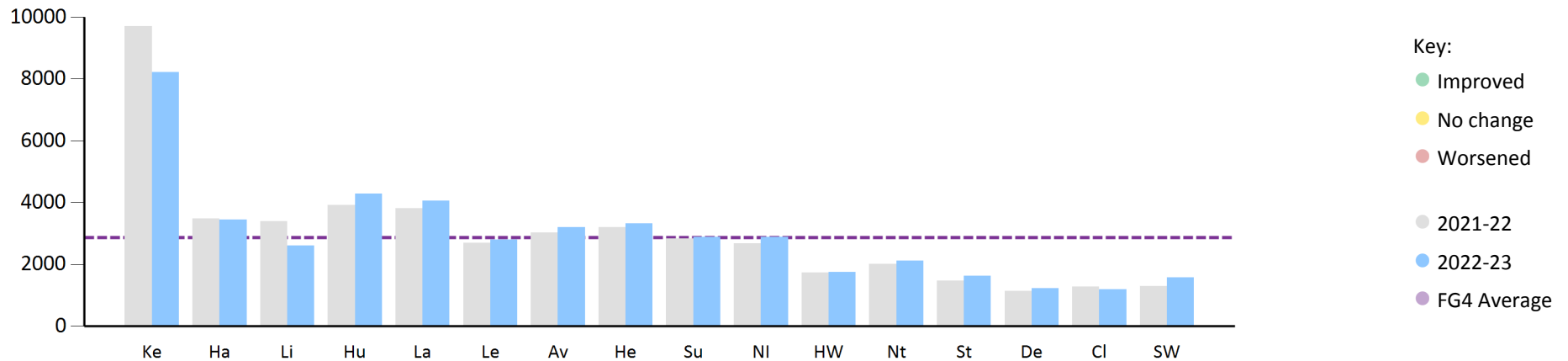
Other ESS incidents

Q4 YTD performance comparison ranked by one-year percentage change

Service	2019-20	2020-21	2021-22	2022-23	One-year change	Three-year change
Lincolnshire	4037	3755	3397	2609	-23.2%	-35.4%
Kent	9663	7409	9705	8204	-15.5%	-15.1%
Cleveland	1012	910	1283	1189	-7.3%	+17.5%
Hampshire	4131	3494	3472	3441	-0.9%	-16.7%
Hereford & Worcester	2073	1508	1723	1744	+1.2%	-15.9%
Surrey	2337	2205	2833	2889	+2.0%	+23.6%
Hertfordshire	2549	2372	3196	3320	+3.9%	+30.2%
Leicestershire	2858	2340	2684	2789	+3.9%	-2.4%
Nottinghamshire	2035	1756	2016	2111	+4.7%	+3.7%
Avon	2762	2420	3016	3194	+5.9%	+15.6%
Lancashire	3262	3122	3810	4046	+6.2%	+24.0%
Derbyshire	1082	829	1144	1229	+7.4%	+13.6%
N. Ireland	2282	2236	2665	2880	+8.1%	+26.2%
Humberside	3357	3440	3911	4288	+9.6%	+27.7%
Staffordshire	1436	1150	1460	1627	+11.4%	+13.3%
South Wales	831	834	1296	1567	+20.9%	+88.6%
<i>Family Group 4 Average</i>	<i>2857</i>	<i>2486</i>	<i>2976</i>	<i>2945</i>	<i>-1.0%</i>	<i>+3.1%</i>

Q4 YTD comparison ranked by 2022-23 performance

Rank	Service	2022-23
1	Cleveland	1189
2	Derbyshire	1229
3	South Wales	1567
4	Staffordshire	1627
5	Hereford & Worcester	1744
6	Nottinghamshire	2111
7	Lincolnshire	2609
8	Leicestershire	2789
9	N. Ireland	2880
10	Surrey	2889
11	Avon	3194
12	Hertfordshire	3320
13	Hampshire	3441
14	Lancashire	4046
15	Humberside	4288
16	Kent	8204
	<i>Family Group 4 Average</i>	<i>2945</i>



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